

PQI Meeting Minutes

Date: June 24, 2021

Time: 1:15pm – 2:00pm

Attendees: Andrina Tenisci, Angela Papou, Geyna Diachuk, Amy MacDonald, Tillia White, Robyn Sigalit, Keith Girard,

Missing: Andrea Terakita, Megan Nelson-Smith, Christine Leicester, Melissa Collick

Agenda

Follow Up from Last Month

Training Sub-Committee: Confirm First Meeting Date/Time

New Business

Critical Incident Q1 Review (March, April, May)

- Interesting how many incidents happen during the night
- **Action:** Andrina to change all future PQI meetings so she is the active host
- Almost a 50% increase in naloxone administration
 - A lot of the naloxone administration has occurred at Burdock House – effects staff morale.
 - Discussion on extreme weather conditions effecting client morale. Burdock house is experiencing more violent behaviors, as are many of the other supportive housing facilities.
 - Discussion on what the stats are going to look like in the next quarter due to the number of deaths and overdoses in the last month
 - Clients are feeling a lot of guilt. Heavy feelings in the housing programs right now; staff are trying to lift spirits.
 - Discussion on if it is helpful to reiterate the options that staff have for self-care (counselling, benefits, etc.)?
 - **Action:** inputting a section on ShareVision for what resources are available for self-care and have it pinned at the top of the page.
 - Important to be sympathetic to the deaths and to acknowledge the deaths. These deaths are real and friends for the clients. Clients have lost a lot of friends lately. Hard when clients want to know more about the death, but we can only share so much with the clients. Delicate conversations.
- Added suicidal ideation into the CI tracking (roughly three per month)
 - Discussion on this stat being low. There are lots of conversations around suicide that do not get recorded/reported. Low compared to other months.
 - Is this helpful to record/report within CI reports?
 - There needs to be more education on suicidal ideation. Encourage staff to report every time there is an incident.
 - **Action:** Have the suicidal ideation checkbox added to daily notes/logs on ShareVision
- Valerie Black, Occupational Health and Safety Lead, is looking into a naloxone training video that we can put onto the ASK Wellness website.
 - Discussion on how often there should be training for naloxone.
 - Idea that it is not beneficial for all staff to get training every month. Training should be optional or program specific. Some programs administer more than others.
 - Important to have more frequent monthly training for new hires.

Open Table

- Concerns around the heat wave that is happening.

For Next Meeting

- a. Housing Outcomes Exit Data Review (January, February, March)
- b. Streets and Health Outcomes Review

Next Meeting

Date & Time: July 29th, 2021 @ 1:15 pm