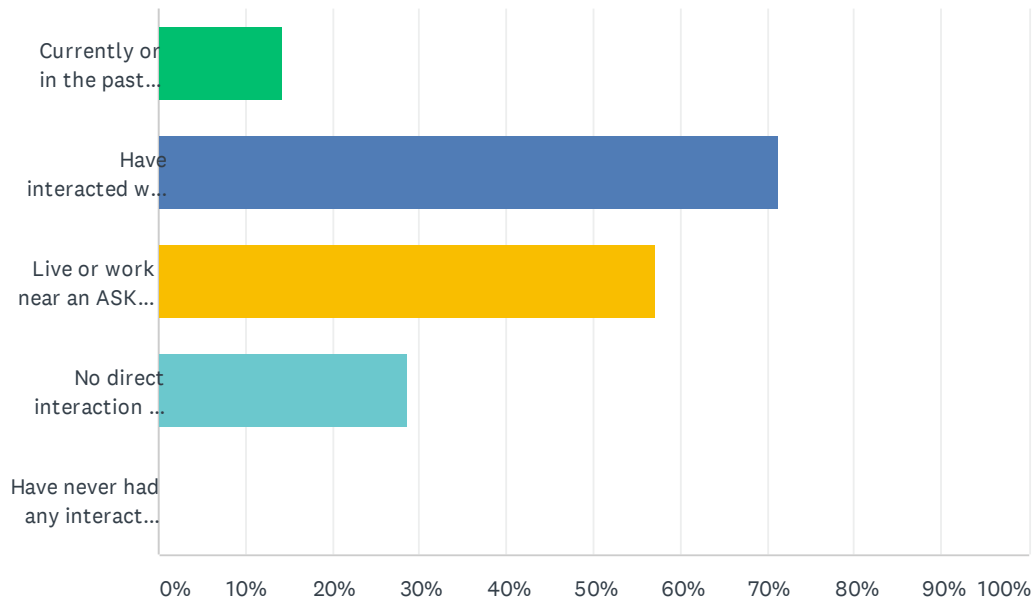


Q1 In what capacity have you interacted with the ASK Wellness Society? You can select more than one answer.

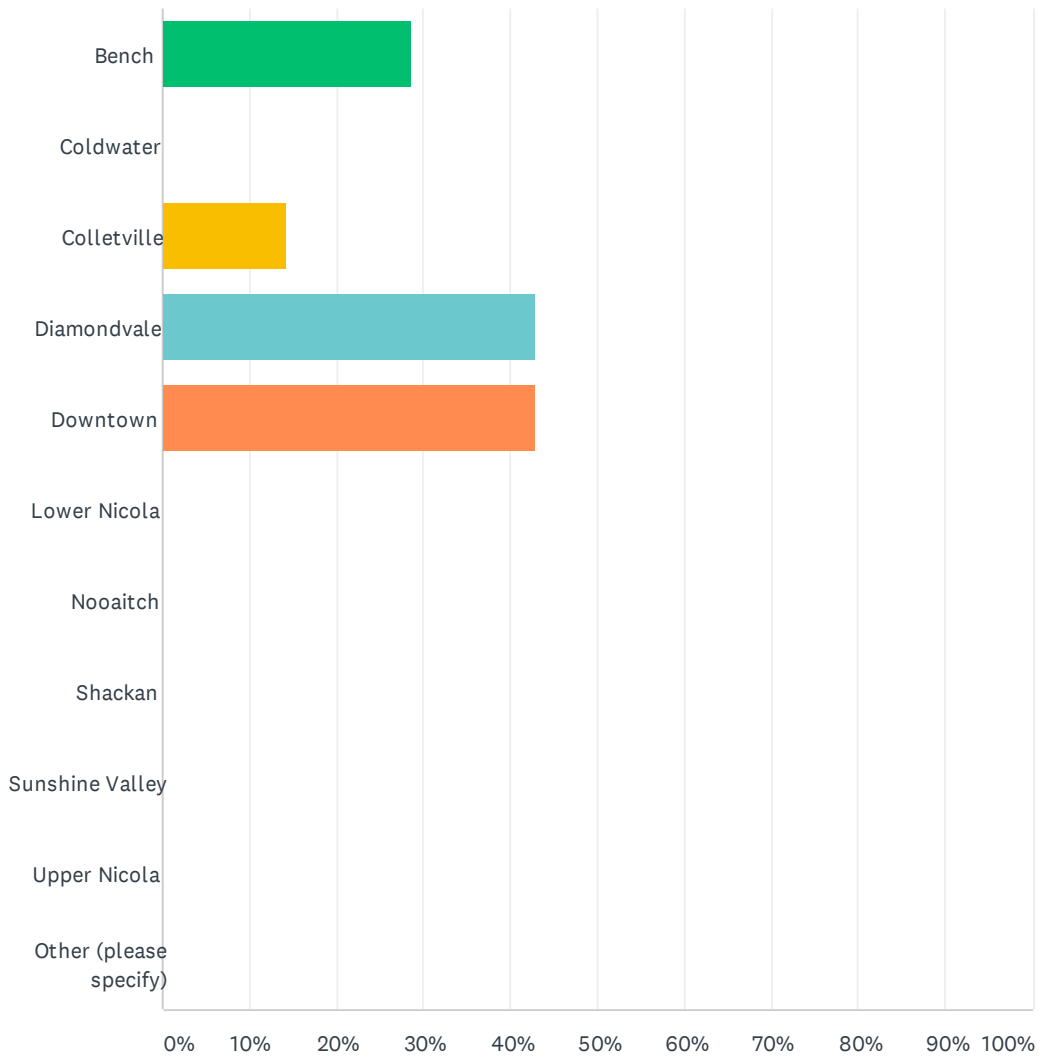
Answered: 7 Skipped: 0



ANSWER CHOICES	RESPONSES	
Currently or in the past have received services.	14.29%	1
Have interacted with a staff member in the community.	71.43%	5
Live or work near an ASK Wellness Society program site.	57.14%	4
No direct interaction but feel I have interacted with the clientele who use ASK Wellness Society services.	28.57%	2
Have never had any interaction with the ASK Wellness Society or its clientele.	0.00%	0
Total Respondents: 7		

Q2 In what area of Merritt to you live/work in? You can select up to two answers.

Answered: 7 Skipped: 0



2020 Community at Large Feedback Survey (Merritt)

ANSWER CHOICES	RESPONSES	
Bench	28.57%	2
Coldwater	0.00%	0
Colletville	14.29%	1
Diamondvale	42.86%	3
Downtown	42.86%	3
Lower Nicola	0.00%	0
Nooaitch	0.00%	0
Shackan	0.00%	0
Sunshine Valley	0.00%	0
Upper Nicola	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 7		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

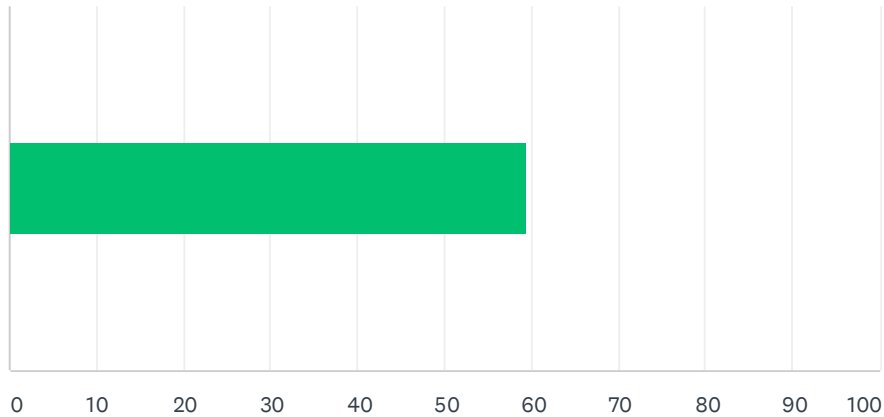
Q3 Please provide a description or explanation of what you see as the ASK Wellness Society's role in your community as well as the services you are aware of it providing. If you would like more information on this, please visit askwellness.ca.

Answered: 6 Skipped: 1

#	RESPONSES	DATE
1	A place to find help with housing and other resources	10/9/2020 4:57 PM
2	Helping the less fortunate	10/2/2020 12:29 AM
3	Provide housing for crackheads	10/1/2020 3:02 PM
4	Services to people who have barriers such as hardship and addiction.	10/1/2020 2:56 PM
5	Addictions, homeless, mental health	10/1/2020 2:48 PM
6	Helping people	10/1/2020 1:54 PM

Q4 At the ASK Wellness Society, it is our mission to provide outreach, housing, health, education, employment, and emotional support services for the marginalized and persons at risk. With this in mind, to what level do you agree with the following statement: "Based on my interactions with ASK Wellness staff and/or clients, I feel the organization is proactively working towards its mission".

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	59	416	7
Total Respondents: 7			

#		DATE
1	66	10/9/2020 4:57 PM
2	87	10/2/2020 12:29 AM
3	43	10/1/2020 3:02 PM
4	32	10/1/2020 2:56 PM
5	41	10/1/2020 2:49 PM
6	56	10/1/2020 2:48 PM
7	91	10/1/2020 1:54 PM

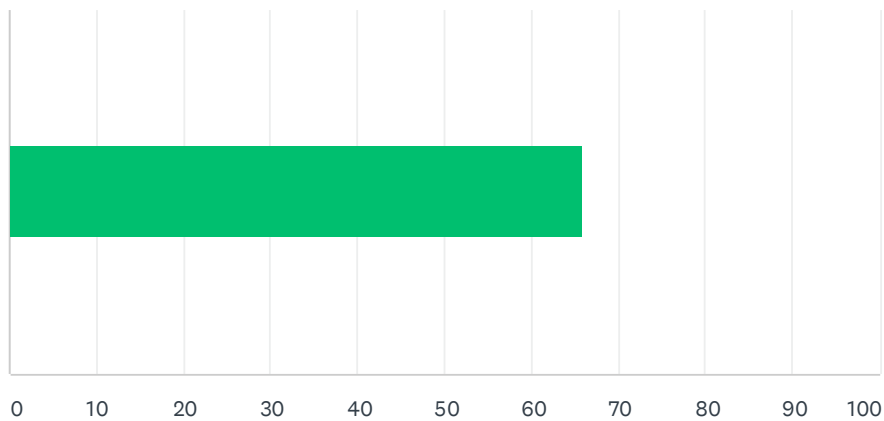
Q5 Comments regarding our Mission:

Answered: 4 Skipped: 3

#	RESPONSES	DATE
1	Too much red tape when helping a friend or relative	10/9/2020 4:57 PM
2	I do not feel ASK should be running some of the programs they do here because they di not have the supportive resources they need to effectively help people long term. I.e. no support locally for addiction.	10/1/2020 2:56 PM
3	No	10/1/2020 2:48 PM
4	none	10/1/2020 1:54 PM

Q6 At the ASK Wellness Society, it is our vision to work towards a society that recognizes the value and potential of each and every individual. As a result, our core values are as follows:1. ASK believes the key to helping people to become self-sufficient is through HOPE.2. ASK believes a healthy community is one that is INCLUSIVE.3. ASK believes COMPASSION is at the heart of community both in the ASK Wellness Society and in the communities we serve.4. ASK believes CONNECTION to the community ensures no one gets left behind.With this in mind, to what level do you agree with the following statement:“Based on my interactions with ASK Wellness staff and/or clients, I feel the organization is adhering to its core values”.

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	66	462	7
Total Respondents: 7			

#		DATE
1	59	10/9/2020 4:57 PM
2	76	10/2/2020 12:29 AM
3	33	10/1/2020 3:02 PM
4	71	10/1/2020 2:56 PM
5	57	10/1/2020 2:49 PM
6	66	10/1/2020 2:48 PM
7	100	10/1/2020 1:54 PM

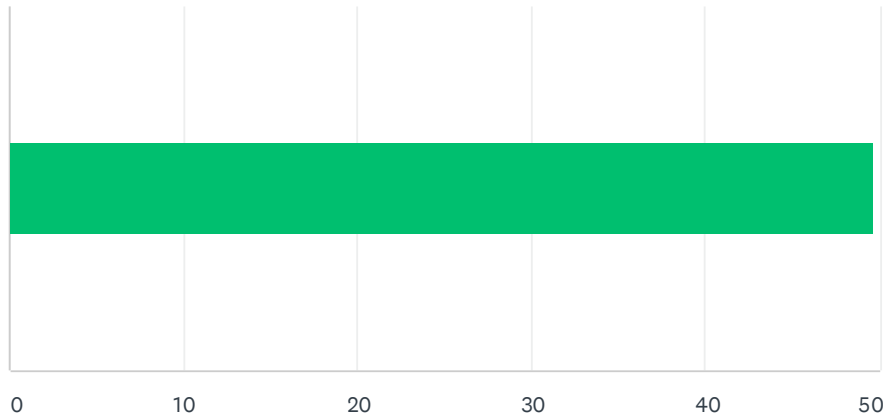
Q7 Comments regarding our Core Values:

Answered: 4 Skipped: 3

#	RESPONSES	DATE
1	Na	10/9/2020 4:57 PM
2	I think they do try to support their core values.	10/1/2020 2:56 PM
3	No	10/1/2020 2:48 PM
4	none	10/1/2020 1:54 PM

Q8 At all ASK Wellness Society sites, we strive to provide our clients, staff, and visitors with a safe environment to live and work in. To what level do you agree with the following statement: “When I am visiting or around an ASK Wellness site, I feel safe.”

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	50	348	7
Total Respondents: 7			

#		DATE
1	61	10/9/2020 4:57 PM
2	47	10/2/2020 12:29 AM
3	25	10/1/2020 3:02 PM
4	34	10/1/2020 2:56 PM
5	12	10/1/2020 2:49 PM
6	72	10/1/2020 2:48 PM
7	97	10/1/2020 1:54 PM

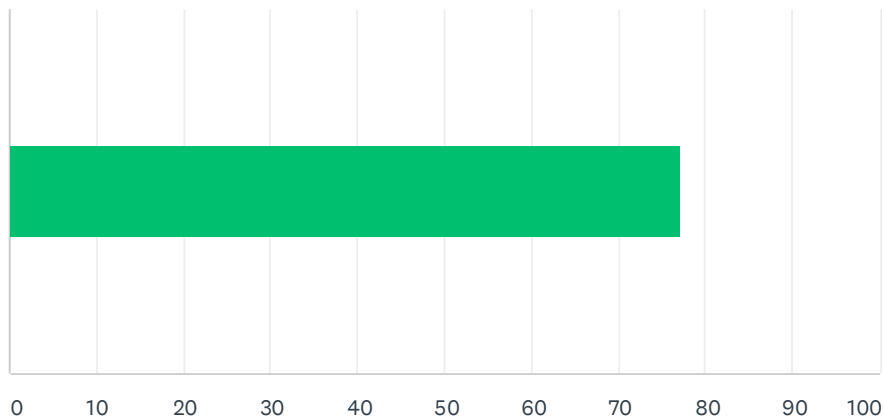
Q9 Comments regarding Safety:

Answered: 4 Skipped: 3

#	RESPONSES	DATE
1	The staff are at safe place with barriers from a situation but there is no safe space for me if something happens	10/9/2020 4:57 PM
2	There are some very undesirable people around ASK that disrupt businesses in the area and make patrons and workers in the area feel unsafe.	10/1/2020 2:56 PM
3	No	10/1/2020 2:48 PM
4	none	10/1/2020 1:54 PM

Q10 At the ASK Wellness Society, we strive to maintain high professional standards to ensure we are representing ourselves and our clients with dignity and respect. To what level do you agree with the following statement: "ASK Wellness employees show a high level of professionalism by being on time for appointments, consistently using respectful language, treating clients and other service providers with respect, dressing appropriately, and properly honouring the confidentiality of clients".

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	77	541	7
Total Respondents: 7			

#		DATE
1	85	10/9/2020 4:57 PM
2	46	10/2/2020 12:29 AM
3	52	10/1/2020 3:02 PM
4	73	10/1/2020 2:56 PM
5	88	10/1/2020 2:49 PM
6	100	10/1/2020 2:48 PM
7	97	10/1/2020 1:54 PM

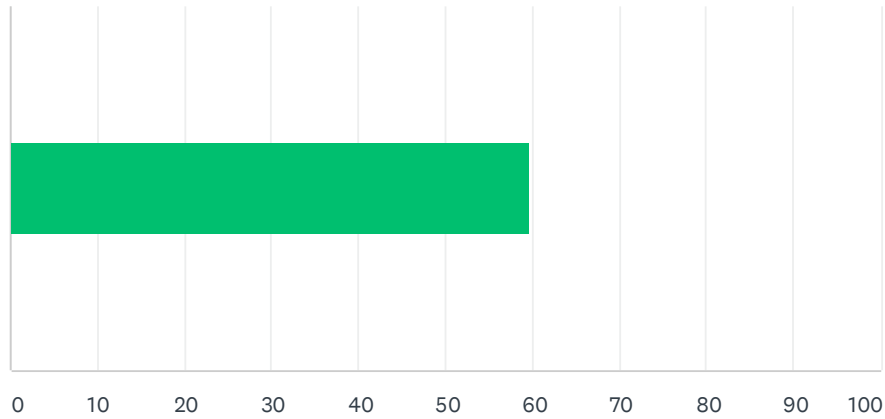
Q11 Comments regarding Professionalism:

Answered: 3 Skipped: 4

#	RESPONSES	DATE
1	When I interacted with the staff I was always treated fairly	10/9/2020 4:57 PM
2	I believe they do try very hard to maintain professionalism.	10/1/2020 2:56 PM
3	none	10/1/2020 1:54 PM

Q12 Due to the nature of our work, the ASK Wellness Society finds it very important to work and collaborate with the communities to provide the best quality of service for our clients. To what level do you agree with the following statement: "I feel the ASK Wellness Society listens to and collaborates with community members, as appropriate, to provide the best service possible to clients and the community".

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	60	417	7
Total Respondents: 7			

#		DATE
1	55	10/9/2020 4:57 PM
2	48	10/2/2020 12:29 AM
3	48	10/1/2020 3:02 PM
4	53	10/1/2020 2:56 PM
5	63	10/1/2020 2:49 PM
6	52	10/1/2020 2:48 PM
7	98	10/1/2020 1:54 PM

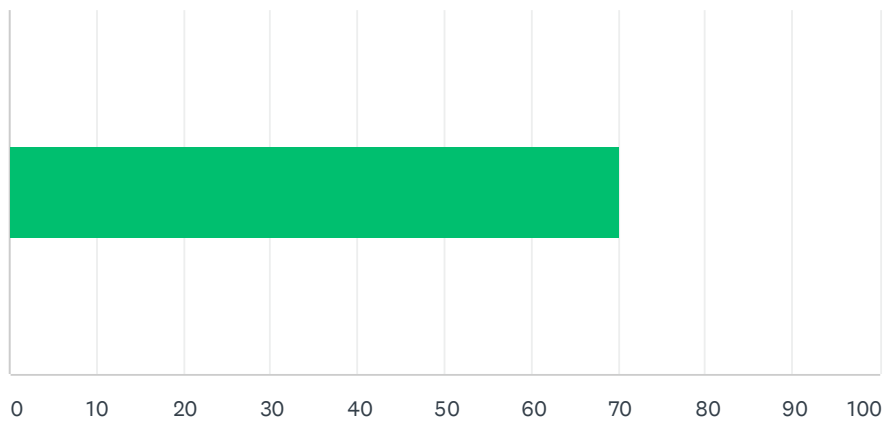
Q13 Comments regarding Collaboration:

Answered: 3 Skipped: 4

#	RESPONSES	DATE
1	Na	10/9/2020 4:57 PM
2	I'm not entirely sure on this point.	10/1/2020 2:56 PM
3	none	10/1/2020 1:54 PM

Q14 The ASK Wellness Society strives to serve its community and its clients in a way that is ethical. To us, this means (among other things) maintaining the best interest of the client as the primary agency obligation, respecting the intrinsic worth of the persons she or he serves in her or his professional relationships with them, and that the neither agency nor any of its employees or volunteers shall exploit the relationship with a client for personal benefit, gain, or gratification. With this in mind, to what level do you agree with the following statement: "Based on my interactions with ASK Wellness staff and clients, I feel the organization operates in a way that is ethical".

Answered: 7 Skipped: 0

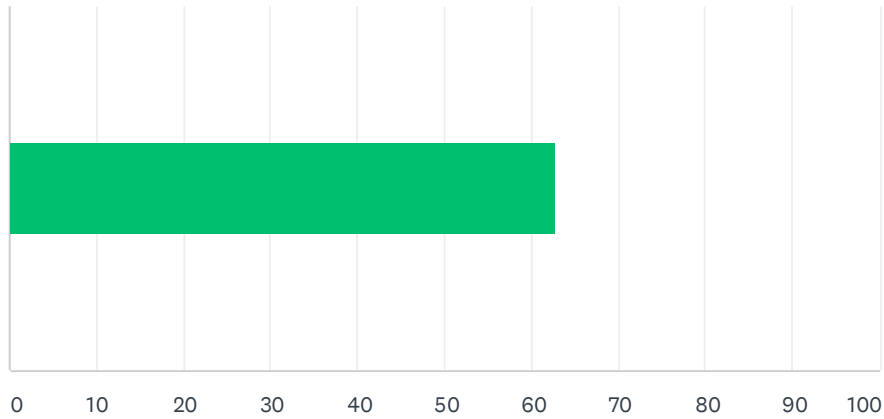


ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	70	491	7
Total Respondents: 7			

#		DATE
1	71	10/9/2020 4:57 PM
2	46	10/2/2020 12:29 AM
3	47	10/1/2020 3:02 PM
4	69	10/1/2020 2:56 PM
5	72	10/1/2020 2:49 PM
6	89	10/1/2020 2:48 PM
7	97	10/1/2020 1:54 PM

Q15 Integrity is defined as “a firm adherence to a code of especially moral ... values”, while we at the ASK Wellness Society think of it as simply doing what we say we will do. With this in mind, to what level does you agree with the following statement: “Based on my interactions with ASK Wellness staff and/or clients, I feel the organization operates with integrity”.

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	63	439	7
Total Respondents: 7			

#		DATE
1	73	10/9/2020 4:57 PM
2	50	10/2/2020 12:29 AM
3	27	10/1/2020 3:02 PM
4	33	10/1/2020 2:56 PM
5	76	10/1/2020 2:49 PM
6	89	10/1/2020 2:48 PM
7	91	10/1/2020 1:54 PM

Q16 Comments on Integrity:

Answered: 3 Skipped: 4

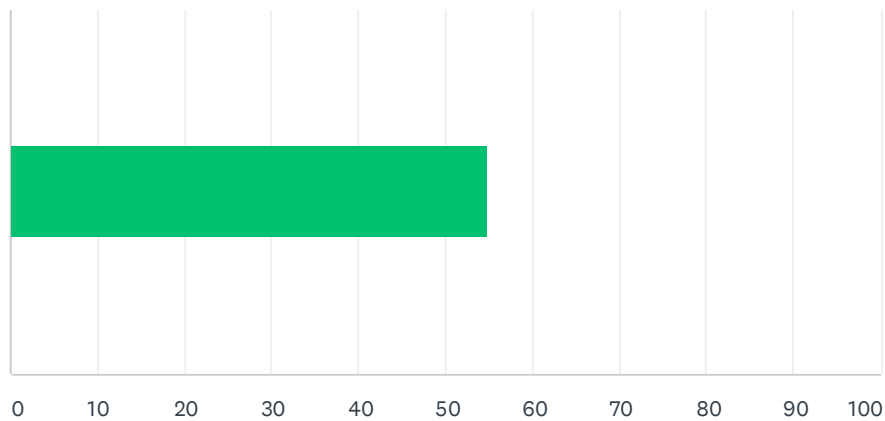
#	RESPONSES	DATE
1	Na	10/9/2020 4:57 PM
2	I do not think they are properly supporting those living in their housing facilities.	10/1/2020 2:56 PM
3	none	10/1/2020 1:54 PM

Q17 The ASK Wellness Society strives to ensure its employees and volunteers are competent and properly trained in their prescribed duties.

This includes thorough screening of volunteers and job applicants, job specific training for new hires, ongoing in-house training for employees, and opportunities for employees to receive training from outside sources.

The agency also promotes ongoing development through regular staff meetings which include both internal and external presentations about how we can best deliver our services to our clients. With this in mind, to what level do you agree with the following statement: "Based on my interactions with ASK Wellness staff, volunteers, and/or clients, I feel the organizations employees and volunteers are trained and supported sufficiently".

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	55	383	7
Total Respondents: 7			

#		DATE
1	74	10/9/2020 4:57 PM
2	49	10/2/2020 12:29 AM
3	21	10/1/2020 3:02 PM
4	75	10/1/2020 2:56 PM
5	19	10/1/2020 2:49 PM
6	54	10/1/2020 2:48 PM
7	91	10/1/2020 1:54 PM

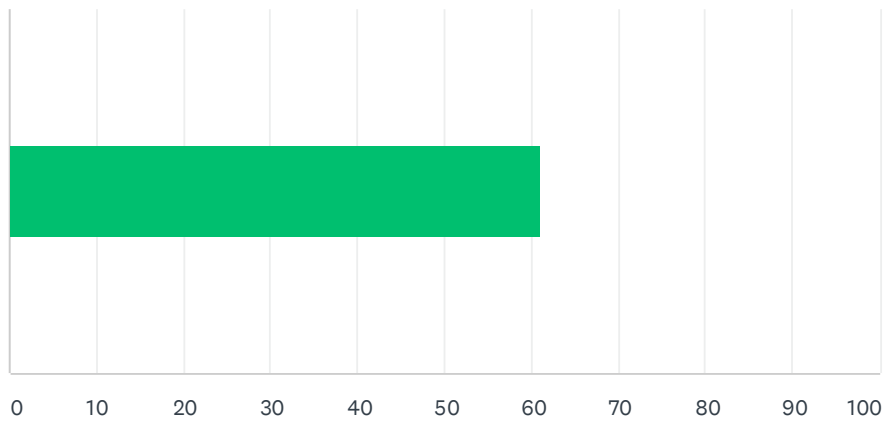
Q18 Comments on Knowledge/Training:

Answered: 3 Skipped: 4

#	RESPONSES	DATE
1	Na	10/9/2020 4:57 PM
2	They do have some very good staff.	10/1/2020 2:56 PM
3	none	10/1/2020 1:54 PM

Q19 ASK Wellness Society’s core values regarding social justice and respect for diversity involves ensuring that its organizational structure and service provision are culturally safe and responsive. With this is mind, to what level does you agree with the following statement:“When I visit an ASK Wellness site, I feel that the environment is inclusive and promotes diversity through staff and environmental cultural cues with which people from diverse populations can identify to and connect with. Furthermore, I feel that the ASK Wellness Society provides environments and services where people feel respected and free from discrimination.”

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	61	428	7
Total Respondents: 7			

#		DATE
1	70	10/9/2020 4:57 PM
2	47	10/2/2020 12:29 AM
3	30	10/1/2020 3:02 PM
4	53	10/1/2020 2:56 PM
5	65	10/1/2020 2:49 PM
6	72	10/1/2020 2:48 PM
7	91	10/1/2020 1:54 PM

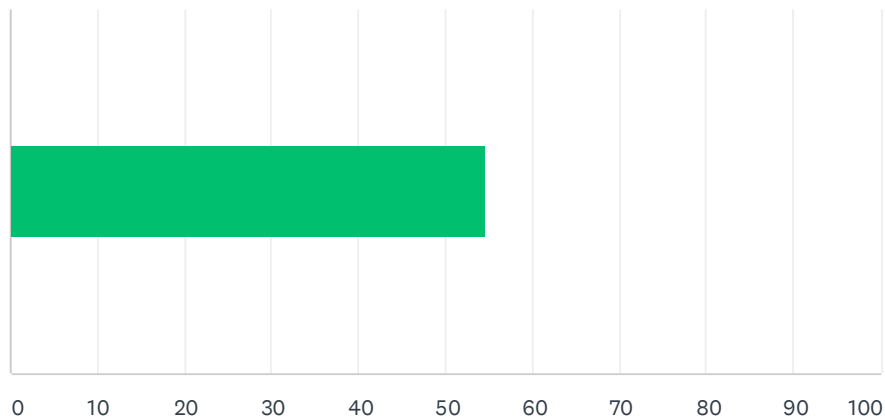
Q20 Comments on Cultural Safety:

Answered: 3 Skipped: 4

#	RESPONSES	DATE
1	Na	10/9/2020 4:57 PM
2	I cannot speak to this specifically	10/1/2020 2:56 PM
3	none	10/1/2020 1:54 PM

Q21 One of the ASK Wellness Society’s mandates is to educate the public on matters of homelessness, addiction, mental health, and more. With this in mind, to what level do you agree with the following statement: “The ASK Wellness Society has increased my knowledge and understanding of the issues facing the most marginalized groups within my community.”

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	55	382	7
Total Respondents: 7			

#		DATE
1	84	10/9/2020 4:57 PM
2	49	10/2/2020 12:29 AM
3	31	10/1/2020 3:02 PM
4	52	10/1/2020 2:56 PM
5	33	10/1/2020 2:49 PM
6	51	10/1/2020 2:48 PM
7	82	10/1/2020 1:54 PM

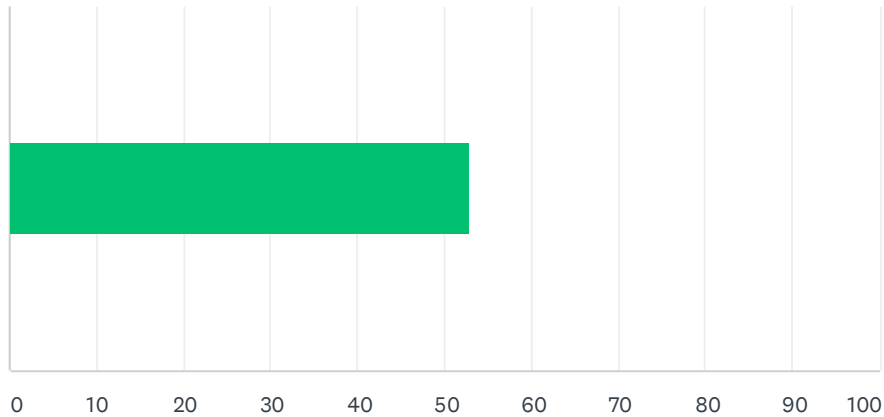
Q22 Comments on the ASK Wellness Society's community education efforts:

Answered: 3 Skipped: 4

#	RESPONSES	DATE
1	Na	10/9/2020 4:57 PM
2	There needs to be a lot more, however they also need additional resources. Merritt does not have the supportive resources to help ASK be effective.	10/1/2020 2:56 PM
3	none	10/1/2020 1:54 PM

Q23 When it comes to managing some of the issues that are faced by communities when it comes to the homeless population, to what level do you see it as the ASK Wellness Society's responsibly to deal with these issues?

Answered: 7 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	53	371	7
Total Respondents: 7			

#		DATE
1	69	10/9/2020 4:57 PM
2	52	10/2/2020 12:29 AM
3	48	10/1/2020 3:02 PM
4	70	10/1/2020 2:56 PM
5	5	10/1/2020 2:49 PM
6	55	10/1/2020 2:48 PM
7	72	10/1/2020 1:54 PM

Q24 Comments on the ASK Wellness Society's responsibility to deal with issues regarding the homeless population:

Answered: 3 Skipped: 4

#	RESPONSES	DATE
1	Na	10/9/2020 4:57 PM
2	ASK Wellness being in Merritt is a major reason why people have come to this community, as a result we have seen a SHARP INCREASE in homeless population and outward drug use	10/1/2020 2:56 PM
3	none	10/1/2020 1:54 PM

Q25 Do you have any other comments about the ASK Wellness Society?
This could include what forms of programming should also be offered, what forms of programming should not be offered, or anything else you would like to say to the Society's front line staff, leadership team, or Directors?

Answered: 4 Skipped: 3

#	RESPONSES	DATE
1	No	10/9/2020 4:57 PM
2	ASK needs to do a way better job of managing the "wet" housing on Quilchena. At least two people have died and not been found for days. That serves no one.	10/1/2020 2:56 PM
3	No	10/1/2020 2:48 PM
4	none	10/1/2020 1:54 PM

Q26 Would you like to be added to the mailing list for the ASK Wellness Society? This will include original content about our programs, staff, and client success stories as well as a monthly newsletter.

Answered: 4 Skipped: 3

#	RESPONSES	DATE
1	No	10/9/2020 4:57 PM
2	No	10/1/2020 2:56 PM
3	No thankyou	10/1/2020 2:48 PM
4	no thanks	10/1/2020 1:54 PM