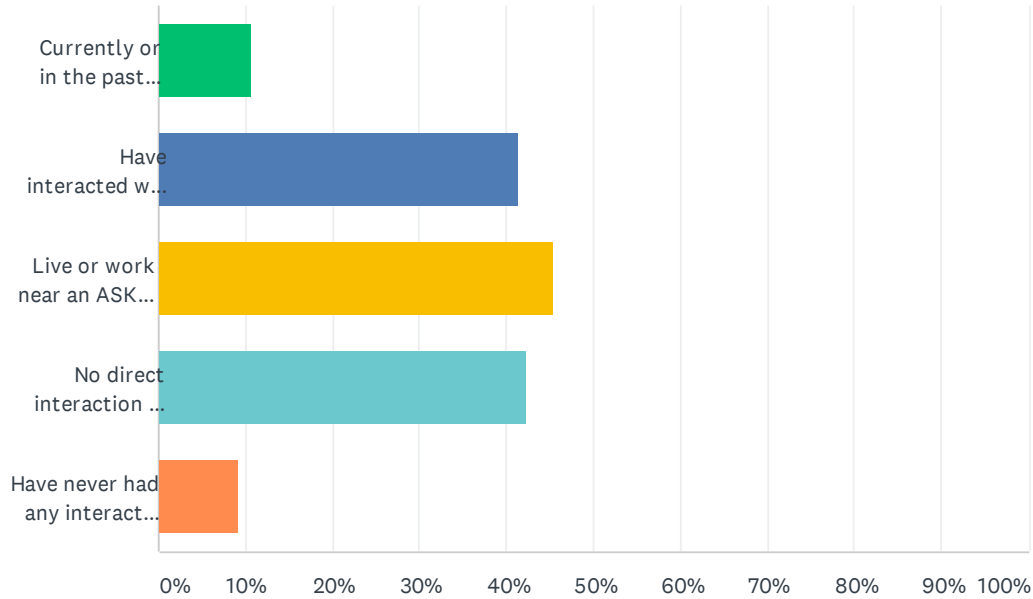


Q1 In what capacity have you interacted with the ASK Wellness Society? You can select more than one answer.

Answered: 196 Skipped: 1



| ANSWER CHOICES | RESPONSES | |
|--|-----------|----|
| Currently or in the past have received services. | 10.71% | 21 |
| Have interacted with a staff member in the community. | 41.33% | 81 |
| Live or work near an ASK Wellness Society program site. | 45.41% | 89 |
| No direct interaction but feel I have interacted with the clientele who use ASK Wellness Society services. | 42.35% | 83 |
| Have never had any interaction with the ASK Wellness Society or its clientele. | 9.18% | 18 |
| Total Respondents: 196 | | |

Q2 In what area of Kamloops do you live/work in? You can select up to two answers.

Answered: 197 Skipped: 0

2020 Community at Large Feedback Survey (Kamloops)



2020 Community at Large Feedback Survey (Kamloops)

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Aberdeen | 2.03% | 4 |
| Barnhartvale | 1.52% | 3 |
| Batchelor Heights | 2.03% | 4 |
| Brocklehurst | 24.87% | 49 |
| Dallas | 1.52% | 3 |
| Downtown/City Centre | 19.29% | 38 |
| Dufferin | 0.51% | 1 |
| Heffley | 0.00% | 0 |
| High Country | 0.00% | 0 |
| Juniper Ridge | 1.02% | 2 |
| North Shore | 54.82% | 108 |
| Pineview Valley | 1.02% | 2 |
| Sahali | 4.06% | 8 |
| Southgate | 1.02% | 2 |
| Valleyview | 2.03% | 4 |
| Westsyde | 6.09% | 12 |
| Other (please specify) | 9.14% | 18 |
| Total Respondents: 197 | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | OTHER (PLEASE SPECIFY) | DATE |
|----|---|--------------------|
| 1 | Reserve | 10/13/2020 7:21 PM |
| 2 | Rayleigh | 10/11/2020 9:10 AM |
| 3 | Ord Road | 10/9/2020 10:46 AM |
| 4 | Sagebrush | 10/9/2020 9:21 AM |
| 5 | I live in Sun Rivers but own a business in Sahali | 10/9/2020 8:37 AM |
| 6 | Sunrivers | 10/9/2020 6:54 AM |
| 7 | Sun Rivers | 10/8/2020 7:12 PM |
| 8 | live in Dallas work in all areas of Kamloops | 10/8/2020 12:08 PM |
| 9 | Work all areas of town | 10/7/2020 2:04 AM |
| 10 | Not relavent | 10/6/2020 8:53 PM |
| 11 | college heights | 10/6/2020 4:49 PM |
| 12 | West end of downtown (st. paul west) | 10/6/2020 4:11 PM |
| 13 | Paul lake | 10/6/2020 9:34 AM |
| 14 | Live north shore work Sahali | 10/5/2020 10:57 PM |
| 15 | Just kamloops | 10/5/2020 9:49 PM |
| 16 | Res | 10/5/2020 7:50 PM |
| 17 | Live on NS work all over town | 10/4/2020 10:57 AM |
| 18 | Sagebrush | 10/1/2020 5:46 PM |

Q3 Please provide a description or explanation of what you see as the ASK Wellness Society's role in your community as well as the services you are aware of it providing. If you would like more information on this, please visit askwellness.ca.

Answered: 179 Skipped: 18

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | finding homes for homeless and vulnerable | 10/13/2020 7:21 PM |
| 2 | To help people with mental wellness as well as housing for street people | 10/13/2020 9:35 AM |
| 3 | harm reduction, education, access to services, housing including pet friendly accommodations to all and at risk population. | 10/12/2020 9:38 PM |
| 4 | I believe their role is help the less fortunate | 10/12/2020 6:39 PM |
| 5 | Taking tax dollars and throwing them at people who often abuse/waste without achieving long term goals | 10/11/2020 9:10 AM |
| 6 | I see ASK Wellness as a an opportunity for the clients to learn what being a citizen entails.entity to bridge the growing divide between the homeless & the community. | 10/10/2020 10:26 AM |
| 7 | providing/finding housing, mattress recycling, job creation, needle cleanup, providing safe supplies to clients, providing a few things for people when they are found homes, helping people with damage deposits | 10/9/2020 11:28 PM |
| 8 | Enabling drug users | 10/9/2020 5:04 PM |
| 9 | Support, clean site for injections, street outreach , meals and so very much more ♥Amazing what You guys do ♥ | 10/9/2020 1:28 PM |
| 10 | Ask Wellness has helped me in so many areas of my health issues.I like being able to make appointments for many of my blood work appointments. | 10/9/2020 10:46 AM |
| 11 | I feel that we have a very bad mental health epidemic and drug problem. I feel That these people need to be forced into rehab centres, that provide a roof over their head, and food. If they want to live in these places, they do not get a welfare check. If they do not want to live in these homes, they also do not get a check.... another thing I do not understand about the system is why do welfare checks not go to landlords? | 10/9/2020 9:50 AM |
| 12 | Mental health, homelessness, addictions | 10/9/2020 9:21 AM |
| 13 | Helping people transition | 10/9/2020 8:37 AM |
| 14 | I understand you're involved in housing, safe injection sites. | 10/9/2020 6:54 AM |
| 15 | Ask Wellness Society provides counselling for people who are having problems dealing with day to day living - usually on the street (those are the clientele we, the public, are most likely to meet). I believe the Society also provides a safe haven to rest and to review one's life. | 10/9/2020 5:02 AM |
| 16 | to help all walks of people eg homeless addicts and peoplewith mentalnuealth problems get the help they need | 10/9/2020 2:21 AM |
| 17 | Unfortunately a society that enables people.to continue on this path. Not a positive.role. | 10/9/2020 12:11 AM |
| 18 | help finding rentals | 10/8/2020 9:53 PM |
| 19 | Hotel rooms for addicts | 10/8/2020 9:23 PM |
| 20 | Needle exchange, clean up of camps and frequently occupied public spaces. Resource information and poverty advocate lawyer. | 10/8/2020 8:26 PM |
| 21 | Great addition to our city | 10/8/2020 7:52 PM |
| 22 | I see a recruitment of non residents into Kamloops. | 10/8/2020 7:37 PM |
| 23 | As far as I know it's to help mostly the homeless people and people that have addiction issues. | 10/8/2020 7:14 PM |
| 24 | A huge role. The shelters they provide and. A Home Away | 10/8/2020 7:12 PM |
| 25 | They act as a referral for street people to find support or help. | 10/8/2020 7:09 PM |
| 26 | I see the roles that Ask Wellness offers. I believe the that the crisis Has gotten out of hand though. I've heard from workers who have said well they are going to do drugs anyway. This to me is not an answer nor does it show compassion. I understand you provide needles, crack pipes, cook pots etc...but no rehabs. I also have heard you have hired not qualified staff along | 10/8/2020 5:47 PM |

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the way. One being someone who just got clean and then ended up dying of an overdose. I truly believe you need to put money into rehabs and not into real-estate. It should be about helping to get clean not helping with the pandemic by providing building with no healthy examples.

| | | |
|----|---|--------------------|
| 27 | Housing, safe injection sites, rehab, counselling, etc. | 10/8/2020 5:20 PM |
| 28 | They provide support, meals, personal care for vulnerable people. | 10/8/2020 4:49 PM |
| 29 | To provide aid to homeless people in the community | 10/8/2020 4:01 PM |
| 30 | Resource center for their clients | 10/8/2020 3:36 PM |
| 31 | I believe that ASK Wellness provides help and advocates for people who are homeless, addicted to drugs, and/or otherwise vulnerable - especially young people. | 10/8/2020 3:03 PM |
| 32 | Aware of the program. But not involved. | 10/8/2020 2:59 PM |
| 33 | support and assistance to those living with addictions, mental health issues, homelessness, poverty, unemployed, stigmatizing attitudes from the public | 10/8/2020 2:43 PM |
| 34 | Meals, housing, safe injection sites, rehab , mental health | 10/8/2020 2:42 PM |
| 35 | Homeless and hungry | 10/8/2020 2:33 PM |
| 36 | Assisting homelessness and enabling drug use/crime | 10/8/2020 1:21 PM |
| 37 | Enabling mentally ill people and normalizing aberrant behavior | 10/8/2020 12:27 PM |
| 38 | I see ask wellness as promoting and enabling drug use instead of helping people. Ask Wellness keeps acquiring and building housing for our "addicts" whom once had a home to do drugs, deal drugs etc. Maybe it's time to take a look at how this is NOT working! How about building some treatment centers??? Rehabilitation? Is that a taboo thought? When one has cancer do we build that person a new house>>> no we provide them with treatment, not stick them in the new home to die. Interesting concept! | 10/8/2020 12:08 PM |
| 39 | Askwellness seems intent on increasing crime in my community | 10/8/2020 11:49 AM |
| 40 | i see there role as bringing in people from all over as they are enabling there habits rather than helping we must have the highest ratio of homeless per 100 thousand resident probably why we have the highest taxes per value of our homes my house has been broke into twice since this program started time to DEFUND ASK WELLNESS | 10/8/2020 11:28 AM |
| 41 | Ask Wellness provides a wide variety of supports to our most vulnerable citizens. | 10/8/2020 11:20 AM |
| 42 | housing for homeless/addicts | 10/8/2020 10:54 AM |
| 43 | Helping the most at risk people in the community | 10/8/2020 10:26 AM |
| 44 | Providing harm reduction support and providing low income housing | 10/8/2020 9:58 AM |
| 45 | Helping low income persons & homeless to obtain housing | 10/8/2020 9:52 AM |
| 46 | Street outreach, homelessness, addiction, mental health | 10/8/2020 9:47 AM |
| 47 | Huge part of the support system for those in need of help with homelessness and addiction, safe injection sites and support. | 10/8/2020 9:32 AM |
| 48 | Social programs -trying to help with mental illness - | 10/8/2020 9:22 AM |
| 49 | Since (ask wellness) Bob Hughes has had millions given to them for (low income) our city has being turning into east hasting. In fact that is the new name for kamloops north shore! Shame on you. We are also moving, as this is only the beginning. | 10/8/2020 6:16 AM |
| 50 | Well , Askwellness is the Society that marginal people go for help with housing. But ,only certain people are helped. | 10/7/2020 8:04 PM |
| 51 | I see them enabl,ing clients to use drugs and helping some but not others and abusing more eople then they help, bob hughes is an absolte crook! Dugusting seem him use drugs and prositiutes. He left his wife and had an affair with another druggyy kiarra, there is no entregrity there seem them in action for years and ask was much better before Bob came along no othe executive director was this low in abusing clients | 10/7/2020 9:52 AM |

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| | | |
|----|--|--------------------|
| 52 | Helping people in need | 10/7/2020 9:47 AM |
| 53 | The types of people you "help" are out stealing and terrorizing the neighbourhood near you. | 10/7/2020 8:11 AM |
| 54 | Housing, but nothing to stop the drug problems. Its awful | 10/7/2020 2:04 AM |
| 55 | Cross road inns, gives out naloxone kits, the safe injection bus | 10/7/2020 1:37 AM |
| 56 | Helping at risk adults to find resources for housing, providing some food and harm reduction supplies and info | 10/6/2020 10:54 PM |
| 57 | Have turned into a profit driven enterprise | 10/6/2020 10:01 PM |
| 58 | They help people that are in need which is wonderful they are doing housing options and offer advocates and mental health and addictions | 10/6/2020 9:27 PM |
| 59 | I see the ASKWS role in our community as a society turning its back on the hard working tax paying citizens and business owners of kamloops. | 10/6/2020 8:26 PM |
| 60 | Ask's role is dealing with the Addiction in Kamloops which is rampant in the downtown | 10/6/2020 8:05 PM |
| 61 | As far as I'm concerned ask wellness is there just to line their pockets...they bring in other homeless people when beds aren't filled on mission flats road..it's all about the money and the good people of kamloops are paying for it..the criminal activity ...drugs... are just rampant..stop bringing in these fucking people..enough is enough | 10/6/2020 7:11 PM |
| 62 | ASK I know has good intentions, but things I see owning a business on Tranquille are out of this world! Yes I get and understand the service is to provide help for those with addiction. And it all sounds wonderful. But what I see on the streets is pure chaos. | 10/6/2020 7:11 PM |
| 63 | I feel their goal is to help addicts find jobs, alest and do their drugs "safely" in reality their ssfe injection sites and free needles just cause more harm thsn good. Save the addicts at the expense of the rest of us. | 10/6/2020 6:59 PM |
| 64 | I think AskWellness enables drug addicted people -- making them more dependent on the system Further ASK Wellness serves to bring people to concentrate in one area (along the corridor) making it undesirable for taxpayers, home owners etc | 10/6/2020 6:20 PM |
| 65 | they just lable | 10/6/2020 5:49 PM |
| 66 | Provide support for marginalized community members | 10/6/2020 5:29 PM |
| 67 | Working with at risk people; mental health of the homeless population | 10/6/2020 5:17 PM |
| 68 | ASK's role in our community is to assist the marginalized people and disenfranchised that re less fortunate. They assist with harm reduction approaches, housing and connect people to other resources and use their knowledge and education to enrich the community and the lives of the people within it to be better functioning in society overall | 10/6/2020 5:12 PM |
| 69 | they help all walks of life find housing, services, etc | 10/6/2020 4:49 PM |
| 70 | I think ask wellness is there to continue to enable the drug addicts and other addicted persons, instead of allowing them to be accountable for their actions and decisions. I do not see them providing any true help just keeping them alive and usinga | 10/6/2020 4:32 PM |
| 71 | Positive role model. Not rude like the ladies at ASK WELLNESS on the NS | 10/6/2020 4:16 PM |
| 72 | Helping junkies live more comfortable lives. | 10/6/2020 4:11 PM |
| 73 | Housing supports, social workers | 10/6/2020 4:11 PM |
| 74 | To aid those in need | 10/6/2020 3:59 PM |
| 75 | I believe Ask Wellness's role is to help people either directly or indirectly that are in needed of basic life necessities that allows them a step up to get themselves and families into a better situation or helps them so that they can make good or better choices..or just help them so that they can continue to make good choices but due to life's circumstances are having a hard time | 10/6/2020 3:14 PM |
| 76 | The only thing I'm aware of is free drugs and needles. | 10/6/2020 3:02 PM |
| 77 | They bring drug addicted criminals to kamloops | 10/6/2020 2:57 PM |

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| | | |
|-----|---|--------------------|
| 78 | Providing the shit rats with everything they need so they can keep trashing our neighborhoods and stealing anything they can get their hands on | 10/6/2020 2:42 PM |
| 79 | ASK Wellness is known for providing drug users & criminals free access to drugs with accommodations and funding with the intent of getting them clean. However, many of them do not and remain on the streets causing havoc in the community. | 10/6/2020 1:45 PM |
| 80 | Don't think they are doing what I would hope for - more rehab needed, not help doing drugs | 10/6/2020 1:38 PM |
| 81 | Should be helping with homelessness and drugs, but gradually getting worse i see no improvement | 10/6/2020 1:29 PM |
| 82 | Didn't know you existed | 10/6/2020 1:12 PM |
| 83 | ASK Wellness offers services to those who cannot help themselves | 10/6/2020 12:20 PM |
| 84 | Support for marginalized people: addition support, housing support, mental health support, food security | 10/6/2020 12:01 PM |
| 85 | I see a lot of needles and addicts on the riverbanks and downtown. | 10/6/2020 11:51 AM |
| 86 | Harm reduction, drug testing sites, safe injection sites, housing | 10/6/2020 11:44 AM |
| 87 | Providing Services to keep homeless people occupied & out of our back yards | 10/6/2020 10:54 AM |
| 88 | Sorry to say, but Ask Wellness does not help anyone but themselves and their own employees. They do not want any of these addicts to get OFF drugs and become members of society, their only focus is keeping these ppl "safe" while doing their dangerous drugs and lifestyle. Where is the treatment/rehabilitation options? Only safe injection sites and free housing and no actual help to change their lives and better themselves. | 10/6/2020 10:48 AM |
| 89 | ASK Wellness enables drug use and crime. They provide drug users with clean needles | 10/6/2020 9:54 AM |
| 90 | Get ppl on feet, connect them to be able to stay there | 10/6/2020 9:34 AM |
| 91 | ASK Wellness Society's role in Kamloops has been one of destruction of .y community. Too many do gooders is destroying our communities across Canada. Helping is only enabling. | 10/6/2020 9:25 AM |
| 92 | I see them enabling the drug addicted population of Kamloops | 10/6/2020 9:19 AM |
| 93 | Enabling addicts | 10/6/2020 9:18 AM |
| 94 | The reason for the high crime rate | 10/6/2020 9:10 AM |
| 95 | To provide help to the Kamloops people who need it. Not bringing people in from other cities | 10/6/2020 8:52 AM |
| 96 | Helping the homeless people | 10/6/2020 8:45 AM |
| 97 | I think ask wellness does a lot to help the community. I've known lots of homeless youth that now have homes/jobs through ask wellness. | 10/6/2020 8:45 AM |
| 98 | 3 tents on the sidewalk | 10/6/2020 8:43 AM |
| 99 | You enable the drug addicted to steal from hard working people | 10/6/2020 8:32 AM |
| 100 | Make Kamloops more like Portland. | 10/6/2020 8:16 AM |
| 101 | Receiving money from the government. Apparently they help with housing as well although I don't know anyone personally who has been successful in getting help from ask Wellness including myself. | 10/6/2020 8:04 AM |
| 102 | To provide housing , a place to use drugs, and to enable the homeless. They using askwellness good hearts and still doing whatever they want and not getting any better | 10/6/2020 7:46 AM |
| 103 | An outreach program for marginalized people. | 10/6/2020 7:39 AM |
| 104 | Dont seem to be doing much | 10/6/2020 7:37 AM |
| 105 | Helping the addicted or those down on their luck | 10/6/2020 7:32 AM |
| 106 | I see Ask Wellness as conduit for empowerment to the homeless addicts to feel that they should be free to steal from residents that they consider privileged. I am sick and tired of this | 10/6/2020 7:31 AM |

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crime wave happening in our community. I am also scared of being a victim as I am a senior living alone.

| | | |
|-----|---|--------------------|
| 107 | enablingdrug users to still do drugs | 10/6/2020 7:30 AM |
| 108 | Providing help for those in need | 10/6/2020 7:08 AM |
| 109 | Uncaring. | 10/6/2020 7:05 AM |
| 110 | enabling addicts | 10/6/2020 6:38 AM |
| 111 | Providing assistance to those on the street, to those with addictions... whether the assistance is housing, financial aid, safe zones, counseling/ someone to talk to | 10/6/2020 6:38 AM |
| 112 | To the best of your ability keep clients on ask propert when they are consuming their illegal substances and to not burden the rest of the positive , contributing to folks to society. It's real disgrace what our downtown core has turned out to be. | 10/6/2020 6:28 AM |
| 113 | Please stop giving out free needles. Make them pay OR exchange them. They are leaving them everywhere for everyone to find. Especially in playgrounds. | 10/6/2020 5:35 AM |
| 114 | Emergency services ie rent, hydro. | 10/6/2020 5:23 AM |
| 115 | Allowing addicts/homeless to take over the city. Enabling if you will. | 10/6/2020 3:58 AM |
| 116 | I can only assume to help the homeless, street public services, possible housing, and low income. | 10/6/2020 3:08 AM |
| 117 | I see ask wellness as a business who don't get funding if they don't have desperate people to support. I think that money could be better directed to staffed housing a rehabilitation. | 10/6/2020 1:51 AM |
| 118 | To offer services to the vulnerable in many forms | 10/6/2020 12:58 AM |
| 119 | You give junkys free housing and give them harm reduction supplies to keep them alive and using and destroying everything around them. | 10/6/2020 12:35 AM |
| 120 | Enabling the street entrenched and addicted, making it more comfortable and likely they'll stay there. | 10/6/2020 12:03 AM |
| 121 | Housing supports, provide skills and trauma counseling, rental assistance, | 10/5/2020 11:56 PM |
| 122 | Help people with rent or damage deposit or food. Give money to people in need. | 10/5/2020 10:57 PM |
| 123 | building trust in the homeless/addicted , helping agency, giving support | 10/5/2020 10:39 PM |
| 124 | | 10/5/2020 10:14 PM |
| 125 | It should help all people not just addicts. Addicts seem to congregate which makes it difficult for some to even get through the doors to even see if there's help for them. | 10/5/2020 10:10 PM |
| 126 | Before meeting a lady who works at ASK I was conflicted about how I felt. So much negativity shared about this place. I thought maybe they were enabling but then saving lives. I don't know much to be honest | 10/5/2020 10:02 PM |
| 127 | I don't think you do anything for the community, you help the homeless and addicts and when they have nothing left they steal other people's property. | 10/5/2020 9:49 PM |
| 128 | Helping clientele navigate government programs so as to access funding. | 10/5/2020 9:48 PM |
| 129 | I'm fairly aware of the services that the society provides including housing, homelessness, addiction and mental health issues | 10/5/2020 9:45 PM |
| 130 | Reaching marginalize people amd supporting them with practical, emotional and mental health supports | 10/5/2020 9:43 PM |
| 131 | Housing for the homeless, services for housing | 10/5/2020 9:40 PM |
| 132 | Get the junkies off the streets and find some way to provide income for themselves that does not include weekly thefts from the residents in my neighborhood | 10/5/2020 9:38 PM |
| 133 | Helping people who are homeless and/or have addictions. Also provide safe injection sites and provide needles to drug users | 10/5/2020 9:30 PM |

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| | | |
|-----|---|--------------------|
| 134 | Im really not sure anymore what the role is....it almost seems like it is a mini mission where ppl can do whatever they want....we need more training and outreach workers | 10/5/2020 9:22 PM |
| 135 | Homeless support and direction, building homes | 10/5/2020 9:21 PM |
| 136 | Provide assistance for clients to get ahead in life. | 10/5/2020 9:17 PM |
| 137 | I believe Ask Wellness Society is trying to help people who live on the street who battle with mental health disorders and/or addictions. I believe they are there to help find fundings and programs for people who find themselves in this way. I have been told they also supply these people with tents and supplies they need for shelter which they then set up wherever they want to (whether they are allowed to be there or not) and they leave these tents and all their garbage along the waterways and we the tax payers have to pay to have their messes cleaned up. Hope this isnt true but this is what I hear. | 10/5/2020 9:14 PM |
| 138 | I feel they tend to enable some of these people. My daughter has drug issues and i was told by a drug counsellar tough live yet the ask wellness clientelle continue to get handouts without rehabilitation or recovery | 10/5/2020 9:13 PM |
| 139 | Disgust. Junkies getting high right behind the building stripping down stolen bikes. There is not enough space for me to vent. The whole km radius is a shitshow | 10/5/2020 9:10 PM |
| 140 | I think they are a valuable connection to marginalized women | 10/5/2020 8:53 PM |
| 141 | Helping low income and struggling people | 10/5/2020 8:53 PM |
| 142 | It is a vital part of the community that helps those in need | 10/5/2020 8:51 PM |
| 143 | to help those in need | 10/5/2020 8:46 PM |
| 144 | ENABLE (as a co-dependent does) Safe illegal drug use. Pick up needles, give out FREE tents and sleeping bags to homeless and drug users. | 10/5/2020 8:40 PM |
| 145 | Handing out sandwiches to homeless | 10/5/2020 8:30 PM |
| 146 | helping addicts | 10/5/2020 8:26 PM |
| 147 | Enabling junkies | 10/5/2020 8:24 PM |
| 148 | To provide affordable housing for those in need while providing health & wellness support | 10/5/2020 8:21 PM |
| 149 | Provide housing and resources to people in transition | 10/5/2020 7:58 PM |
| 150 | General addiction and shelter services | 10/5/2020 7:55 PM |
| 151 | Sober housing..directing people to services ..supporting individuals.. | 10/5/2020 7:52 PM |
| 152 | Helping people with addiction issues. Helping homeless people. Harm reduction. | 10/5/2020 7:51 PM |
| 153 | Right now all I see is ASK wellness making our streets filled with drug paraphernalia | 10/5/2020 7:50 PM |
| 154 | Provide support for the homeless and low income | 10/5/2020 7:44 PM |
| 155 | They need to assist getting homelessness and drug use off the streets not encourage it and bring these people from other communities. | 10/5/2020 7:37 PM |
| 156 | Bridging the gap between ourselves and other services in town as well as Government. Help with housing, addiction and many other services. They are 100% a very important part of Kamloops! | 10/5/2020 7:36 PM |
| 157 | How do people in need of services | 10/5/2020 7:34 PM |
| 158 | ASK provides basic services for those who need it most, homeless street people who have mental issues | 10/5/2020 10:51 AM |
| 159 | Basic support to addicted and/or homeless people. | 10/5/2020 7:05 AM |
| 160 | I understand AWS role to help people find shelter, housing, address mental problems and addictions. We moved back to the North Shore in 2007 and have seen a huge deterioration in the neighbourhood. It has been taken over by street people and the addicted, leaving trash and urinating and defecating in our alleyways and even on our streets. Needles are everywhere. I spoke with two ASK patrol people about the needles in our back alley and | 10/4/2020 10:13 PM |

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showed them where they appear most often. Since then the patrol people just walk down the alley and don't even look where I indicated. They seem too busy chatting with each other. From my perspective ASK has not improved the neighbourhood, it seems to have brought in more people wandering the streets. Also they congregate on the sidewalk area in front of the ASK office, with their possessions piled everywhere. It is often not possible to walk by and socially distance. Quite frankly I am fed up with the situation. The government and agencies don't seem to want to address the problems and they continue to get worse. As a result I, who has been very sympathetic and helped out in the past is becoming ever more hardened to the situation. I am a compromised person and every week have to clean up the alley after these people. We have to make sure everything is locked down tight constantly because people are always looking at what they can steal and come into the yard to stash their stuff. Get them some bloody housing and mental and addictions counselling, education if they want it. I am sure the majority of these people don't want to be in their present situation.

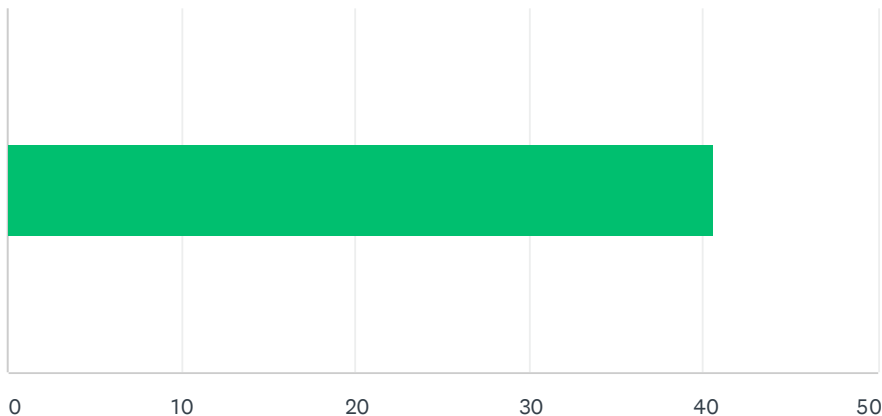
| | | |
|-----|---|--------------------|
| 161 | Making the problems worse for most that doesn't fall through the cracks shut it down | 10/4/2020 9:22 PM |
| 162 | housing & addiction supports | 10/4/2020 7:11 PM |
| 163 | Honestly, i used to see it as a great outreach resource for residents that are struggling but now i do not. Im not sure at what capacity it helps the neighborhood. Our neighborhood is constantly finding needles and drug paraphernalia as well as having our stuff stolen and also being approached by people that are high in a very unsettling manner. I have been called every name in the book as well as threatened. I have always approached these situations with kindness but now that doesnt even help | 10/4/2020 10:57 AM |
| 164 | Provide housing, access to healthcare and employment readiness | 10/3/2020 9:51 PM |
| 165 | Outreach, housing, employment, harm reduction | 10/3/2020 1:50 PM |
| 166 | To provide services to those who are struggling to manage their daily lives in the community. | 10/2/2020 3:53 PM |
| 167 | Addiction-focused care, but lack of help for those who are just poor but not addicted. I think their image and presence on the N.S. has increased the amount of drug users and visible drug use in my community. I think their programming draws in substance users from all over the province, bringing more of that population to Kamloops. I still find crack pipes and needles, and human feces, in my yard... they claim that they're making a difference, but that difference is not visible... it appears to have gotten much worse in the past 5 years. Also, ASK does nothing to help my neighbourhood except liaise with the NSBIA. What about programming to help residents of the N.S. deal with the drug users who are injecting in public spaces, near children, near schools, near people. There is more visible drug use and homelessness since Spero opened. I blame ASK for promoting the lifestyle. I think ASK assists users to stay using, rather than putting the resources into eliminating the drug use. I see ASK as a place that started out with good intentions, but it's gotten too big too fast and is ruining the North Shore with it's inability to provide appropriate services. Even if they provide housing for every individual in Kamloops, they will never do anything about the drug users and people who are homeless who are CHOOSING that lifestyle and come to Kamloops because there are so many non-profits throwing free stuff at them. They need detox and counselling, lots of it. IHA can't do it all. I think ASK has a responsibility to Kamloopsians for the mess they've created on the N.S. I've lived here for a very long time and it has gotten far worse since ASK arrived. | 10/2/2020 11:21 AM |
| 168 | To assist our most vulnerable population by offering services to assist in housing, health, employment. Harm reduction approach to wellness | 10/1/2020 11:01 PM |
| 169 | To provide services and direction to those who have no access or ability to do so | 10/1/2020 9:27 PM |
| 170 | Serve homeless and addicts | 10/1/2020 6:32 PM |
| 171 | Ensuring that those who cannot find housing are supported, while ensuring their sites are safe. Ensuring the community around their sites is safe. | 10/1/2020 5:46 PM |
| 172 | provides outreach, harm reduction, housing, healthcare for persons who are vulnerable in the community | 10/1/2020 5:34 PM |
| 173 | Ask has attracted a very negative clientele to the neighborhood and increased crime + drugs | 10/1/2020 2:47 PM |
| 174 | Helping with rent subsidies , helping families, supportive, safe use and drug screening. Great community partner | 10/1/2020 12:56 PM |
| 175 | I see that you provide housing, food and enable people quite well to use drugs. | 10/1/2020 12:19 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|--|--------------------|
| 176 | Helping those that need housing , food , healthcare . ENABLING drug users | 10/1/2020 12:17 PM |
| 177 | Support for those living in addiction or homelessness | 10/1/2020 12:02 PM |
| 178 | Rental subsidies/emergency funds, housing, harm reduction | 10/1/2020 11:58 AM |
| 179 | Doing the best they can. But with having so many resources more are moving there to access them and the influx of homelessness in Kamloops can't be dealt with with the limited resources. More is needed. | 10/1/2020 11:03 AM |

Q4 At the ASK Wellness Society, it is our mission to provide outreach, housing, health, education, employment, and emotional support services for the marginalized and persons at risk. With this in mind, to what level do you agree with the following statement: "Based on my interactions with ASK Wellness staff and/or clients, I feel the organization is proactively working towards its mission".

Answered: 192 Skipped: 5



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 41 | 7,795 | 192 |
| Total Respondents: 192 | | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | | DATE |
|----|-----|--------------------|
| 1 | 34 | 10/13/2020 7:21 PM |
| 2 | 67 | 10/13/2020 9:35 AM |
| 3 | 71 | 10/12/2020 9:38 PM |
| 4 | 30 | 10/12/2020 6:39 PM |
| 5 | 47 | 10/11/2020 9:10 AM |
| 6 | 71 | 10/9/2020 11:28 PM |
| 7 | 4 | 10/9/2020 5:04 PM |
| 8 | 84 | 10/9/2020 1:28 PM |
| 9 | 100 | 10/9/2020 10:46 AM |
| 10 | 61 | 10/9/2020 9:50 AM |
| 11 | 100 | 10/9/2020 9:21 AM |
| 12 | 89 | 10/9/2020 8:37 AM |
| 13 | 60 | 10/9/2020 7:24 AM |
| 14 | 51 | 10/9/2020 6:54 AM |
| 15 | 46 | 10/9/2020 6:38 AM |
| 16 | 81 | 10/9/2020 5:02 AM |
| 17 | 85 | 10/9/2020 2:21 AM |
| 18 | 18 | 10/9/2020 12:11 AM |
| 19 | 28 | 10/8/2020 9:53 PM |
| 20 | 0 | 10/8/2020 9:49 PM |
| 21 | 4 | 10/8/2020 9:24 PM |
| 22 | 49 | 10/8/2020 9:23 PM |
| 23 | 16 | 10/8/2020 8:33 PM |
| 24 | 60 | 10/8/2020 8:26 PM |
| 25 | 100 | 10/8/2020 7:52 PM |
| 26 | 25 | 10/8/2020 7:37 PM |
| 27 | 54 | 10/8/2020 7:14 PM |
| 28 | 78 | 10/8/2020 7:12 PM |
| 29 | 81 | 10/8/2020 7:09 PM |
| 30 | 0 | 10/8/2020 5:47 PM |
| 31 | 0 | 10/8/2020 5:38 PM |
| 32 | 25 | 10/8/2020 5:20 PM |
| 33 | 99 | 10/8/2020 4:49 PM |
| 34 | 83 | 10/8/2020 4:46 PM |
| 35 | 100 | 10/8/2020 4:01 PM |
| 36 | 100 | 10/8/2020 4:00 PM |
| 37 | 0 | 10/8/2020 3:36 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|-----|--------------------|
| 38 | 98 | 10/8/2020 3:03 PM |
| 39 | 94 | 10/8/2020 2:59 PM |
| 40 | 26 | 10/8/2020 2:42 PM |
| 41 | 87 | 10/8/2020 2:33 PM |
| 42 | 18 | 10/8/2020 1:21 PM |
| 43 | 98 | 10/8/2020 12:27 PM |
| 44 | 1 | 10/8/2020 12:08 PM |
| 45 | 0 | 10/8/2020 11:49 AM |
| 46 | 1 | 10/8/2020 11:28 AM |
| 47 | 92 | 10/8/2020 11:20 AM |
| 48 | 1 | 10/8/2020 10:54 AM |
| 49 | 85 | 10/8/2020 10:26 AM |
| 50 | 25 | 10/8/2020 9:58 AM |
| 51 | 22 | 10/8/2020 9:52 AM |
| 52 | 50 | 10/8/2020 9:47 AM |
| 53 | 100 | 10/8/2020 9:32 AM |
| 54 | 67 | 10/8/2020 9:22 AM |
| 55 | 1 | 10/8/2020 6:16 AM |
| 56 | 0 | 10/7/2020 8:04 PM |
| 57 | 10 | 10/7/2020 9:52 AM |
| 58 | 53 | 10/7/2020 9:47 AM |
| 59 | 23 | 10/7/2020 8:11 AM |
| 60 | 0 | 10/7/2020 2:04 AM |
| 61 | 51 | 10/7/2020 1:37 AM |
| 62 | 6 | 10/6/2020 11:15 PM |
| 63 | 91 | 10/6/2020 10:54 PM |
| 64 | 0 | 10/6/2020 10:01 PM |
| 65 | 71 | 10/6/2020 9:47 PM |
| 66 | 70 | 10/6/2020 9:27 PM |
| 67 | 10 | 10/6/2020 8:53 PM |
| 68 | 0 | 10/6/2020 8:26 PM |
| 69 | 34 | 10/6/2020 8:05 PM |
| 70 | 1 | 10/6/2020 7:11 PM |
| 71 | 17 | 10/6/2020 7:11 PM |
| 72 | 0 | 10/6/2020 6:59 PM |
| 73 | 2 | 10/6/2020 5:49 PM |
| 74 | 0 | 10/6/2020 5:29 PM |
| 75 | 52 | 10/6/2020 5:17 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 76 | 100 | 10/6/2020 5:12 PM |
| 77 | 39 | 10/6/2020 4:49 PM |
| 78 | 4 | 10/6/2020 4:32 PM |
| 79 | 0 | 10/6/2020 4:16 PM |
| 80 | 37 | 10/6/2020 4:11 PM |
| 81 | 100 | 10/6/2020 4:11 PM |
| 82 | 100 | 10/6/2020 3:59 PM |
| 83 | 99 | 10/6/2020 3:14 PM |
| 84 | 34 | 10/6/2020 3:02 PM |
| 85 | 1 | 10/6/2020 2:57 PM |
| 86 | 0 | 10/6/2020 2:42 PM |
| 87 | 0 | 10/6/2020 1:45 PM |
| 88 | 50 | 10/6/2020 1:38 PM |
| 89 | 0 | 10/6/2020 1:29 PM |
| 90 | 47 | 10/6/2020 1:12 PM |
| 91 | 0 | 10/6/2020 12:45 PM |
| 92 | 50 | 10/6/2020 12:20 PM |
| 93 | 49 | 10/6/2020 12:01 PM |
| 94 | 22 | 10/6/2020 11:51 AM |
| 95 | 62 | 10/6/2020 11:44 AM |
| 96 | 5 | 10/6/2020 10:54 AM |
| 97 | 23 | 10/6/2020 10:48 AM |
| 98 | 0 | 10/6/2020 10:35 AM |
| 99 | 8 | 10/6/2020 9:54 AM |
| 100 | 68 | 10/6/2020 9:34 AM |
| 101 | 0 | 10/6/2020 9:25 AM |
| 102 | 0 | 10/6/2020 9:19 AM |
| 103 | 8 | 10/6/2020 9:18 AM |
| 104 | 0 | 10/6/2020 9:10 AM |
| 105 | 26 | 10/6/2020 8:52 AM |
| 106 | 50 | 10/6/2020 8:45 AM |
| 107 | 97 | 10/6/2020 8:45 AM |
| 108 | 37 | 10/6/2020 8:43 AM |
| 109 | 0 | 10/6/2020 8:32 AM |
| 110 | 75 | 10/6/2020 8:27 AM |
| 111 | 0 | 10/6/2020 8:16 AM |
| 112 | 4 | 10/6/2020 8:04 AM |
| 113 | 85 | 10/6/2020 7:59 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 114 | 1 | 10/6/2020 7:46 AM |
| 115 | 100 | 10/6/2020 7:39 AM |
| 116 | 66 | 10/6/2020 7:37 AM |
| 117 | 22 | 10/6/2020 7:32 AM |
| 118 | 0 | 10/6/2020 7:31 AM |
| 119 | 1 | 10/6/2020 7:30 AM |
| 120 | 100 | 10/6/2020 7:08 AM |
| 121 | 0 | 10/6/2020 7:05 AM |
| 122 | 0 | 10/6/2020 6:44 AM |
| 123 | 12 | 10/6/2020 6:38 AM |
| 124 | 99 | 10/6/2020 6:38 AM |
| 125 | 0 | 10/6/2020 6:28 AM |
| 126 | 0 | 10/6/2020 5:35 AM |
| 127 | 100 | 10/6/2020 5:23 AM |
| 128 | 0 | 10/6/2020 3:58 AM |
| 129 | 50 | 10/6/2020 3:08 AM |
| 130 | 43 | 10/6/2020 1:51 AM |
| 131 | 39 | 10/6/2020 12:58 AM |
| 132 | 0 | 10/6/2020 12:35 AM |
| 133 | 21 | 10/6/2020 12:03 AM |
| 134 | 64 | 10/5/2020 11:56 PM |
| 135 | 49 | 10/5/2020 10:57 PM |
| 136 | 65 | 10/5/2020 10:39 PM |
| 137 | 11 | 10/5/2020 10:14 PM |
| 138 | 20 | 10/5/2020 10:10 PM |
| 139 | 50 | 10/5/2020 10:02 PM |
| 140 | 0 | 10/5/2020 9:49 PM |
| 141 | 0 | 10/5/2020 9:48 PM |
| 142 | 50 | 10/5/2020 9:45 PM |
| 143 | 60 | 10/5/2020 9:43 PM |
| 144 | 100 | 10/5/2020 9:40 PM |
| 145 | 18 | 10/5/2020 9:38 PM |
| 146 | 47 | 10/5/2020 9:30 PM |
| 147 | 10 | 10/5/2020 9:22 PM |
| 148 | 72 | 10/5/2020 9:21 PM |
| 149 | 50 | 10/5/2020 9:17 PM |
| 150 | 50 | 10/5/2020 9:14 PM |
| 151 | 34 | 10/5/2020 9:13 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 152 | 3 | 10/5/2020 9:10 PM |
| 153 | 89 | 10/5/2020 8:53 PM |
| 154 | 15 | 10/5/2020 8:53 PM |
| 155 | 100 | 10/5/2020 8:51 PM |
| 156 | 3 | 10/5/2020 8:46 PM |
| 157 | 0 | 10/5/2020 8:40 PM |
| 158 | 14 | 10/5/2020 8:30 PM |
| 159 | 4 | 10/5/2020 8:26 PM |
| 160 | 3 | 10/5/2020 8:24 PM |
| 161 | 49 | 10/5/2020 8:21 PM |
| 162 | 0 | 10/5/2020 7:58 PM |
| 163 | 100 | 10/5/2020 7:55 PM |
| 164 | 38 | 10/5/2020 7:52 PM |
| 165 | 74 | 10/5/2020 7:51 PM |
| 166 | 72 | 10/5/2020 7:44 PM |
| 167 | 0 | 10/5/2020 7:37 PM |
| 168 | 100 | 10/5/2020 7:36 PM |
| 169 | 47 | 10/5/2020 7:34 PM |
| 170 | 89 | 10/5/2020 10:51 AM |
| 171 | 85 | 10/5/2020 7:05 AM |
| 172 | 1 | 10/4/2020 10:13 PM |
| 173 | 3 | 10/4/2020 9:22 PM |
| 174 | 39 | 10/4/2020 7:11 PM |
| 175 | 19 | 10/4/2020 6:09 PM |
| 176 | 53 | 10/4/2020 10:57 AM |
| 177 | 70 | 10/3/2020 9:51 PM |
| 178 | 90 | 10/3/2020 1:50 PM |
| 179 | 80 | 10/2/2020 3:53 PM |
| 180 | 7 | 10/2/2020 11:21 AM |
| 181 | 53 | 10/1/2020 11:01 PM |
| 182 | 50 | 10/1/2020 9:27 PM |
| 183 | 71 | 10/1/2020 6:32 PM |
| 184 | 10 | 10/1/2020 5:46 PM |
| 185 | 97 | 10/1/2020 5:34 PM |
| 186 | 1 | 10/1/2020 2:47 PM |
| 187 | 100 | 10/1/2020 12:56 PM |
| 188 | 16 | 10/1/2020 12:19 PM |
| 189 | 40 | 10/1/2020 12:17 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|----|--------------------|
| 190 | 32 | 10/1/2020 12:02 PM |
| 191 | 33 | 10/1/2020 11:58 AM |
| 192 | 3 | 10/1/2020 11:03 AM |

Q5 Comments regarding our Mission:

Answered: 150 Skipped: 47

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | phone calls and emails often go unanswered. Housing intakes are done with no follow up. No clear answers provided. They provide a timeline in which client may receive some feedback, with no feedback given. | 10/13/2020 7:21 PM |
| 2 | The community as a whole needs to be involved in order to make a difference. Also, we should serve people of Kamloops first and stop allowing others from other provinces to use the services. Kamloops is overrun with homelessness yet the majority of street people are not from this area. You continue to build/have access to more housing yet the number of homelessness keeps increasing not decreasing. | 10/13/2020 9:35 AM |
| 3 | should include pets as family members | 10/12/2020 9:38 PM |
| 4 | I believe more can be done with regards to addiction (provide treatment beds rather than supplying safe injection sites) | 10/12/2020 6:39 PM |
| 5 | I believe it has gone to far. People who have worked hard, contributed to society are now suffering a lack of care and services because of the tax drain supporting those who have no intention of ever becoming contributing members of society. Long term support should be focused on those who truly need it. Others should be supported only as long as they are moving forward to becoming functioning members of society. Harm reduction programs should be backed up with abstinence programs | 10/11/2020 9:10 AM |
| 6 | You are not meeting or even close to meeting your goals. By not providing boundaries & consequences you are doing your clients a disservice. | 10/10/2020 10:26 AM |
| 7 | Very well meaning on the most part; however I feel where Ask is lacking is on the outreach or follow through/follow up with clients. As demand for those in needs increase I understand it is difficult to do this but some clients require more supports. I was homed by Ask, twice...once at star lodge, and from there an apartment that burned down. At first it was nice until, the building got filled a bunch of clients that destroyed the peace in the building, agravating my symptoms. For those that have no concept of consideration, or self care they need more supports because it ruins how the community as a whole views the clientel. Priority should be given to clients that actually want and need help. When talking to others that have been successful, after Asks help the one thing we agree on is the ones that don't care, are keeping those of us that are trying to better ourselves, pulled down. Both groups deserve some help, but those who are motivated and succeed will be the ones who will speak well of what Ask Wellness has done for them. | 10/9/2020 11:28 PM |
| 8 | Its lip service, no actual support for clients. | 10/9/2020 5:04 PM |
| 9 | I seen very positive changes in the programming offered to a whole new level over the last couple of years. Keep up the good work | 10/9/2020 1:28 PM |
| 10 | People testing positive for Chemical drugs should be taken to rehab centres Automatically. They spent their welfare checks on drugs, last them may be a week, they don't pay their rent, and they end up on the streets anyways so I give them rent money that they use for drugs. Put a roof over their head with rehab centers, healthy living | 10/9/2020 9:50 AM |
| 11 | You are saving lives | 10/9/2020 9:21 AM |
| 12 | I am concerned that you are enabling people. There is also not enough support to address the negative side of your clientel like theft, anti social behaviour and other criminal activity. Not to mention constant needles everywhere. | 10/9/2020 6:38 AM |
| 13 | Vital help for those in need of such care. | 10/9/2020 5:02 AM |
| 14 | have none | 10/9/2020 2:21 AM |
| 15 | staff in the past have made threats to me. that person is no longer there | 10/8/2020 9:53 PM |
| 16 | I feel that the more you help people that choose to live outside of societal norms, the more you encourage others to take advantage of the free hand outs. Personally I feel you have great job security as the more you enable drug addicts the more will come looking for your services. As a tax payer who has worked all my life, I resent this burden on society. I also resent having to worry about my safety when I go down the streets in this town and encounter one of your "clients" that that is begging for money. My husband and I were actually chased up the street one night after having drinks with friends in the down town area. | 10/8/2020 9:49 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|---|--------------------|
| 17 | Taking over mustard seed, good Put up with users, no good More get clean programs needed To many handouts | 10/8/2020 9:23 PM |
| 18 | I hear that what you are doing is working | 10/8/2020 7:52 PM |
| 19 | I think in theory the original idea to help people in the midst of addictions was a good one. For purple who reside in Kamloops. In the last few years the population of homeless and people with addictions has exploded. These are not people from Kamloops. They've heard of ask wellness services or noticed the ads in different provinces and come here | 10/8/2020 7:37 PM |
| 20 | Well I work up in Sahali at the Best Western and all I see everyday is people pushing shopping carts full of stuff . Vehicles get broken into all the time. When we ask them to leave the property they just swear at you and do whatever they want to. I don't understand how we can have like no reduction in the homeless count no reduction in crime even though we have built housing, they get medical care, food,dental care | 10/8/2020 7:14 PM |
| 21 | Very noble but should be 100% funded by provincial,federal or First Nations governments depending on the client. | 10/8/2020 7:09 PM |
| 22 | I believe Ask is doing it's "best" but I also believe that we there is much more to be done in terms of your clientele "fitting into" our city without causing disruption, vandalism and fear. | 10/8/2020 5:20 PM |
| 23 | Overall you do a good job. Keep up the good work. | 10/8/2020 4:46 PM |
| 24 | Your services are needed here. | 10/8/2020 4:01 PM |
| 25 | To many drug users on the streets even shooting up outside asks officr | 10/8/2020 3:36 PM |
| 26 | very clear | 10/8/2020 3:03 PM |
| 27 | No comment | 10/8/2020 2:59 PM |
| 28 | highly committed staff and volunteers and an organizational mindset that doesn't try to fit clients into pre set boxes and programs but keeps looking for ways to provide needed programs and services in differnt ways to meet the needs of the folks they serve. | 10/8/2020 2:43 PM |
| 29 | More needs to be done with homelessness,mental health issues and drug addiction. Way to much theft in kamloops from business and homes . | 10/8/2020 2:42 PM |
| 30 | Awesome work | 10/8/2020 2:33 PM |
| 31 | Stop it. Sick and tired of people who are obviously mentally ill wandering the streets, panhandling, digging through garbage dumpsters, leaving IV drug paraphernalia scattered, and generally scaring the shit out of normal people. | 10/8/2020 12:27 PM |
| 32 | As Mr Bob Hughes once publicly said " it is my mission to make Kamloops the homeless hub of BC" Well Bob, guess you are well on your way attracting addicted and homeless from far and wide with the promise of housing and resources at the expense of our once safe and beautiful community we were once proud to call home. There must be a hell of a financial gain to ask wellness to continually acquire hotels etc and allow drug use on the tax payers dime! I guess the more you attract the more funding you receive to keep this vicious cycle going. If only the same effort was put into rehab and treatment facilities can you imagine the positive results??? oh wait, probably not in your best interest to actually help and cure people with addiction because then they wouldn't need you? The deifinition of insanity is to keep doing the same thing over and over expecting a different result! Time for a change of gears! Providing a needle spa on wheels or a nice comfy hotel room to shoot up in ISN'T the answer. I've watched close friends whom were once successful with a home and family give it all up due to addiction and now live on the street....homeless and mental illness is a result of drug addiction. So instead of handing out needles and pillows try offering solutions and help to cure this disease. | 10/8/2020 12:08 PM |
| 33 | if your goal was to increase property crime, as well as automobile crime, you have succeeded | 10/8/2020 11:49 AM |
| 34 | we can not help every homeless person in the province you have brought in high crime high taxes and are enabling people to do nothing but have there hand out | 10/8/2020 11:28 AM |
| 35 | Providing support to vulnerable individuals allows them to live happier and healthier lives. Support services can provide hope to those who are hopeless. The entire community benefits from the work of Ask Wellness. | 10/8/2020 11:20 AM |
| 36 | more screening has to be done on individuals being brought into our community from others to | 10/8/2020 10:54 AM |

2020 Community at Large Feedback Survey (Kamloops)

determine if the help provided is proper and they are not going to become just a new problem for our community. i dont believe your mission is completely true and is also profit driven!!!!!!!!!!

| | | |
|----|--|--------------------|
| 37 | Well defined | 10/8/2020 10:26 AM |
| 38 | The people Asks houses, for the most part, aren't interested in improving their situations. They have no intention of of being drug free. They abuse the service. They ripped off the CERB, many are actively participating in crime and prostitution. | 10/8/2020 9:58 AM |
| 39 | I know a person who was evicted during Covid, leaving them on the street. | 10/8/2020 9:52 AM |
| 40 | n/a | 10/8/2020 9:47 AM |
| 41 | None | 10/8/2020 9:32 AM |
| 42 | It is badly needed help | 10/8/2020 9:22 AM |
| 43 | Your mission is destroying our city! Thanks! | 10/8/2020 6:16 AM |
| 44 | It would be nice if Askwellness lived up to their "Mission", and helped every marginalized person that comes thru their door | 10/7/2020 8:04 PM |
| 45 | It all sounds good on paper or what you say but obviously it is not working as our streets are still full of homeless drug addicts. Also every executive director of ask kamloops has been awesome until Bob Hughes came on board and he is just disgusting. He does not like people who think for themselves he wants sheep, seen it over and over yet he will steel your ideas and run with it and try to take credit, he has abused more clients and staff then anyone I know. It's real easy to abuse marginalized people. Shame on him and there is a special place in hell for his type. | 10/7/2020 9:52 AM |
| 46 | It all sounds good, but in reality you have a real negative impact on the community around you. | 10/7/2020 8:11 AM |
| 47 | I have lived here my whole life and it has never been worse for drug abuse and crime | 10/7/2020 2:04 AM |
| 48 | Probably an overworked system with not enough staff to keep up | 10/7/2020 1:37 AM |
| 49 | Stop promoting safe injection sites and giving free needles to addicts. You are only encouraging drug use and causing more harm. 4 needles my kids found just today at the park!! | 10/6/2020 11:15 PM |
| 50 | Lost sight of your mission | 10/6/2020 10:01 PM |
| 51 | They are doing a great job | 10/6/2020 9:27 PM |
| 52 | when i have interactions with your clients its usually askong them to not leave their drug paraphernalia in my yard so my kid doesn't get poked or overdoses while shes playing. Or asking them to move along when they are shooting dope, flailing, fighting, or having intercourse across the street from my front window. | 10/6/2020 8:26 PM |
| 53 | I think they are trying hard just not always succeeding | 10/6/2020 8:05 PM |
| 54 | Ask wellness doesn't have a mission statetment that is true...it should read We enable every crackhead out there and will do what it takes to support them.. This is such bs...its all about the money they get ...bob hughes is lining his pockets ...its sickening in my opinion | 10/6/2020 7:11 PM |
| 55 | I understand what ASK is trying to do. What is actually being done is in my opinion is causing more grief. | 10/6/2020 7:11 PM |
| 56 | Free needles is honestly the most harmful thing you couod have possibly done. They are in our parks and playgrounds, addicts are free to use wherever and they do. More of them just keep coming here because of all the handouts, free housing, food, place to do their drugs and the tools to use them. How is that helping anyone? Uts pure enabling and im so sick of ask wellness and their safe injection sites. The problem has only gotten worse, more thefts, needles, property damage and drugged up people on the street than ever before. They have made a mess of our city and we would all be better off if they just stopped "trying to help" | 10/6/2020 6:59 PM |
| 57 | The issue with people using drugs out on your streets and robbing our yards is completely out of hand. What I think should happen is drug addicts should be taken to rural locations and offered counselling and opportunities to get off drugs. | 10/6/2020 6:20 PM |
| 58 | not good enough | 10/6/2020 5:49 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|--|--------------------|
| 59 | You are carrying out a mission of growing the need for these types of services in Kamloops with complete disregard for the non-marginalized people of Kamloops. This city has become unsafe for its citizens and you are doing nothing to address it. | 10/6/2020 5:29 PM |
| 60 | n/a | 10/6/2020 5:17 PM |
| 61 | I think ASK practices are very aligned with their mission and you can see the difference they are making in the community | 10/6/2020 5:12 PM |
| 62 | I've heard you arent an honest organization and actually rip off some of the clients | 10/6/2020 4:49 PM |
| 63 | what a joke, | 10/6/2020 4:32 PM |
| 64 | Not to be rude and help our homeless | 10/6/2020 4:16 PM |
| 65 | Excellent mission, this work is absolutely necessary to support our community. | 10/6/2020 4:11 PM |
| 66 | Keep it up! | 10/6/2020 3:59 PM |
| 67 | I think the mission is excellent and I think you guys do a fabulous job and all work very hard for a common goal. It's unfortunate that with all your efforts and hard work you still have to deal with people's or individual's comments who are narrow minded, uneducated and lack compassion. Guaranteed their comments would change towards your work should their life suddenly change with unfortunate events and they needed your help either directly or indirectly. Hats off to all you guys that work so hard to make people and Kamloops a better way | 10/6/2020 3:14 PM |
| 68 | To many people living on the streets for me to believe this. | 10/6/2020 3:02 PM |
| 69 | Ask wellness is a business and the more drug addicts they can attract the more funding they will get | 10/6/2020 2:57 PM |
| 70 | Pretty hard to feel compassion for these people anymore | 10/6/2020 2:42 PM |
| 71 | The mission means nothing because most of it is not happening. I'd love to know what percentage of people are actually able to have a proper life after coming out of your services, rather than still doing drugs on our streets. | 10/6/2020 1:45 PM |
| 72 | Sounds good, but?! | 10/6/2020 1:38 PM |
| 73 | It is not working. | 10/6/2020 1:29 PM |
| 74 | Can't as I didn't know you existed | 10/6/2020 1:12 PM |
| 75 | N/a | 10/6/2020 12:20 PM |
| 76 | It's an admirable goal | 10/6/2020 12:01 PM |
| 77 | It's a great concept but while doing this the general public also needs protection from those who you are helping. | 10/6/2020 11:51 AM |
| 78 | I feel like a lot of negativity is directed towards ASK, especially on social media. Every time someone posts about addicts, or finding needles, or even crime and vandalism in their area, it's blamed on ASK. Better understanding in the community about what exactly you do is very much needed to change this negative perception | 10/6/2020 11:44 AM |
| 79 | Dreamers! Pounds good, but you have NO control! | 10/6/2020 10:54 AM |
| 80 | I suppose the intentions are good, but these people need help getting OFF drugs, not to continue doing their drugs "safely". It is bringing the entire community down and there seems no way out if we don't change the way we handle these people. No consequences for the homeless/drug addicted when they trash my business and shit all over my store front. When the rest of us are just trying to get by and pay taxes to support all these social programs. No help for the regular people, and again, no consequences for anyone with a drug problem | 10/6/2020 10:48 AM |
| 81 | If that is actually the mission then why are we seeing so many homeless and junkies on our once safe streets | 10/6/2020 9:54 AM |
| 82 | A honourable cause, where often or usually it's thankless and not able to help. The few that are willing to also put in effort to help Themselves will benefit more | 10/6/2020 9:34 AM |
| 83 | Helping drug addicts only enables them to continue down their shitty path. | 10/6/2020 9:25 AM |

2020 Community at Large Feedback Survey (Kamloops)

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|-----|--|--------------------|
| 84 | I feel the Mission is good in theory but I always feel the more you keep these people down the more money you will make. the system is broken and you are not helping | 10/6/2020 9:19 AM |
| 85 | Do not agree, flocks of addicts downtown. | 10/6/2020 9:18 AM |
| 86 | Lures in thieves from all over | 10/6/2020 9:10 AM |
| 87 | Who are you helping. Way to many on our streets. Stealing from our yards. | 10/6/2020 8:52 AM |
| 88 | You're doing great and the community appreciates it | 10/6/2020 8:45 AM |
| 89 | It's getting so out of CONTROL with crime to many of these addicts mental health issues in.kamloops best.place to come they get looked after better then the working poor I believe treatment centers should be built for them not get drugs needles free teach them to be responsible!!! | 10/6/2020 8:43 AM |
| 90 | I see ask wellness as a way to concentrate people who need help and making it harder for them to get out of whatever cycle they are in. | 10/6/2020 8:16 AM |
| 91 | There are several other people who go out and volunteer and actually interact, feed, and care for people who are homeless and/or addicted. | 10/6/2020 8:04 AM |
| 92 | The homeless are using askwellness! They don't want to get better. You cannot make somebody get better and off the streets if they don't want to. They get somewhere dry to sleep, a place to test their drugs and watch them use. Then they continue to break into our homes and ruin our property and water ways | 10/6/2020 7:46 AM |
| 93 | Seems to import people from other communities to here that then set up camps, make messes and sometimes need professional mental health which they are not getting. | 10/6/2020 7:32 AM |
| 94 | Not a "Happy Camper" on this subject and unhappier by the day! | 10/6/2020 7:31 AM |
| 95 | enabling people does not help the problem | 10/6/2020 7:30 AM |
| 96 | Appreciate all of you who are trying to help | 10/6/2020 7:08 AM |
| 97 | Not very good people. Pick and choose who to help. Don't admit to major mistakes you have made. You do the bare minimum. I used to think you were doing good but the more I hear the less I think that. | 10/6/2020 7:05 AM |
| 98 | Na | 10/6/2020 6:44 AM |
| 99 | I am sure ASK wants to do good things but I believe it is turning our area into East Van | 10/6/2020 6:38 AM |
| 100 | I believe you are striving to do the right thing for these individuals, you are striving to give them an opportunity to change their lives in a positive way and give them the abilities to 'transform', to heal and to become productive members of our community. | 10/6/2020 6:38 AM |
| 101 | Garbage | 10/6/2020 6:28 AM |
| 102 | See comment above. | 10/6/2020 5:35 AM |
| 103 | Need to stop enabling and start getting their 'clients' into rehab or something like it | 10/6/2020 3:58 AM |
| 104 | The mission is fine. When you have individuals that don't want to follow rules then that mission statement doesn't apply and we still continue to have a problem. | 10/6/2020 3:08 AM |
| 105 | Should be more rehabilitation centred. Get to the people that need help that aren't drug users first. Unfortunately it appears there is a need for consequences for behaviour. | 10/6/2020 1:51 AM |
| 106 | I have seen a lot of people turned down who are in need | 10/6/2020 12:58 AM |
| 107 | Try actually providing support to people instead of solely housing and harm reduction. You are doing people a huge disservice by not providing rehab life skills mental health and healthcare counseling work search And skills to these people. | 10/6/2020 12:35 AM |
| 108 | The area surrounding your offices has gone from being the best part of this city to being a cesspool of crime and darkness. My family can't enjoy anything within blocks any more without seeing open drug use, gang tags, people changing, defeating, or having sex in the open in broad daylight. There are always piles of garbaged clothing and items just discarded in heaps by your clients. When they're asked to clean up or stop screwing on the sidewalk, people are threatened. We can't enjoy the beaches and riparian zones in our city without being | 10/6/2020 12:03 AM |

2020 Community at Large Feedback Survey (Kamloops)

chased by weapon welding campers. So how is your mission going anyhow? Are these people receiving treatment? No. Are they receiving education? No. Are they housed? No. Are their little emotions being supported by you? Yes. They think it's hysterical that your organization is stupid enough to continue to give them clothes and blankets that they just leave wherever they want when they're not shitting and shooting up in my damn yard. I've been here 30 years and I've never wanted to move away as badly as this last couple of years. I hope you're proud of the Empire Of Filth your 'Mission' has created. This city has turned from a jewel to a pile of shit overnight thanks to you. Stop baiting people here from other places with broken promises of housing and treatment. You do nothing but coddle these people that mock you as soon as they have a rent cheque from you. Please!

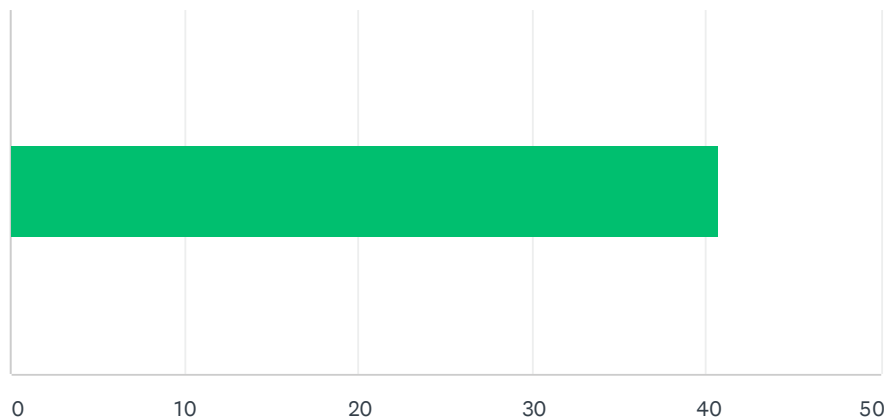
| | | |
|-----|---|--------------------|
| 109 | my mom lived in the Henry Leland house before the renovations. She was moved to a hotel and her stuff put in storage. Her buckskin dress, corner cabinet, and other Indigenous artwork were never returned. I believe you have a good mission statement but I know marginalized people are being taken advantage of by some | 10/5/2020 11:56 PM |
| 110 | I believe this is part of the reason why the homelessness has grown immensely in Kamloops. Because kamloops provides supports for people who need it and now people are coming from many different places to get those supports. My money , my taxes , want to support these people to a certain extent but the crime it has created and the safety in this city is scary and I have been considering moving because of it. I | 10/5/2020 10:57 PM |
| 111 | fundraising for more detox. facilities, boots on ground building trust in homeless, on the street workers, giving hope. teams making more of appearance on streets, when theft is more of a problem, | 10/5/2020 10:39 PM |
| 112 | | 10/5/2020 10:14 PM |
| 113 | Has the reputation of only helping addicts | 10/5/2020 10:10 PM |
| 114 | I'd love for more education towards people not marginalized to help us understand how to help them. I didn't even know how to use a narcan? Kit before. It takes a village but not when we don't even know how to help! | 10/5/2020 10:02 PM |
| 115 | Not impressed with anything you do. | 10/5/2020 9:49 PM |
| 116 | Just need to walk tranquille to see the people who aren't being served by your programs. Camping in business and apartment entrances restricting access for residents and customers | 10/5/2020 9:48 PM |
| 117 | Living right beside the Tranquille corridor I do not see any improvements as a home owner, in fact things seem to be getting worse. I find it very troubling. | 10/5/2020 9:45 PM |
| 118 | Sounds about right | 10/5/2020 9:43 PM |
| 119 | Futile | 10/5/2020 9:38 PM |
| 120 | I believe in helping people that are down on their luck. I don't however agree with giving out needles or providing safe injection sites. I realize safe injection sites were (in part) to keep dirty needles being discarded on the ground in public, it it's not working. There are needles in playgrounds and other public areas all the time. | 10/5/2020 9:30 PM |
| 121 | In theory, it's a noble idea. | 10/5/2020 9:17 PM |
| 122 | Best of intentions but not working. Instead, it appears more people living on the streets and struggling with multiple mental health/addictions come to Kamloops and contribute to our growing homeless population and crime. | 10/5/2020 9:14 PM |
| 123 | Give a man a fush he eats for a day. Teach a man to catch a fish he eats every day | 10/5/2020 9:13 PM |
| 124 | Shut it down. | 10/5/2020 9:10 PM |
| 125 | I really feel the general public is not as informed about your work as they could be | 10/5/2020 8:53 PM |
| 126 | Not actually doing much to help the real people who need it. More enabling crime and open drug use to happen | 10/5/2020 8:53 PM |
| 127 | You cant help these people by leaving them on the streets..they all need to be institutionalized!!! | 10/5/2020 8:46 PM |
| 128 | It's a good one but not attainable. | 10/5/2020 8:40 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|--|--------------------|
| 129 | It does not appear to be working as the homeless problem is only getting worse | 10/5/2020 8:30 PM |
| 130 | you are enabling addicts run down the city with crime, visible damage | 10/5/2020 8:26 PM |
| 131 | I work downtown & see so many more people on the streets. I totally disagree with giving drug addicted people a place to shoot up. More focus should be on getting them off the drugs and back to being contributing members of society. | 10/5/2020 8:21 PM |
| 132 | Your mission is great, but you are completely missing anything to do with being a good corporate citizen! In doing your mission's work, you are causing great harm to the society of NON addicts who happen to live near your sites. | 10/5/2020 7:55 PM |
| 133 | ok | 10/5/2020 7:44 PM |
| 134 | Just do it. Stop bringing in trouble from other communities. | 10/5/2020 7:37 PM |
| 135 | Such a important service in Kamloops! | 10/5/2020 7:36 PM |
| 136 | I live less than a city block from the ASK office, and my neighborhood has become safer and quieter. | 10/5/2020 10:51 AM |
| 137 | From my personal observations, I'd say Ask Wellness does as good a job of helping homeless and addicted people as its funding will allow. | 10/5/2020 7:05 AM |
| 138 | I answered it in my previous comments. You don't seem to be having a positive effect. There are more problems than ever on the North Shore. | 10/4/2020 10:13 PM |
| 139 | You do more harm than good you split couple up??? | 10/4/2020 9:22 PM |
| 140 | have increased low income housing but unfortunately there needs to be more. | 10/4/2020 7:11 PM |
| 141 | Based on what I have seen on the North Shore, I believe that the North Shore is on the right track. With the rapid commercial/residential development of Downtown Kamloops, the North Shore needs to remain a hub for community resources and low-income housing. I believe that ASK, alongside other community organizations on the North Shore (Friendship Society, ICS, KIS), have done a fantastic job thus far. | 10/3/2020 1:50 PM |
| 142 | ASK is good at providing housing and that's about where it ends. The rest of it, what rest of it? | 10/2/2020 11:21 AM |
| 143 | I fear that although the intent is to assist those struggling in our community, from a person centered approach, many of the services offered tilt on the side of enabling, vs assisting individuals towards wellness | 10/1/2020 11:01 PM |
| 144 | Family member relies a lot on ASKWellness. When in dire need this member has lost her way more often than not. We accept lifestyles and people as they are and the supports or wonderful, but at times I feel ASKWellness can be more enabling than family | 10/1/2020 9:27 PM |
| 145 | None | 10/1/2020 6:32 PM |
| 146 | there should be an Askwellness in all communities in BC and even across canada | 10/1/2020 5:34 PM |
| 147 | Ask houses people who are still actively using drugs and commit crimes. | 10/1/2020 2:47 PM |
| 148 | I think there is a great amount of support given to the homeless population to help them get off the street. I also see you give too much to enable people to continue to use drugs without a proper support system to help them get off of drugs. | 10/1/2020 12:19 PM |
| 149 | Still see too many homeless ..must not be working well | 10/1/2020 12:17 PM |
| 150 | More support for the families of those struggling | 10/1/2020 12:02 PM |

Q6 At the ASK Wellness Society, it is our vision to work towards a society that recognizes the value and potential of each and every individual. As a result, our core values are as follows:1. ASK believes the key to helping people to become self-sufficient is through HOPE.2. ASK believes a healthy community is one that is INCLUSIVE.3. ASK believes COMPASSION is at the heart of community both in the ASK Wellness Society and in the communities we serve.4. ASK believes CONNECTION to the community ensures no one gets left behind.With this in mind, to what level do you agree with the following statement:“Based on my interactions with ASK Wellness staff and/or clients, I feel the organization is adhering to its core values”.

Answered: 193 Skipped: 4



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 41 | 7,844 | 193 |
| Total Respondents: 193 | | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | | DATE |
|----|-----|--------------------|
| 1 | 31 | 10/13/2020 7:21 PM |
| 2 | 50 | 10/13/2020 9:35 AM |
| 3 | 81 | 10/12/2020 9:38 PM |
| 4 | 31 | 10/12/2020 6:39 PM |
| 5 | 43 | 10/11/2020 9:10 AM |
| 6 | 83 | 10/9/2020 11:28 PM |
| 7 | 3 | 10/9/2020 5:04 PM |
| 8 | 75 | 10/9/2020 1:28 PM |
| 9 | 80 | 10/9/2020 10:46 AM |
| 10 | 62 | 10/9/2020 9:50 AM |
| 11 | 100 | 10/9/2020 9:21 AM |
| 12 | 90 | 10/9/2020 8:37 AM |
| 13 | 70 | 10/9/2020 7:24 AM |
| 14 | 48 | 10/9/2020 6:54 AM |
| 15 | 49 | 10/9/2020 6:38 AM |
| 16 | 81 | 10/9/2020 5:02 AM |
| 17 | 88 | 10/9/2020 2:21 AM |
| 18 | 18 | 10/9/2020 12:11 AM |
| 19 | 35 | 10/8/2020 9:53 PM |
| 20 | 0 | 10/8/2020 9:49 PM |
| 21 | 5 | 10/8/2020 9:24 PM |
| 22 | 26 | 10/8/2020 9:23 PM |
| 23 | 10 | 10/8/2020 8:33 PM |
| 24 | 55 | 10/8/2020 8:26 PM |
| 25 | 100 | 10/8/2020 7:52 PM |
| 26 | 4 | 10/8/2020 7:37 PM |
| 27 | 29 | 10/8/2020 7:14 PM |
| 28 | 82 | 10/8/2020 7:12 PM |
| 29 | 85 | 10/8/2020 7:09 PM |
| 30 | 0 | 10/8/2020 5:47 PM |
| 31 | 0 | 10/8/2020 5:38 PM |
| 32 | 52 | 10/8/2020 5:20 PM |
| 33 | 97 | 10/8/2020 4:49 PM |
| 34 | 75 | 10/8/2020 4:46 PM |
| 35 | 100 | 10/8/2020 4:01 PM |
| 36 | 100 | 10/8/2020 4:00 PM |
| 37 | 1 | 10/8/2020 3:36 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|-----|--------------------|
| 38 | 99 | 10/8/2020 3:03 PM |
| 39 | 51 | 10/8/2020 2:59 PM |
| 40 | 90 | 10/8/2020 2:43 PM |
| 41 | 71 | 10/8/2020 2:42 PM |
| 42 | 92 | 10/8/2020 2:33 PM |
| 43 | 14 | 10/8/2020 1:21 PM |
| 44 | 98 | 10/8/2020 12:27 PM |
| 45 | 1 | 10/8/2020 12:08 PM |
| 46 | 0 | 10/8/2020 11:49 AM |
| 47 | 1 | 10/8/2020 11:28 AM |
| 48 | 93 | 10/8/2020 11:20 AM |
| 49 | 13 | 10/8/2020 10:54 AM |
| 50 | 83 | 10/8/2020 10:26 AM |
| 51 | 17 | 10/8/2020 9:58 AM |
| 52 | 50 | 10/8/2020 9:52 AM |
| 53 | 67 | 10/8/2020 9:47 AM |
| 54 | 100 | 10/8/2020 9:32 AM |
| 55 | 67 | 10/8/2020 9:22 AM |
| 56 | 2 | 10/8/2020 6:16 AM |
| 57 | 0 | 10/7/2020 8:04 PM |
| 58 | 11 | 10/7/2020 9:52 AM |
| 59 | 69 | 10/7/2020 9:47 AM |
| 60 | 23 | 10/7/2020 8:11 AM |
| 61 | 0 | 10/7/2020 2:04 AM |
| 62 | 64 | 10/7/2020 1:37 AM |
| 63 | 9 | 10/6/2020 11:15 PM |
| 64 | 94 | 10/6/2020 10:54 PM |
| 65 | 0 | 10/6/2020 10:01 PM |
| 66 | 69 | 10/6/2020 9:47 PM |
| 67 | 68 | 10/6/2020 9:27 PM |
| 68 | 23 | 10/6/2020 8:53 PM |
| 69 | 0 | 10/6/2020 8:26 PM |
| 70 | 39 | 10/6/2020 8:05 PM |
| 71 | 1 | 10/6/2020 7:11 PM |
| 72 | 11 | 10/6/2020 7:11 PM |
| 73 | 0 | 10/6/2020 6:59 PM |
| 74 | 2 | 10/6/2020 5:49 PM |
| 75 | 6 | 10/6/2020 5:29 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 76 | 0 | 10/6/2020 5:17 PM |
| 77 | 100 | 10/6/2020 5:12 PM |
| 78 | 41 | 10/6/2020 4:49 PM |
| 79 | 12 | 10/6/2020 4:32 PM |
| 80 | 0 | 10/6/2020 4:16 PM |
| 81 | 53 | 10/6/2020 4:11 PM |
| 82 | 100 | 10/6/2020 4:11 PM |
| 83 | 100 | 10/6/2020 3:59 PM |
| 84 | 98 | 10/6/2020 3:14 PM |
| 85 | 32 | 10/6/2020 3:02 PM |
| 86 | 2 | 10/6/2020 2:57 PM |
| 87 | 0 | 10/6/2020 2:42 PM |
| 88 | 0 | 10/6/2020 1:45 PM |
| 89 | 50 | 10/6/2020 1:38 PM |
| 90 | 0 | 10/6/2020 1:29 PM |
| 91 | 53 | 10/6/2020 1:12 PM |
| 92 | 0 | 10/6/2020 12:45 PM |
| 93 | 75 | 10/6/2020 12:20 PM |
| 94 | 49 | 10/6/2020 12:01 PM |
| 95 | 15 | 10/6/2020 11:51 AM |
| 96 | 40 | 10/6/2020 11:44 AM |
| 97 | 0 | 10/6/2020 10:54 AM |
| 98 | 17 | 10/6/2020 10:48 AM |
| 99 | 0 | 10/6/2020 10:35 AM |
| 100 | 8 | 10/6/2020 9:54 AM |
| 101 | 76 | 10/6/2020 9:34 AM |
| 102 | 0 | 10/6/2020 9:25 AM |
| 103 | 6 | 10/6/2020 9:19 AM |
| 104 | 1 | 10/6/2020 9:18 AM |
| 105 | 0 | 10/6/2020 9:10 AM |
| 106 | 6 | 10/6/2020 8:52 AM |
| 107 | 53 | 10/6/2020 8:45 AM |
| 108 | 100 | 10/6/2020 8:45 AM |
| 109 | 30 | 10/6/2020 8:43 AM |
| 110 | 0 | 10/6/2020 8:32 AM |
| 111 | 70 | 10/6/2020 8:27 AM |
| 112 | 0 | 10/6/2020 8:16 AM |
| 113 | 1 | 10/6/2020 8:04 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 114 | 82 | 10/6/2020 7:59 AM |
| 115 | 0 | 10/6/2020 7:46 AM |
| 116 | 100 | 10/6/2020 7:39 AM |
| 117 | 69 | 10/6/2020 7:37 AM |
| 118 | 28 | 10/6/2020 7:32 AM |
| 119 | 52 | 10/6/2020 7:31 AM |
| 120 | 0 | 10/6/2020 7:30 AM |
| 121 | 100 | 10/6/2020 7:08 AM |
| 122 | 0 | 10/6/2020 7:05 AM |
| 123 | 0 | 10/6/2020 6:44 AM |
| 124 | 9 | 10/6/2020 6:38 AM |
| 125 | 75 | 10/6/2020 6:38 AM |
| 126 | 0 | 10/6/2020 6:28 AM |
| 127 | 50 | 10/6/2020 5:35 AM |
| 128 | 100 | 10/6/2020 5:23 AM |
| 129 | 0 | 10/6/2020 3:58 AM |
| 130 | 50 | 10/6/2020 3:08 AM |
| 131 | 45 | 10/6/2020 1:51 AM |
| 132 | 25 | 10/6/2020 12:58 AM |
| 133 | 0 | 10/6/2020 12:35 AM |
| 134 | 14 | 10/6/2020 12:03 AM |
| 135 | 43 | 10/5/2020 11:56 PM |
| 136 | 50 | 10/5/2020 10:57 PM |
| 137 | 65 | 10/5/2020 10:39 PM |
| 138 | 3 | 10/5/2020 10:14 PM |
| 139 | 20 | 10/5/2020 10:10 PM |
| 140 | 100 | 10/5/2020 10:02 PM |
| 141 | 3 | 10/5/2020 9:49 PM |
| 142 | 0 | 10/5/2020 9:48 PM |
| 143 | 50 | 10/5/2020 9:45 PM |
| 144 | 63 | 10/5/2020 9:43 PM |
| 145 | 62 | 10/5/2020 9:40 PM |
| 146 | 0 | 10/5/2020 9:38 PM |
| 147 | 53 | 10/5/2020 9:30 PM |
| 148 | 4 | 10/5/2020 9:22 PM |
| 149 | 75 | 10/5/2020 9:21 PM |
| 150 | 50 | 10/5/2020 9:17 PM |
| 151 | 11 | 10/5/2020 9:14 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 152 | 50 | 10/5/2020 9:13 PM |
| 153 | 1 | 10/5/2020 9:10 PM |
| 154 | 78 | 10/5/2020 8:53 PM |
| 155 | 8 | 10/5/2020 8:53 PM |
| 156 | 100 | 10/5/2020 8:51 PM |
| 157 | 38 | 10/5/2020 8:46 PM |
| 158 | 1 | 10/5/2020 8:40 PM |
| 159 | 49 | 10/5/2020 8:30 PM |
| 160 | 12 | 10/5/2020 8:26 PM |
| 161 | 9 | 10/5/2020 8:24 PM |
| 162 | 51 | 10/5/2020 8:21 PM |
| 163 | 0 | 10/5/2020 7:58 PM |
| 164 | 0 | 10/5/2020 7:55 PM |
| 165 | 37 | 10/5/2020 7:52 PM |
| 166 | 80 | 10/5/2020 7:51 PM |
| 167 | 0 | 10/5/2020 7:50 PM |
| 168 | 53 | 10/5/2020 7:44 PM |
| 169 | 0 | 10/5/2020 7:37 PM |
| 170 | 100 | 10/5/2020 7:36 PM |
| 171 | 51 | 10/5/2020 7:34 PM |
| 172 | 90 | 10/5/2020 10:51 AM |
| 173 | 90 | 10/5/2020 7:05 AM |
| 174 | 3 | 10/4/2020 10:13 PM |
| 175 | 3 | 10/4/2020 9:22 PM |
| 176 | 32 | 10/4/2020 7:11 PM |
| 177 | 14 | 10/4/2020 6:09 PM |
| 178 | 57 | 10/4/2020 10:57 AM |
| 179 | 80 | 10/3/2020 9:51 PM |
| 180 | 80 | 10/3/2020 1:50 PM |
| 181 | 80 | 10/2/2020 3:53 PM |
| 182 | 25 | 10/2/2020 11:21 AM |
| 183 | 75 | 10/1/2020 11:01 PM |
| 184 | 38 | 10/1/2020 9:27 PM |
| 185 | 31 | 10/1/2020 6:32 PM |
| 186 | 41 | 10/1/2020 5:46 PM |
| 187 | 97 | 10/1/2020 5:34 PM |
| 188 | 0 | 10/1/2020 2:47 PM |
| 189 | 100 | 10/1/2020 12:56 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|----|--------------------|
| 190 | 75 | 10/1/2020 12:19 PM |
| 191 | 29 | 10/1/2020 12:17 PM |
| 192 | 4 | 10/1/2020 12:02 PM |
| 193 | 6 | 10/1/2020 11:03 AM |

Q7 Comments regarding our Core Values:

Answered: 140 Skipped: 57

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | people are being left behind | 10/13/2020 7:21 PM |
| 2 | No comment | 10/13/2020 9:35 AM |
| 3 | nothing | 10/12/2020 9:38 PM |
| 4 | N/a | 10/12/2020 6:39 PM |
| 5 | They sound nice, but I haven't seen long term results showing that they are actually happening | 10/11/2020 9:10 AM |
| 6 | By ignoring the rights of the general public & heavy handedly imposing your values in the community you have bitten the hand that feeds you. | 10/10/2020 10:26 AM |
| 7 | I believe Ask Wellness sincerely does adhere to it's core values. | 10/9/2020 11:28 PM |
| 8 | Lip service.... | 10/9/2020 5:04 PM |
| 9 | Yes we do need to help these people, but they do have too many rights... Forced rehab centres | 10/9/2020 9:50 AM |
| 10 | The work you do is admirable. | 10/9/2020 6:54 AM |
| 11 | Sadly, you are not connecting with the businesses and people who have to endure the negative consequences of the clients. The priority seems to be only to help these people with no care for anyone elses struggles. | 10/9/2020 6:38 AM |
| 12 | As i said before; the Society provides necessary help to those who need ut, | 10/9/2020 5:02 AM |
| 13 | have none | 10/9/2020 2:21 AM |
| 14 | none | 10/8/2020 9:53 PM |
| 15 | Set higher standard rules Let public help more No such thing as annonymity for an addict | 10/8/2020 9:23 PM |
| 16 | I agree with everything you are doing. We are lucky to have Ask in our city | 10/8/2020 7:52 PM |
| 17 | I'm extremely frustrated with the state of our community. Ask wellness core values are good for our residents. We are all dealing with the consequences of people falling thru the cracks of society we need more prevention. | 10/8/2020 7:37 PM |
| 18 | Very noble but the people breaking into my vehicle every year are not my neighbours but most likely homeless people and the extra cost of these crimes acts are costing me too much. | 10/8/2020 7:09 PM |
| 19 | There needs to be properly run rehabs with qualified staff | 10/8/2020 5:47 PM |
| 20 | I believe ASK believes this, I'm not sure the clientele is buying into it quite as well. | 10/8/2020 5:20 PM |
| 21 | A very ambitious vision and you generally do a good job. | 10/8/2020 4:46 PM |
| 22 | N/a | 10/8/2020 4:01 PM |
| 23 | Again to many homeless and frugal users on our streets | 10/8/2020 3:36 PM |
| 24 | Good | 10/8/2020 3:03 PM |
| 25 | No comment | 10/8/2020 2:59 PM |
| 26 | They reflect a person centred approach which is what is needed. | 10/8/2020 2:43 PM |
| 27 | You are trying but much more needs to be done | 10/8/2020 2:42 PM |
| 28 | Good | 10/8/2020 2:33 PM |
| 29 | Again, the normalizing of aberrant behaviour by ASK has to stop. ASK is destroying Kamloops and needs to change their mission or leave town. | 10/8/2020 12:27 PM |
| 30 | Ask wellness Does NOT appear to care about OUR community at ALL! If ask wellness actually cared about this community they would address the disease not the symptoms. Homelessness and Mental health are the direct result in most cases of drug use. If you address the issue of addiction with resources of rehab and treatment guess what? There will be less people living on the streets, getting jobs and living a successful life. Ask Cares? It's very sad that the children of today are growing up watching active drug use. | 10/8/2020 12:08 PM |

2020 Community at Large Feedback Survey (Kamloops)

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| 31 | if your core values include drug addicts shitting on the sidewalk, wandering in the middle of the road naked, you have succeeded. | 10/8/2020 11:49 AM |
| 32 | just words no action make work for your people tired of paying for phonies | 10/8/2020 11:28 AM |
| 33 | The core values of Ask Wellness are critical to providing required supports in a respectful and empowering way. I think Ask Wellness lives up to these core values. | 10/8/2020 11:20 AM |
| 34 | appears very profit driven!!!! | 10/8/2020 10:54 AM |
| 35 | A person's value doesn't have to be measured by their 'potential' or their contributions | 10/8/2020 10:26 AM |
| 36 | Ask houses drug addicts, thieves, and prostitutes. They do not work on getting them sober. | 10/8/2020 9:58 AM |
| 37 | I do believe seniors and persons with disabilities are left behind. Who helps them ? There isn't much compassion for either of the groups I've mentioned. | 10/8/2020 9:52 AM |
| 38 | n/a | 10/8/2020 9:47 AM |
| 39 | Is there a possibility of having needle returning system As my job is in the north shore. I have had to pick up used needles very often. Agree with giving them out but what can be done to ensure their safe disposal? | 10/8/2020 9:32 AM |
| 40 | Encouraging | 10/8/2020 9:22 AM |
| 41 | Your true mission is to only make money! As without homeless your out of a job, so you have being brining more and more homeless to kamloops "only to make more money" | 10/8/2020 6:16 AM |
| 42 | All society has to do is look at our streets, and talk to the "Marginalized ", people who live in the area or on the streets, " how has Askwellness helped you". "Oh, you don't " Fit" in Askwellness 's housing situations. To bad, well the best of luck to you | 10/7/2020 8:04 PM |
| 43 | Bob Hughes likes to play games and purposely leaves people behind who he does not like seen it over and over but if you kiss his butt he will help you and he also breaks confidentiality and encourages bullying in the work place. He likes to stir up trouble between clients and get them fighting among each other seen it over and over. He is a very sick man. | 10/7/2020 9:52 AM |
| 44 | See the answer above | 10/7/2020 8:11 AM |
| 45 | Do better. Much much better. Stop the abuse, don't cater to it. Provide people with the products to abuse drugs is not the answer | 10/7/2020 2:04 AM |
| 46 | . | 10/7/2020 1:37 AM |
| 47 | Not enough interaction with ASK to answer this | 10/6/2020 10:54 PM |
| 48 | None | 10/6/2020 10:01 PM |
| 49 | Good values | 10/6/2020 9:27 PM |
| 50 | I feel you have strayed from your core values. I was a big fan of the ASK of 10 or 15 years ago. Before you had gained the power to make decisions in our community the way you do without the consent of the tax payers. Now you make decisions and start new initiatives that benefit your society but doesn't benefit anyone living nearby your facilities. | 10/6/2020 8:26 PM |
| 51 | I really believe that it is an impossible task at the moment | 10/6/2020 8:05 PM |
| 52 | you have no core values...the only core value is how much money you will get from bring in more and more homeless Line your pockets more | 10/6/2020 7:11 PM |
| 53 | I see what you are trying to put out but what we as a community see is something completely different. In the output we see on the streets. | 10/6/2020 7:11 PM |
| 54 | The only people getting left behind are the people who havnt wasted their lives doing drugs | 10/6/2020 6:59 PM |
| 55 | I find that your core values are not inclusive of people who live in the area, work in the area, and pay taxes. I have had it | 10/6/2020 6:20 PM |
| 56 | bullshit | 10/6/2020 5:49 PM |
| 57 | Again, you are asking all of US to show compassion to the marginalized people, yet they do NOT need to show the same. It is IMPOSSIBLE to keep this imbalance going. At some point, | 10/6/2020 5:29 PM |

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it will collapse and we are seeing that now. You need to fix it if you want to continue down this path. You are just setting yourself up for an uphill battle

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| 58 | #2 - doesn't need to be Inclusive - people need to be off the street and not doing drugs | 10/6/2020 5:17 PM |
| 59 | again, I've heard more negative than positive. especially regarding the executive director | 10/6/2020 4:49 PM |
| 60 | maybe you should have some compassion for the tax payers that go to work every day to support these at risk by choice persons, as they steal from. Us, shit all over, leave their dirty needles, used condoms and other disgusting crap all over our city. | 10/6/2020 4:32 PM |
| 61 | I support them | 10/6/2020 4:11 PM |
| 62 | Love it | 10/6/2020 3:59 PM |
| 63 | ☐☐ | 10/6/2020 3:14 PM |
| 64 | To many homeless , mental health and druggie for me to see any change. People are sleeping on the sidewalks just blocks from AW, why if your there to help? | 10/6/2020 3:02 PM |
| 65 | All nice and well but enabling these people doesn't fix the problem. They need to be held more accountable | 10/6/2020 2:57 PM |
| 66 | The members of are community that live here and pay taxes are left behind, due to the way you treat the people on the streets. We suffer because of ASK Wellness. | 10/6/2020 1:45 PM |
| 67 | Okay I guess | 10/6/2020 1:38 PM |
| 68 | I have seen no improvements since living in Northshore, its only getting worse. I am fed up of having to be concerned about my property and family being safe, due to all the homelessness. Especially during covid. | 10/6/2020 1:29 PM |
| 69 | People have to want to get better. There should be a facility where they can get help to get better. | 10/6/2020 1:12 PM |
| 70 | The rest of the community does not see the value of hope for a safer community in action | 10/6/2020 12:20 PM |
| 71 | A nice read | 10/6/2020 12:01 PM |
| 72 | The community is not connected....because nothing is being done to keep them safe. | 10/6/2020 11:51 AM |
| 73 | Being compassionate means helping all who need it, not just the "easier" cases that boost your success statistics. Even the worst cases need access to housing. There are stories about people who have been turned away because they don't meet criteria, or are too deep into their addictions, and have been turned away from housing. This is equivalent to kicking them when their down. | 10/6/2020 11:44 AM |
| 74 | Get them OFF drugs...use SUBoxone...so they stop using it as an excuse to steal from the people who contribute to the society they are tearing down! Used to believe in what you do, but it is all talk | 10/6/2020 10:54 AM |
| 75 | they need more than hope and compassion. They need an actual solution to their problems, rehab, counseling, treatment!! And if they don't want help, they don't want help! | 10/6/2020 10:48 AM |
| 76 | This is not a healthy community we live in. Having drug users openly using in front of businesses and on street corners does not make for an inclusive community | 10/6/2020 9:54 AM |
| 77 | Again, honorable. | 10/6/2020 9:34 AM |
| 78 | It's not working. Helping is enabling. | 10/6/2020 9:25 AM |
| 79 | People who use your service don't need compassion and hope they need real help to turn their lives around and get off the streets! | 10/6/2020 9:19 AM |
| 80 | Thieves are using you, your not helping them | 10/6/2020 9:10 AM |
| 81 | You have ruined our town. Look at our streets and riverbanks. All your fault. | 10/6/2020 8:52 AM |
| 82 | I SIT At my table daily watching the scenes on Tranquille Rd read about gun shots people getting sprayed stabbed Its getting so.out of control who can help | 10/6/2020 8:43 AM |
| 83 | Your values are short sighted. How has your approach improved our society? Things are worse | 10/6/2020 8:16 AM |

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and concentrated in certain areas you deem lost.

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| 84 | People who represent ask Wellness i e on Facebook ... who work there do not give this impression. | 10/6/2020 8:04 AM |
| 85 | We can respect them all we want, they have made the decision to stay on the streets and do crime. You give them a way out, and they still continue to do whatever they want. You cannot make them turn into law abiding citizens, thats a choice they have to make. Most don't even want to sleep in the warmth cause they have 'rules' | 10/6/2020 7:46 AM |
| 86 | Good written down | 10/6/2020 7:32 AM |
| 87 | Good intentions but in my opinion "not working" I'm sorry but I don't have the answers either! | 10/6/2020 7:31 AM |
| 88 | again enabling does not help | 10/6/2020 7:30 AM |
| 89 | Agree with what your goals are | 10/6/2020 7:08 AM |
| 90 | Keep it short and sweet. Absolutely terrible. | 10/6/2020 7:05 AM |
| 91 | Na | 10/6/2020 6:44 AM |
| 92 | I think ASK needs to be gone | 10/6/2020 6:38 AM |
| 93 | I believe ASK is working as best as they can given community acceptance of what the organization is striving for. My only issue is making the quick n easy availability of needles... can the individuals injecting not be given the responsibility of coming to safe site but in return for clean needles they need to bring in dirty ones | 10/6/2020 6:38 AM |
| 94 | I don't see this happening as See the same addicts outside Crossroads daily | 10/6/2020 6:28 AM |
| 95 | What core values? There must be a different way to help. | 10/6/2020 5:35 AM |
| 96 | Enablers | 10/6/2020 3:58 AM |
| 97 | More needs to be done on a gov level to bring hard safe drugs to users so they r regulated, but to slowly detox off the drugs and off the streets. | 10/6/2020 3:08 AM |
| 98 | We all have to earn out way. My view of inclusiveness involves learning how to be included in a productive society. Everybody can contribute something to society. | 10/6/2020 1:51 AM |
| 99 | I have seen a lot of marginalized and mentally ill people be turned away from accessing services | 10/6/2020 12:58 AM |
| 100 | You treat people with judgmental views. You pick and choose and your rules change dependent on the person. You pay your employees bare minimum and offer no support. You are hated in kamloops for good reasons. | 10/6/2020 12:35 AM |
| 101 | Hope. Can the rest of the community have some hope that our belongings won't get stolen? You need to show your clients some tough love and teach them to have some community pride. You do harm reduction. Huh. How about the harm being imposed on this city because of the mess your organization has created? Yeah. Just as I thought. You think you're 'helping' but you're destroying this city. It's gross. How about applying your 'values' to the rest of this community. See what the rest of us are going through. The consequences you've rained down on us. | 10/6/2020 12:03 AM |
| 102 | What about the people that no longer feel safe in our city due to the transient people that are given handouts to continue a lifestyle that doesn't benefit anyone. Where is kamloops tax paying citizens HOPE ? INCLUSION ? | 10/5/2020 10:57 PM |
| 103 | bylaw, ask wellness and other agencies, especially access to mental health facilities/counsel etc, need to work together more as alone it is impossible. Lots are blaming askwellness for clients throwing stuff around and needles, and that kind of lifestyle. More presence of by-law , community service workers, more more more.. Theft increases, Fear increases in the community. And hence violence and vigilanti type thoughts are growing. | 10/5/2020 10:39 PM |
| 104 | | 10/5/2020 10:14 PM |
| 105 | Known for a place addicts can go. For example. A single Dad that falls through the cracks. | 10/5/2020 10:10 PM |
| 106 | One experience with your staff and I now believe these things. | 10/5/2020 10:02 PM |

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| 107 | You really don't help at all | 10/5/2020 9:49 PM |
| 108 | Lack of engagement to the residents and community where you operate. An inclusive community requires you to engage with the community and not sit in you office clapping yourself on the back without actually talking to people | 10/5/2020 9:48 PM |
| 109 | Great core values | 10/5/2020 9:43 PM |
| 110 | Be respectful, don't treat those who are trying to be kind and helpful lime shit. Don't be horrible to the rcmp bcas and emerg staff who want you to succeed | 10/5/2020 9:38 PM |
| 111 | I definitely agree with helping others with their addictions but do not agree in enabling them | 10/5/2020 9:30 PM |
| 112 | I think those core values need to be adjusted.....hope is not going to change things and being inclusive doesn't mean anyone can do any drugs right out in front of our children and elderly.....its disgusting | 10/5/2020 9:22 PM |
| 113 | But the city needs to also allocare more safery and bylaw to go along with your efforts or else it causes division | 10/5/2020 9:21 PM |
| 114 | Worthy | 10/5/2020 9:17 PM |
| 115 | Again, sounds good but the tax payers and law abiding citizens are getting tired of flipping the bill for these programs that seem to help the homeless population grow | 10/5/2020 9:14 PM |
| 116 | Some of these same people are stealing from the same community.. | 10/5/2020 9:13 PM |
| 117 | None | 10/5/2020 9:10 PM |
| 118 | Bringing in a drug related element of people does nothing for the community and just lines your pockets | 10/5/2020 8:53 PM |
| 119 | These people should not be half way homes in our communities, they need to be locked up so we can have our neighborhoods back. | 10/5/2020 8:46 PM |
| 120 | Empty fluffy words... need action. People need help. They need a home... not more tents and granola bars and water. | 10/5/2020 8:40 PM |
| 121 | Connection with community is lacking | 10/5/2020 8:30 PM |
| 122 | show concern for the homeowners your clients effect | 10/5/2020 8:26 PM |
| 123 | See previous comments - you're great for addicts, and are incredibly harmful to the greater community. If ASK wants to state that connection to community is important, then keep the addicts and homeless in line. No more theft, violence, and garbage left in their wake. | 10/5/2020 7:55 PM |
| 124 | agree | 10/5/2020 7:44 PM |
| 125 | Get these people off the street! Our streets and parks are no longer safe for children! This is not acceptable! | 10/5/2020 7:37 PM |
| 126 | All of the core values are equally important | 10/5/2020 10:51 AM |
| 127 | Laudable. And challenging. | 10/5/2020 7:05 AM |
| 128 | You need more than HOPE, you need to instill self worth in your clients. | 10/4/2020 10:13 PM |
| 129 | What value I didn't have a drinking problem or a drug problem 😞 my worker told maybe you should get a problem then we can help you.... | 10/4/2020 9:22 PM |
| 130 | seems like not enough resources, not paying your staff enough, should be more groups offered for substance users and daily programs in your housing for tenants to engage in | 10/4/2020 7:11 PM |
| 131 | There have been some interactions I have had with staff where they come off as a little jaded. This comes with the territory of doing this type of work for an extended period of time, but there is always the possibility that these attitudes may leak into their interactions with clients. | 10/3/2020 1:50 PM |
| 132 | ASK's so-called compassion only extends to drug users. Everyone else, especially anyone with a job and home--even if they're poor, doesn't matter at all to ASK. Their values only apply to drug users. | 10/2/2020 11:21 AM |
| 133 | Core values are respected, but connection to the community does not ensure no one gets left | 10/1/2020 9:27 PM |

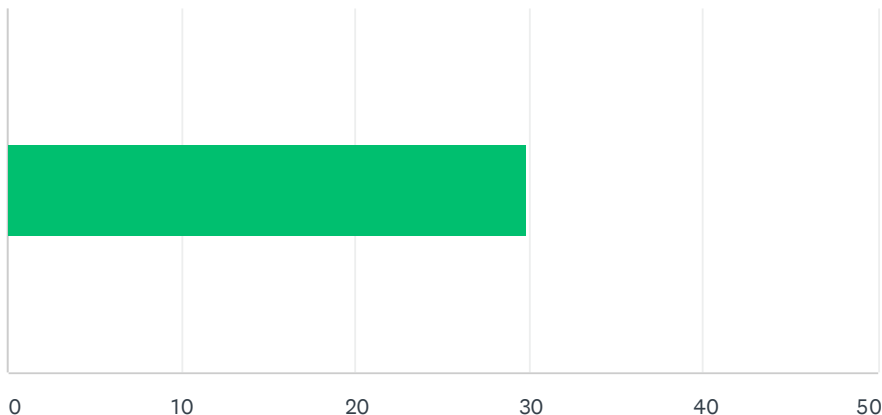
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behind. Our family member that utilizes your service is presently the darkest moments of her life. She's left behind. The services follow regulation and don't go beyond, so there's a lot of room for repeated setbacks

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| 134 | Does not take Work for community only for homeless | 10/1/2020 6:32 PM |
| 135 | Compassion for your clients is great, but ensuring the community feels safe is also important. Many do not feel safe accessing the community around Crossroads or west Victoria, and upper Columbia. Ensuring business nearby do not feel hassled, at risk, or unsafe should be taken into account as well. | 10/1/2020 5:46 PM |
| 136 | absolutely amazing | 10/1/2020 5:34 PM |
| 137 | the core values do not reflect reality on the ground | 10/1/2020 2:47 PM |
| 138 | Good values ...results are harder to notice | 10/1/2020 12:17 PM |
| 139 | People are being left behind and forgotten | 10/1/2020 12:02 PM |
| 140 | Egotistical staff members who choose to attempt to "save the world" on their own and are reluctant to receiving help others from outside their agency or niche within the agency | 10/1/2020 11:58 AM |

Q8 At all ASK Wellness Society sites, we strive to provide our clients, staff, and visitors with a safe environment to live and work in. To what level do you agree with the following statement: “When I am visiting or around an ASK Wellness site, I feel safe.”

Answered: 187 Skipped: 10



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 30 | 5,569 | 187 |
| Total Respondents: 187 | | | |

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| # | | DATE |
|----|-----|--------------------|
| 1 | 57 | 10/13/2020 7:21 PM |
| 2 | 1 | 10/13/2020 9:35 AM |
| 3 | 94 | 10/12/2020 9:38 PM |
| 4 | 0 | 10/12/2020 6:39 PM |
| 5 | 0 | 10/11/2020 9:10 AM |
| 6 | 0 | 10/9/2020 11:28 PM |
| 7 | 60 | 10/9/2020 5:04 PM |
| 8 | 82 | 10/9/2020 1:28 PM |
| 9 | 100 | 10/9/2020 10:46 AM |
| 10 | 63 | 10/9/2020 9:50 AM |
| 11 | 54 | 10/9/2020 9:21 AM |
| 12 | 50 | 10/9/2020 8:37 AM |
| 13 | 41 | 10/9/2020 7:24 AM |
| 14 | 48 | 10/9/2020 6:54 AM |
| 15 | 6 | 10/9/2020 6:38 AM |
| 16 | 87 | 10/9/2020 5:02 AM |
| 17 | 0 | 10/9/2020 2:21 AM |
| 18 | 0 | 10/9/2020 12:11 AM |
| 19 | 41 | 10/8/2020 9:53 PM |
| 20 | 5 | 10/8/2020 9:24 PM |
| 21 | 41 | 10/8/2020 9:23 PM |
| 22 | 25 | 10/8/2020 8:26 PM |
| 23 | 100 | 10/8/2020 7:52 PM |
| 24 | 0 | 10/8/2020 7:37 PM |
| 25 | 43 | 10/8/2020 7:14 PM |
| 26 | 60 | 10/8/2020 7:12 PM |
| 27 | 88 | 10/8/2020 7:09 PM |
| 28 | 0 | 10/8/2020 5:47 PM |
| 29 | 0 | 10/8/2020 5:38 PM |
| 30 | 21 | 10/8/2020 5:20 PM |
| 31 | 55 | 10/8/2020 4:49 PM |
| 32 | 97 | 10/8/2020 4:46 PM |
| 33 | 72 | 10/8/2020 4:01 PM |
| 34 | 100 | 10/8/2020 4:00 PM |
| 35 | 2 | 10/8/2020 3:36 PM |
| 36 | 99 | 10/8/2020 3:03 PM |
| 37 | 53 | 10/8/2020 2:59 PM |

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| 38 | 50 | 10/8/2020 2:43 PM |
| 39 | 3 | 10/8/2020 2:42 PM |
| 40 | 91 | 10/8/2020 2:33 PM |
| 41 | 1 | 10/8/2020 1:21 PM |
| 42 | 91 | 10/8/2020 12:27 PM |
| 43 | 0 | 10/8/2020 12:08 PM |
| 44 | 0 | 10/8/2020 11:49 AM |
| 45 | 1 | 10/8/2020 11:28 AM |
| 46 | 91 | 10/8/2020 11:20 AM |
| 47 | 3 | 10/8/2020 10:54 AM |
| 48 | 52 | 10/8/2020 10:26 AM |
| 49 | 1 | 10/8/2020 9:58 AM |
| 50 | 62 | 10/8/2020 9:52 AM |
| 51 | 0 | 10/8/2020 9:47 AM |
| 52 | 100 | 10/8/2020 9:32 AM |
| 53 | 78 | 10/8/2020 9:22 AM |
| 54 | 0 | 10/8/2020 6:16 AM |
| 55 | 0 | 10/7/2020 8:04 PM |
| 56 | 7 | 10/7/2020 9:52 AM |
| 57 | 33 | 10/7/2020 9:47 AM |
| 58 | 0 | 10/7/2020 8:11 AM |
| 59 | 0 | 10/7/2020 2:04 AM |
| 60 | 36 | 10/7/2020 1:37 AM |
| 61 | 5 | 10/6/2020 11:15 PM |
| 62 | 36 | 10/6/2020 10:54 PM |
| 63 | 15 | 10/6/2020 10:01 PM |
| 64 | 26 | 10/6/2020 9:47 PM |
| 65 | 51 | 10/6/2020 9:27 PM |
| 66 | 2 | 10/6/2020 8:53 PM |
| 67 | 0 | 10/6/2020 8:26 PM |
| 68 | 74 | 10/6/2020 8:05 PM |
| 69 | 0 | 10/6/2020 7:11 PM |
| 70 | 0 | 10/6/2020 6:59 PM |
| 71 | 0 | 10/6/2020 5:49 PM |
| 72 | 0 | 10/6/2020 5:29 PM |
| 73 | 0 | 10/6/2020 5:17 PM |
| 74 | 70 | 10/6/2020 5:12 PM |
| 75 | 57 | 10/6/2020 4:49 PM |

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| 76 | 5 | 10/6/2020 4:32 PM |
| 77 | 0 | 10/6/2020 4:16 PM |
| 78 | 100 | 10/6/2020 4:11 PM |
| 79 | 100 | 10/6/2020 3:59 PM |
| 80 | 92 | 10/6/2020 3:14 PM |
| 81 | 48 | 10/6/2020 3:02 PM |
| 82 | 2 | 10/6/2020 2:57 PM |
| 83 | 50 | 10/6/2020 2:42 PM |
| 84 | 50 | 10/6/2020 1:45 PM |
| 85 | 32 | 10/6/2020 1:38 PM |
| 86 | 1 | 10/6/2020 1:29 PM |
| 87 | 51 | 10/6/2020 1:12 PM |
| 88 | 0 | 10/6/2020 12:45 PM |
| 89 | 18 | 10/6/2020 12:20 PM |
| 90 | 29 | 10/6/2020 12:01 PM |
| 91 | 20 | 10/6/2020 11:51 AM |
| 92 | 35 | 10/6/2020 11:44 AM |
| 93 | 0 | 10/6/2020 10:54 AM |
| 94 | 0 | 10/6/2020 10:35 AM |
| 95 | 0 | 10/6/2020 9:54 AM |
| 96 | 15 | 10/6/2020 9:34 AM |
| 97 | 0 | 10/6/2020 9:25 AM |
| 98 | 0 | 10/6/2020 9:19 AM |
| 99 | 3 | 10/6/2020 9:18 AM |
| 100 | 0 | 10/6/2020 9:10 AM |
| 101 | 9 | 10/6/2020 8:52 AM |
| 102 | 60 | 10/6/2020 8:45 AM |
| 103 | 44 | 10/6/2020 8:45 AM |
| 104 | 8 | 10/6/2020 8:43 AM |
| 105 | 0 | 10/6/2020 8:32 AM |
| 106 | 57 | 10/6/2020 8:27 AM |
| 107 | 0 | 10/6/2020 8:16 AM |
| 108 | 0 | 10/6/2020 8:04 AM |
| 109 | 49 | 10/6/2020 7:59 AM |
| 110 | 1 | 10/6/2020 7:46 AM |
| 111 | 100 | 10/6/2020 7:39 AM |
| 112 | 2 | 10/6/2020 7:37 AM |
| 113 | 0 | 10/6/2020 7:32 AM |

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| | | |
|-----|-----|--------------------|
| 114 | 0 | 10/6/2020 7:31 AM |
| 115 | 0 | 10/6/2020 7:30 AM |
| 116 | 48 | 10/6/2020 7:08 AM |
| 117 | 0 | 10/6/2020 7:05 AM |
| 118 | 0 | 10/6/2020 6:44 AM |
| 119 | 2 | 10/6/2020 6:38 AM |
| 120 | 87 | 10/6/2020 6:38 AM |
| 121 | 0 | 10/6/2020 6:28 AM |
| 122 | 0 | 10/6/2020 5:35 AM |
| 123 | 80 | 10/6/2020 5:23 AM |
| 124 | 0 | 10/6/2020 3:58 AM |
| 125 | 6 | 10/6/2020 3:08 AM |
| 126 | 12 | 10/6/2020 1:51 AM |
| 127 | 5 | 10/6/2020 12:58 AM |
| 128 | 0 | 10/6/2020 12:35 AM |
| 129 | 0 | 10/6/2020 12:03 AM |
| 130 | 41 | 10/5/2020 11:56 PM |
| 131 | 0 | 10/5/2020 10:57 PM |
| 132 | 98 | 10/5/2020 10:39 PM |
| 133 | 2 | 10/5/2020 10:14 PM |
| 134 | 0 | 10/5/2020 10:10 PM |
| 135 | 100 | 10/5/2020 10:02 PM |
| 136 | 0 | 10/5/2020 9:49 PM |
| 137 | 0 | 10/5/2020 9:48 PM |
| 138 | 0 | 10/5/2020 9:45 PM |
| 139 | 73 | 10/5/2020 9:43 PM |
| 140 | 35 | 10/5/2020 9:40 PM |
| 141 | 0 | 10/5/2020 9:38 PM |
| 142 | 0 | 10/5/2020 9:30 PM |
| 143 | 4 | 10/5/2020 9:22 PM |
| 144 | 1 | 10/5/2020 9:17 PM |
| 145 | 0 | 10/5/2020 9:14 PM |
| 146 | 1 | 10/5/2020 9:13 PM |
| 147 | 3 | 10/5/2020 9:10 PM |
| 148 | 90 | 10/5/2020 8:53 PM |
| 149 | 2 | 10/5/2020 8:53 PM |
| 150 | 100 | 10/5/2020 8:51 PM |
| 151 | 50 | 10/5/2020 8:46 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
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| 152 | 0 | 10/5/2020 8:40 PM |
| 153 | 26 | 10/5/2020 8:30 PM |
| 154 | 22 | 10/5/2020 8:26 PM |
| 155 | 4 | 10/5/2020 8:24 PM |
| 156 | 50 | 10/5/2020 8:21 PM |
| 157 | 0 | 10/5/2020 7:58 PM |
| 158 | 0 | 10/5/2020 7:55 PM |
| 159 | 43 | 10/5/2020 7:52 PM |
| 160 | 15 | 10/5/2020 7:51 PM |
| 161 | 0 | 10/5/2020 7:50 PM |
| 162 | 0 | 10/5/2020 7:44 PM |
| 163 | 0 | 10/5/2020 7:37 PM |
| 164 | 70 | 10/5/2020 7:36 PM |
| 165 | 84 | 10/5/2020 10:51 AM |
| 166 | 70 | 10/5/2020 7:05 AM |
| 167 | 0 | 10/4/2020 10:13 PM |
| 168 | 3 | 10/4/2020 9:22 PM |
| 169 | 15 | 10/4/2020 7:11 PM |
| 170 | 51 | 10/4/2020 6:09 PM |
| 171 | 4 | 10/4/2020 10:57 AM |
| 172 | 0 | 10/3/2020 9:51 PM |
| 173 | 50 | 10/3/2020 1:50 PM |
| 174 | 98 | 10/2/2020 3:53 PM |
| 175 | 1 | 10/2/2020 11:21 AM |
| 176 | 84 | 10/1/2020 11:01 PM |
| 177 | 23 | 10/1/2020 9:27 PM |
| 178 | 0 | 10/1/2020 6:32 PM |
| 179 | 0 | 10/1/2020 5:46 PM |
| 180 | 98 | 10/1/2020 5:34 PM |
| 181 | 0 | 10/1/2020 2:47 PM |
| 182 | 100 | 10/1/2020 12:56 PM |
| 183 | 6 | 10/1/2020 12:19 PM |
| 184 | 2 | 10/1/2020 12:17 PM |
| 185 | 85 | 10/1/2020 12:02 PM |
| 186 | 61 | 10/1/2020 11:58 AM |
| 187 | 2 | 10/1/2020 11:03 AM |

Q9 Comments regarding Safety:

Answered: 143 Skipped: 54

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | some of the clients visiting ask wellness are not always exhibiting safe behaviors | 10/13/2020 7:21 PM |
| 2 | I do not feel safe around any ASK wellness location. Their clients make you feel unsafe, doing drugs out in the open which I do not think is acceptable. Their clients have no regard for others when you have to go by them. | 10/13/2020 9:35 AM |
| 3 | nothing | 10/12/2020 9:38 PM |
| 4 | Hard to feel safe when the clients are using drugs, asking for money | 10/12/2020 6:39 PM |
| 5 | Over the last decade +, as support programs have grown my personal sense of safety has sharply declined. There are now areas of the city that I avoid, where I never used to. | 10/11/2020 9:10 AM |
| 6 | Clearly ASK is enabling abhorrent behavior by their clients placing them in established residential settings. ASK is turning a blind eye to violence, open drug use & those that are committing property crimes. ASK is abetting criminal activities. | 10/10/2020 10:26 AM |
| 7 | I never felt safe at the star lodge, although i did make a good friend there, or when Ask moved some clients into apartment, that were aggressive. While at Star Lodge, many clients repeatedly complained about the behavior of one client that could have been moved to another part of building. The rest of us couldn't sleep for weeks due to her behavior...which ASK never remedied the situation, only to tell her stop doing that. | 10/9/2020 11:28 PM |
| 8 | None | 10/9/2020 5:04 PM |
| 9 | Safety is something I do not worry about when I go into Ask Wellness. | 10/9/2020 10:46 AM |
| 10 | I sometimes feel that the safety of the public is more at risk | 10/9/2020 8:37 AM |
| 11 | Very important. | 10/9/2020 6:54 AM |
| 12 | Downtown has become completely unsafe and a haven for theft. | 10/9/2020 6:38 AM |
| 13 | It sounds as if the Society provides a secure place in which to rest. | 10/9/2020 5:02 AM |
| 14 | too many people with problems trying to get money and or smoke | 10/9/2020 2:21 AM |
| 15 | Completely unsafe being around or on the block in the area of ASK wellness. Has destroyed our neighbourhood. | 10/9/2020 12:11 AM |
| 16 | none | 10/8/2020 9:53 PM |
| 17 | There doing drugs and using outside for bathroom in front of your own buildings | 10/8/2020 9:23 PM |
| 18 | Our streets and parks no longer feel safe | 10/8/2020 7:37 PM |
| 19 | Not very safe at nite in the north shore. | 10/8/2020 7:09 PM |
| 20 | The drugs are out of hand and it's not safe....not for the homeless or the community. The homeless don't want to stay there. They state they want to stay clean and there is to many drugs | 10/8/2020 5:47 PM |
| 21 | There is no "safe feeling" walking by many of your sites. Personally, I feel like there needs to be more accountability on the part of your clients. | 10/8/2020 5:20 PM |
| 22 | I've had few visits to your offices, but have felt completely comfortable during those times. | 10/8/2020 4:46 PM |
| 23 | Not always sure how people with a drug addiction will behave. | 10/8/2020 4:01 PM |
| 24 | People high and doing drugs in and around ask wellness | 10/8/2020 3:36 PM |
| 25 | Doing an excellent job educating the population about marginalized people and thus understand that they need to be viewed individuals | 10/8/2020 3:03 PM |
| 26 | No comment | 10/8/2020 2:59 PM |
| 27 | Do not feel safe when in areas of the city the homeless group together | 10/8/2020 2:42 PM |
| 28 | Always finding a way to help | 10/8/2020 2:33 PM |
| 29 | Really, you have to ask. It open drug selling/using area that Police do not enforce as ASK | 10/8/2020 1:21 PM |

2020 Community at Large Feedback Survey (Kamloops)

would see it as impeding on their clients.

| | | |
|----|---|--------------------|
| 30 | Shielding weak humans from the consequences of their decisions is wrong. | 10/8/2020 12:27 PM |
| 31 | Absolutely not! It's not safe! YOu have individuals tweaking, yelling acting crazy, peeing in front of whomever is walking by? not safe. Do you think the general public is blind? Why is there 24hr security required now on West Victoria???? BECAUSE if you provide it they will come! Keep it up, The paying tax payers of this city have had enough. | 10/8/2020 12:08 PM |
| 32 | There is a marked rise in crime in all areas of the city, has askwellness provided any funding for additional policing. | 10/8/2020 11:49 AM |
| 33 | to many people high do not know how they will re act | 10/8/2020 11:28 AM |
| 34 | Having people who are struggling with mental health, addictions, and/or poverty visible in our community does not present any additional safety risk to community members. Having individuals unsupported and invisible in our community can present danger to these individuals and to the larger community. | 10/8/2020 11:20 AM |
| 35 | do not feel safe with my children around your facilities that are being visited more than regularly by police/fire departments and ambulances | 10/8/2020 10:54 AM |
| 36 | N/a | 10/8/2020 10:26 AM |
| 37 | Addicts are actively using both in and around the sites. The areas around the sites always have their clients milling around in various states of anebreation leaving garbage and used drug paraphernalia lying around. Their clients have also broken into a number of abandoned buildings to use drugs and hang out with other addicts. | 10/8/2020 9:58 AM |
| 38 | There are needles in playgrounds, in the bushes surrounding housing units. | 10/8/2020 9:52 AM |
| 39 | I feel the community is a more dangerous place these days. Persons on the streets seem to be more aggressive, drug use and property crime seems to be more rampant than ever. Public spaces don't feel as safe as they once were. | 10/8/2020 9:47 AM |
| 40 | None | 10/8/2020 9:32 AM |
| 41 | Good | 10/8/2020 9:22 AM |
| 42 | If someone goes off in your lobby, by standers are not safe | 10/7/2020 8:04 PM |
| 43 | I have seen Bob Hughes in action and while he talks a good game this is not a reality or atmosphere he provides. There are a lot of good people who are no longer there because of his abuse and it is time people recognized this. | 10/7/2020 9:52 AM |
| 44 | The community is not safe when you organization panders to the drug addicted. | 10/7/2020 8:11 AM |
| 45 | Hell no. We cant walk at night. Cant even walk in the day. Completely and entirely unsafe, particularly on the North Shore | 10/7/2020 2:04 AM |
| 46 | Addicts who are often in contact with Ask Wellness are using in the back alleys near ask wellness | 10/7/2020 1:37 AM |
| 47 | It's littered with garbage, people urinating on the building, doing drugs and a local hang out for the drug users and hookers in Kamloops. | 10/6/2020 11:15 PM |
| 48 | I know staff are usually very supportive and safe, but If people are in active addiction, they can be irrational and aggressive, or could fund their habit by theft (not all the time of course) | 10/6/2020 10:54 PM |
| 49 | Not safe at all | 10/6/2020 10:01 PM |
| 50 | Just large groups loitering makes older people feel unsure | 10/6/2020 9:27 PM |
| 51 | not only do I not feel safe, I feel uncomfortable and angry and sad that my kid has to see this stuff every single day. | 10/6/2020 8:26 PM |
| 52 | I always feel safe at any of the ask worksites | 10/6/2020 8:05 PM |
| 53 | have you not noticed ..kamloops is exploding with criminal activity...i would not want to work in the area I used to donate stuff ...but not anymore...so sick and tired of all the drug use Kids can't go to the parks because of fucking needles everywhere...can't go for walks, you fear for your life Druggies are overdosing at a rapid rate and we pay for them to be brought back ...only | 10/6/2020 7:11 PM |

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to have them overdose again...ffs its clearly not working Ask wellness needs to stop enabling these people before its too late ...but again it boils down to bob hughes lining his pocket He doesn't give a shit about the homeless..it's all about money for him

| | | |
|----|--|--------------------|
| 54 | I DO NOT feel safe going by ASK wellness. My husband and I had to help a girl overdosing on the steps of the pregnancy care clinic right next door to ASK. If it wasn't for my husband being as big as he is I definitely would not have felt safe doing that by myself. When I have staff going for coffee and being called a dirty slutty whore by some of your individuals just for walking by I have an issue and they no longer walk for coffee. We lock our business door between every client so we don't have certain individuals coming in and casing the place and making threats to myself and staff. | 10/6/2020 7:11 PM |
| 55 | Go within 3 blocks of ask wellness and their bus and tell me how safe you feel, addicts literally everywhere high on whatever, passed out on the ground with needles sticking out of their arms, shooting up in public bathrooms, its disgusting and I 100% do not feel safe | 10/6/2020 6:59 PM |
| 56 | Absolutely 100% false. Calling the cops constantly. And ask your clients to pick up their needles ! | 10/6/2020 6:20 PM |
| 57 | You do nothing to promote safety. Crime issues rise EVERYWHERE that ASK wellness is found | 10/6/2020 5:29 PM |
| 58 | Giving away clean needles just encourages continued drug use. | 10/6/2020 5:17 PM |
| 59 | There has been times when visiting an ASK Wellness site that I have felt uncomfortable in my surroundings but typically have felt safe. I think it's just a fear based on the unpredictability of others around me in that setting | 10/6/2020 5:12 PM |
| 60 | none | 10/6/2020 4:49 PM |
| 61 | not at all do I feel safe. | 10/6/2020 4:32 PM |
| 62 | NA | 10/6/2020 3:59 PM |
| 63 | How about safety walking down the Tranquillity corridor? | 10/6/2020 3:02 PM |
| 64 | They don't call the police to deal with problem people so that they seem trustworthy to their clients | 10/6/2020 2:57 PM |
| 65 | I've never been inside of an ASK Wellness, but I do not feel safe around the buildings due to the loitering of homeless people and drug use on the property. | 10/6/2020 1:45 PM |
| 66 | I often wonder if the street people realize that others fear them or what they might do | 10/6/2020 1:38 PM |
| 67 | Area is getting more dangerous. | 10/6/2020 1:29 PM |
| 68 | As above | 10/6/2020 1:12 PM |
| 69 | I do not feel safety or comfortable raising a family near the ASK wellness location | 10/6/2020 12:20 PM |
| 70 | Community at large at risk of abuse near ask wellness sites | 10/6/2020 12:01 PM |
| 71 | Don't feel safe in the areas where Ask Wellness is at all | 10/6/2020 11:51 AM |
| 72 | I won't walk by myself (small woman) near the motor home. I don't feel safe when I see people living with addiction in the surrounding areas. | 10/6/2020 11:44 AM |
| 73 | Not safe to visit any of your sites anymore! | 10/6/2020 10:54 AM |
| 74 | your free needles are all over the place! You all know as well as everyone else how many calls and complaints you get on a daily basis about needles and garbage/drug paraphernalia left all over town | 10/6/2020 10:48 AM |
| 75 | The area on Tranquille around the ASK Wellness is on of the most unsafe in the city. I refuse to go to any business in this area for that reason | 10/6/2020 9:54 AM |
| 76 | I honestly don't go downtown or north shore and would never live there due to the crime related to addiction etc | 10/6/2020 9:34 AM |
| 77 | Don't get me started. Enabled street rats are everywhere. I have lived in Kamloops for over 50 years. This town has gone to shit since your arrival. | 10/6/2020 9:25 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
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| 78 | I feel you enable people to stay on the streets and use drugs and there for steal from the surrounding neighborhood! | 10/6/2020 9:19 AM |
| 79 | Absolutely not. I avoid going downtown as there are many places for vagrants to hangout and get free services. | 10/6/2020 9:18 AM |
| 80 | You ever heard of tough love, they will never get better if you keep giving it to them. | 10/6/2020 9:10 AM |
| 81 | No we are not safe on our streets or in our homes | 10/6/2020 8:52 AM |
| 82 | I Feel I live in the most unsafe neighborhood | 10/6/2020 8:43 AM |
| 83 | Needles everywhere , unkept dirty people panhandling and filthy homeless camps. Do these people not know how to keep a campsite clean ? They want help but I for one will not. | 10/6/2020 8:32 AM |
| 84 | Again | 10/6/2020 8:16 AM |
| 85 | How is it possible for one to feel safe when they are surrounded by people who are under the influence of substances and are very unpredictable and at times dangerous? Come on. | 10/6/2020 8:04 AM |
| 86 | There is zero safety around the entire area of downtown now. The northshore isn't much better either. You can get stabbed, poked by a needle, yelled at, harassed etc. This is in the daylight. I would NEVER go near these sites after dark. The groups are just getting larger as they know they can abuse askwellness | 10/6/2020 7:46 AM |
| 87 | Just not safe | 10/6/2020 7:32 AM |
| 88 | I parked a block from Ask Wellness around 7:45 AM recently and glanced at a group of street people doing something ? in an empty parking lot. They saw me glance at them and gave me a dirty look. When I returned from the dentist I saw that someone had kicked the rear of my vehicle numerous times. I now have a marked up and dented area on my car. | 10/6/2020 7:31 AM |
| 89 | do not at all feel safe when entering or being around the building | 10/6/2020 7:30 AM |
| 90 | Not really a safe area to live or work. A lot of crime. Police arrest, then the courts let them back out on the streets so fast. It makes Ask Wellness look bad and that's not fair, as you are doing what you can to help. | 10/6/2020 7:08 AM |
| 91 | 🙄🙄🙄🙄 | 10/6/2020 7:05 AM |
| 92 | Na | 10/6/2020 6:44 AM |
| 93 | My kids and I no longer feel safe in our community | 10/6/2020 6:38 AM |
| 94 | I'm beginning to not feel safe anywhere anymore with the increase in violence, vandalism, theft that is rapidly increasing in Kamloops | 10/6/2020 6:38 AM |
| 95 | Ask the people at desert garden how safe they feel. Go a step further and ask business owners | 10/6/2020 6:28 AM |
| 96 | There is none. Not only are the crimes skyrocketing, so is the violence. I don't think what you guys are doing is helping at all. | 10/6/2020 5:35 AM |
| 97 | Addicts around making people feel very unsafe. Homeless sleeping all over the street outside ask wellness | 10/6/2020 3:58 AM |
| 98 | I would never walk around askwellness. That part of town looks as getto. Garbage, graffiti, people sleeping in alleys, more needs to be done. | 10/6/2020 3:08 AM |
| 99 | All building must be staffed with missions toward rehabilitation. No broken rules. No bs. | 10/6/2020 1:51 AM |
| 100 | I have seen staff working in unsafe conditions with not enough staff. They are also not properly trained to deal with the issues that arise nor are they paid adequately. | 10/6/2020 12:58 AM |
| 101 | That is just a bold faced lie you are ask unwellness | 10/6/2020 12:35 AM |
| 102 | Safe? I won't come within 5 blocks of your original office if I can't stay in my vehicle. I've been threatened and harassed by your clients every time. There's no safety around your offices for the community at large. The only people who feel safe around there are your clients. Think hard about that for a while. | 10/6/2020 12:03 AM |
| 103 | I feel very unsafe in this city. 3 or 4 years ago I would have said the opposite. Why do I have | 10/5/2020 10:57 PM |

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have to find this with my money!?! Kamloops taxes is the working tax paying citizens money and it is being given away to the people that make use feel unsafe. The people that threaten us. The people that steal from us! How much more do I have to give them. It's my money!

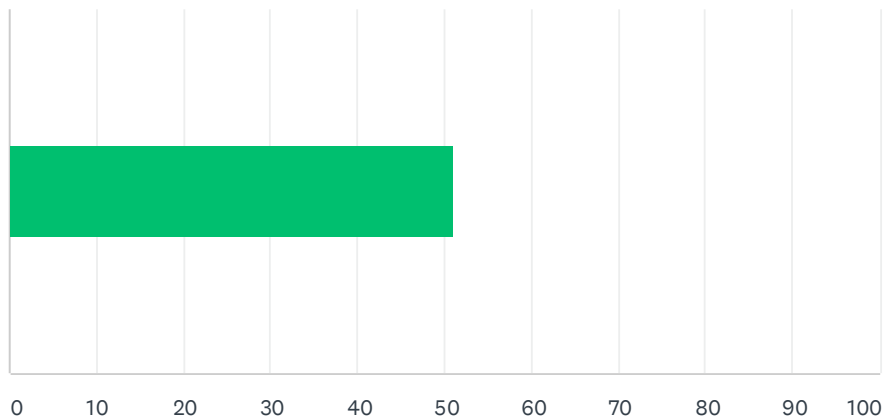
| | | |
|-----|--|--------------------|
| 104 | I do not feel unsafe around the Ask wellness site. | 10/5/2020 10:39 PM |
| 105 | | 10/5/2020 10:14 PM |
| 106 | No one feels safe walking through the clientele that hangs outside the building. | 10/5/2020 10:10 PM |
| 107 | Well I agree as long as you guys are open. I wouldn't feel safe otherwise | 10/5/2020 10:02 PM |
| 108 | Your safe but not us every day people or our belongings | 10/5/2020 9:49 PM |
| 109 | You tranquille office does nothing to inspire a sense of safety. | 10/5/2020 9:48 PM |
| 110 | If at all possible I try to avoid walking by your office on Tranquille especially when clients are 'camped' by the door. I don't feel safe and the sidewalk is usually quite filthy. | 10/5/2020 9:45 PM |
| 111 | None | 10/5/2020 9:43 PM |
| 112 | Yes, a lot of drug use on the NS | 10/5/2020 9:40 PM |
| 113 | How is anyone supposed to feel safe when there are tweekea shirts f in the bushes of the parks set up for families | 10/5/2020 9:38 PM |
| 114 | Unless you have options for people to be off the streets then nowhere seems safe | 10/5/2020 9:22 PM |
| 115 | The clients are rude, unclean and disrespectful | 10/5/2020 9:17 PM |
| 116 | I dont feel safe around Ask Wellness on Tranquille or the Spiro house there are always homeless people with shopping carts sleeping in front of businesses and leaving their belongings strewn everywhere, not to mention the drug users who are always hanging around between Ask wellness and aTim Hortons | 10/5/2020 9:14 PM |
| 117 | Have been verbally abused by your clients and exposed to drug paraphenelia,propositioned,etc | 10/5/2020 9:13 PM |
| 118 | There is none, when you have crackheads selling you shit, hookers on the corner, and zombies tweaked out at 6am, and 6pm | 10/5/2020 9:10 PM |
| 119 | Drug addicts and thieves sitting around your building all day and night | 10/5/2020 8:53 PM |
| 120 | I dont visit your sites, and do not feel safe to walk around this town because of all the homeless and drug addicts | 10/5/2020 8:46 PM |
| 121 | Are you kidding me???? They are not even approachable to talk to on the street. all we get is.." oh its so hard, nothing we can do, so over worked, blah blah blah.. " While they enable the clients with the needs. Why get them off the streets you would have no job! | 10/5/2020 8:40 PM |
| 122 | I would not feel safe going into your office because of the clientele always mingling outside | 10/5/2020 8:30 PM |
| 123 | I do not feel safe when near people who are on drugs, acting unpredictably, riding around on clearly stolen bikes, yelling in the streets and leaving garbage and graffiti everywhere they go. | 10/5/2020 7:55 PM |
| 124 | Feel unsafe walking anywhere down Tranquille day and night | 10/5/2020 7:44 PM |
| 125 | See above. Ask Wellness has made Kamloops s dump. | 10/5/2020 7:37 PM |
| 126 | I feel very unsafe at the location on the North Shore | 10/5/2020 7:34 PM |
| 127 | People with obvious anger issues are sometimes scary when they see the center is closed. | 10/5/2020 10:51 AM |
| 128 | We live within a city block of a Wellness centre. Though myself and my wife are close to eighty, neither of us have had reason to fear any of the street people in the vicinity. At the same time, we have witnessed a few very badly out of control individuals within a few blocks of our neighbourhood. We do our best to avoid the clearly disturbed, and on occasion a few have been, frankly, kind of scary. But we don't feel their presence is in any way the "fault" of Ask Wellness. The hard fact is the presence of the dispossessed becomes generally more common wherever one goes in urban areas. We view homelessness as a serious social problem that agencies like Ask Wellness ameliorate, rather than aggravate. | 10/5/2020 7:05 AM |
| 129 | Your clients take over the sidewalk in front of the ASK office. | 10/4/2020 10:13 PM |

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| | | |
|-----|--|--------------------|
| 130 | The staff don't talk to me anytime | 10/4/2020 9:22 PM |
| 131 | I do not feel safe being nearby. I have been accosted and yelled at. My oldest teen also feels the same. | 10/4/2020 10:57 AM |
| 132 | Drug use is prevalent on ASK Wellness properties on the North Shore. Police need to be called frequently. Local members of the community are harassed. We are kind and compassionate to the street affected when asking them not to use on private property near ASK sites and we still get harassed by them. Our clients are afraid and that isn't ok. | 10/3/2020 9:51 PM |
| 133 | I understand that these community members/clients do need somewhere to go, and having them around the ASK sites is the best place to be, but sometimes they spill out into other areas that people need to go. The best example is the pregnancy clinic by the Tranquille location. I don't mind if they are sitting around Spirit Square, or the little park/opening by Yew street, but when they stay around other community resources that others may need to get to, I understand how others may be a bit uncomfortable with this. | 10/3/2020 1:50 PM |
| 134 | I avoid Tranquille now and only use Fortune to get to my house. I live in a house near Total Pet. It feels very unsafe to walk down the side walk, even during the day, and I have been harassed by drug-users far too many times. They congregate beside Tim's and Spero. They sleep (and poop) in the alleyways near Tranquille. ASK just tries to make you feel guilty for not being "inclusive" of this kind of behaviour. | 10/2/2020 11:21 AM |
| 135 | it is not the sites themselves but the unpredictable behaviours of some of the individuals entrenched in their addiction. | 10/1/2020 11:01 PM |
| 136 | Out of necessity I've been let into housing buildings unattended by workers. Generally walk on egg shells | 10/1/2020 9:27 PM |
| 137 | Your north shore office and area around it is not safe for community members due to active drug use | 10/1/2020 6:32 PM |
| 138 | I avoid 6th and Seymour due to being harassed and not feeling safe. | 10/1/2020 5:46 PM |
| 139 | I feel unsafe walking near ask sites | 10/1/2020 2:47 PM |
| 140 | Staff work hard to get to know each of the people served and meet them where they are at. Different people coming from diverse difficulties dealing with a multitude of previous and past tramas. Alot of problems and conflicts mitigated through just knowing each person served | 10/1/2020 12:56 PM |
| 141 | Since ASK ..my feelings of being safe n my neighbourhood are quickly disappearing | 10/1/2020 12:17 PM |
| 142 | Run well for safety | 10/1/2020 12:02 PM |
| 143 | People are shouting up in plain site in front of children. Men are learning at women. It's scary and unsafe | 10/1/2020 11:03 AM |

Q10 At the ASK Wellness Society, we strive to maintain high professional standards to ensure we are representing ourselves and our clients with dignity and respect. To what level do you agree with the following statement: "ASK Wellness employees show a high level of professionalism by being on time for appointments, consistently using respectful language, treating clients and other service providers with respect, dressing appropriately, and properly honouring the confidentiality of clients".

Answered: 188 Skipped: 9



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 51 | 9,593 | 188 |
| Total Respondents: 188 | | | |

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| # | | DATE |
|----|-----|---------------------|
| 1 | 57 | 10/13/2020 7:21 PM |
| 2 | 50 | 10/13/2020 9:35 AM |
| 3 | 49 | 10/12/2020 9:38 PM |
| 4 | 35 | 10/12/2020 6:39 PM |
| 5 | 47 | 10/11/2020 9:10 AM |
| 6 | 18 | 10/10/2020 10:26 AM |
| 7 | 91 | 10/9/2020 11:28 PM |
| 8 | 59 | 10/9/2020 5:04 PM |
| 9 | 78 | 10/9/2020 1:28 PM |
| 10 | 100 | 10/9/2020 10:46 AM |
| 11 | 81 | 10/9/2020 9:50 AM |
| 12 | 50 | 10/9/2020 9:21 AM |
| 13 | 85 | 10/9/2020 8:37 AM |
| 14 | 50 | 10/9/2020 7:24 AM |
| 15 | 92 | 10/9/2020 6:54 AM |
| 16 | 59 | 10/9/2020 6:38 AM |
| 17 | 79 | 10/9/2020 5:02 AM |
| 18 | 46 | 10/9/2020 2:21 AM |
| 19 | 84 | 10/9/2020 12:11 AM |
| 20 | 67 | 10/8/2020 9:53 PM |
| 21 | 7 | 10/8/2020 9:24 PM |
| 22 | 65 | 10/8/2020 9:23 PM |
| 23 | 35 | 10/8/2020 8:33 PM |
| 24 | 49 | 10/8/2020 8:26 PM |
| 25 | 100 | 10/8/2020 7:52 PM |
| 26 | 49 | 10/8/2020 7:37 PM |
| 27 | 51 | 10/8/2020 7:14 PM |
| 28 | 69 | 10/8/2020 7:12 PM |
| 29 | 89 | 10/8/2020 7:09 PM |
| 30 | 18 | 10/8/2020 5:47 PM |
| 31 | 0 | 10/8/2020 5:38 PM |
| 32 | 81 | 10/8/2020 5:20 PM |
| 33 | 98 | 10/8/2020 4:49 PM |
| 34 | 95 | 10/8/2020 4:46 PM |
| 35 | 51 | 10/8/2020 4:01 PM |
| 36 | 100 | 10/8/2020 4:00 PM |
| 37 | 41 | 10/8/2020 3:36 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|-----|--------------------|
| 38 | 98 | 10/8/2020 3:03 PM |
| 39 | 51 | 10/8/2020 2:59 PM |
| 40 | 90 | 10/8/2020 2:43 PM |
| 41 | 51 | 10/8/2020 2:42 PM |
| 42 | 100 | 10/8/2020 2:33 PM |
| 43 | 51 | 10/8/2020 1:21 PM |
| 44 | 66 | 10/8/2020 12:27 PM |
| 45 | 0 | 10/8/2020 12:08 PM |
| 46 | 0 | 10/8/2020 11:49 AM |
| 47 | 0 | 10/8/2020 11:28 AM |
| 48 | 99 | 10/8/2020 11:20 AM |
| 49 | 50 | 10/8/2020 10:54 AM |
| 50 | 53 | 10/8/2020 10:26 AM |
| 51 | 25 | 10/8/2020 9:58 AM |
| 52 | 50 | 10/8/2020 9:52 AM |
| 53 | 50 | 10/8/2020 9:47 AM |
| 54 | 100 | 10/8/2020 9:32 AM |
| 55 | 73 | 10/8/2020 9:22 AM |
| 56 | 49 | 10/8/2020 6:16 AM |
| 57 | 46 | 10/7/2020 8:04 PM |
| 58 | 4 | 10/7/2020 9:52 AM |
| 59 | 64 | 10/7/2020 9:47 AM |
| 60 | 81 | 10/7/2020 8:11 AM |
| 61 | 0 | 10/7/2020 2:04 AM |
| 62 | 100 | 10/7/2020 1:37 AM |
| 63 | 10 | 10/6/2020 11:15 PM |
| 64 | 100 | 10/6/2020 10:54 PM |
| 65 | 0 | 10/6/2020 10:01 PM |
| 66 | 56 | 10/6/2020 9:47 PM |
| 67 | 90 | 10/6/2020 9:27 PM |
| 68 | 32 | 10/6/2020 8:53 PM |
| 69 | 50 | 10/6/2020 8:26 PM |
| 70 | 78 | 10/6/2020 8:05 PM |
| 71 | 3 | 10/6/2020 7:11 PM |
| 72 | 45 | 10/6/2020 7:11 PM |
| 73 | 68 | 10/6/2020 6:59 PM |
| 74 | 1 | 10/6/2020 5:49 PM |
| 75 | 51 | 10/6/2020 5:29 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 76 | 47 | 10/6/2020 5:17 PM |
| 77 | 100 | 10/6/2020 5:12 PM |
| 78 | 16 | 10/6/2020 4:49 PM |
| 79 | 0 | 10/6/2020 4:32 PM |
| 80 | 0 | 10/6/2020 4:16 PM |
| 81 | 50 | 10/6/2020 4:11 PM |
| 82 | 100 | 10/6/2020 4:11 PM |
| 83 | 100 | 10/6/2020 3:59 PM |
| 84 | 95 | 10/6/2020 3:14 PM |
| 85 | 5 | 10/6/2020 2:57 PM |
| 86 | 50 | 10/6/2020 2:42 PM |
| 87 | 0 | 10/6/2020 1:45 PM |
| 88 | 49 | 10/6/2020 1:38 PM |
| 89 | 0 | 10/6/2020 1:29 PM |
| 90 | 44 | 10/6/2020 1:12 PM |
| 91 | 49 | 10/6/2020 12:45 PM |
| 92 | 51 | 10/6/2020 12:20 PM |
| 93 | 55 | 10/6/2020 12:01 PM |
| 94 | 49 | 10/6/2020 11:51 AM |
| 95 | 50 | 10/6/2020 11:44 AM |
| 96 | 53 | 10/6/2020 10:54 AM |
| 97 | 52 | 10/6/2020 10:48 AM |
| 98 | 14 | 10/6/2020 10:35 AM |
| 99 | 54 | 10/6/2020 9:54 AM |
| 100 | 50 | 10/6/2020 9:34 AM |
| 101 | 1 | 10/6/2020 9:25 AM |
| 102 | 18 | 10/6/2020 9:19 AM |
| 103 | 51 | 10/6/2020 9:18 AM |
| 104 | 53 | 10/6/2020 8:52 AM |
| 105 | 61 | 10/6/2020 8:45 AM |
| 106 | 51 | 10/6/2020 8:45 AM |
| 107 | 55 | 10/6/2020 8:43 AM |
| 108 | 0 | 10/6/2020 8:32 AM |
| 109 | 53 | 10/6/2020 8:27 AM |
| 110 | 50 | 10/6/2020 8:16 AM |
| 111 | 50 | 10/6/2020 8:04 AM |
| 112 | 53 | 10/6/2020 7:59 AM |
| 113 | 80 | 10/6/2020 7:46 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 114 | 100 | 10/6/2020 7:39 AM |
| 115 | 48 | 10/6/2020 7:37 AM |
| 116 | 52 | 10/6/2020 7:32 AM |
| 117 | 48 | 10/6/2020 7:31 AM |
| 118 | 53 | 10/6/2020 7:30 AM |
| 119 | 85 | 10/6/2020 7:08 AM |
| 120 | 0 | 10/6/2020 7:05 AM |
| 121 | 0 | 10/6/2020 6:44 AM |
| 122 | 0 | 10/6/2020 6:38 AM |
| 123 | 100 | 10/6/2020 6:38 AM |
| 124 | 0 | 10/6/2020 6:28 AM |
| 125 | 0 | 10/6/2020 5:35 AM |
| 126 | 100 | 10/6/2020 5:23 AM |
| 127 | 49 | 10/6/2020 3:58 AM |
| 128 | 50 | 10/6/2020 1:51 AM |
| 129 | 9 | 10/6/2020 12:58 AM |
| 130 | 1 | 10/6/2020 12:35 AM |
| 131 | 0 | 10/6/2020 12:03 AM |
| 132 | 17 | 10/5/2020 11:56 PM |
| 133 | 94 | 10/5/2020 10:57 PM |
| 134 | 89 | 10/5/2020 10:39 PM |
| 135 | 4 | 10/5/2020 10:14 PM |
| 136 | 49 | 10/5/2020 10:10 PM |
| 137 | 50 | 10/5/2020 10:02 PM |
| 138 | 0 | 10/5/2020 9:49 PM |
| 139 | 50 | 10/5/2020 9:48 PM |
| 140 | 50 | 10/5/2020 9:45 PM |
| 141 | 20 | 10/5/2020 9:43 PM |
| 142 | 49 | 10/5/2020 9:40 PM |
| 143 | 84 | 10/5/2020 9:30 PM |
| 144 | 44 | 10/5/2020 9:22 PM |
| 145 | 85 | 10/5/2020 9:21 PM |
| 146 | 50 | 10/5/2020 9:14 PM |
| 147 | 53 | 10/5/2020 9:13 PM |
| 148 | 53 | 10/5/2020 9:10 PM |
| 149 | 87 | 10/5/2020 8:53 PM |
| 150 | 52 | 10/5/2020 8:53 PM |
| 151 | 100 | 10/5/2020 8:51 PM |

2020 Community at Large Feedback Survey (Kamloops)

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| 152 | 49 | 10/5/2020 8:46 PM |
| 153 | 0 | 10/5/2020 8:40 PM |
| 154 | 16 | 10/5/2020 8:30 PM |
| 155 | 51 | 10/5/2020 8:26 PM |
| 156 | 7 | 10/5/2020 8:24 PM |
| 157 | 49 | 10/5/2020 8:21 PM |
| 158 | 50 | 10/5/2020 7:58 PM |
| 159 | 100 | 10/5/2020 7:55 PM |
| 160 | 42 | 10/5/2020 7:52 PM |
| 161 | 88 | 10/5/2020 7:51 PM |
| 162 | 0 | 10/5/2020 7:50 PM |
| 163 | 80 | 10/5/2020 7:44 PM |
| 164 | 50 | 10/5/2020 7:37 PM |
| 165 | 94 | 10/5/2020 7:36 PM |
| 166 | 20 | 10/5/2020 7:34 PM |
| 167 | 51 | 10/5/2020 10:51 AM |
| 168 | 80 | 10/5/2020 7:05 AM |
| 169 | 50 | 10/4/2020 10:13 PM |
| 170 | 9 | 10/4/2020 9:22 PM |
| 171 | 22 | 10/4/2020 7:11 PM |
| 172 | 10 | 10/4/2020 6:09 PM |
| 173 | 55 | 10/4/2020 10:57 AM |
| 174 | 100 | 10/3/2020 9:51 PM |
| 175 | 80 | 10/3/2020 1:50 PM |
| 176 | 75 | 10/2/2020 3:53 PM |
| 177 | 68 | 10/2/2020 11:21 AM |
| 178 | 75 | 10/1/2020 11:01 PM |
| 179 | 50 | 10/1/2020 9:27 PM |
| 180 | 29 | 10/1/2020 6:32 PM |
| 181 | 69 | 10/1/2020 5:46 PM |
| 182 | 98 | 10/1/2020 5:34 PM |
| 183 | 0 | 10/1/2020 2:47 PM |
| 184 | 100 | 10/1/2020 12:56 PM |
| 185 | 100 | 10/1/2020 12:19 PM |
| 186 | 51 | 10/1/2020 12:17 PM |
| 187 | 24 | 10/1/2020 12:02 PM |
| 188 | 7 | 10/1/2020 11:03 AM |

Q11 Comments regarding Professionalism:

Answered: 131 Skipped: 66

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | some staff could use improvement in their communication with clients, further developing their soft skills, being as transparent as possible and let clients know what to expect or not expect. | 10/13/2020 7:21 PM |
| 2 | No comment | 10/13/2020 9:35 AM |
| 3 | no comment, I do not interact with staff | 10/12/2020 9:38 PM |
| 4 | N/a | 10/12/2020 6:39 PM |
| 5 | I have minimal direct contact with staff, so cannot comment | 10/11/2020 9:10 AM |
| 6 | Can't answer this question. | 10/10/2020 10:26 AM |
| 7 | would have received 100 percent from me, other than 1 isolated incident where my privacy was violated. Bob, Kevin, and I think her name was Val were very professional and well spoken. There were a few others, but can't recall their names. | 10/9/2020 11:28 PM |
| 8 | None | 10/9/2020 5:04 PM |
| 9 | 100 percent | 10/9/2020 10:46 AM |
| 10 | Yes they are very professional. Would be a hard job to go to every day.... | 10/9/2020 9:50 AM |
| 11 | I haven't dealt with staff in a professional way. | 10/9/2020 5:02 AM |
| 12 | I am sure great people work at this organization | 10/9/2020 12:11 AM |
| 13 | Other than the one employee most have been good | 10/8/2020 9:53 PM |
| 14 | Confidently?? Joke! See them on street in bad dirty shape but not allowed to help them personally when trying to get clean. They need all love and help they can get yet workers put up the walls | 10/8/2020 9:23 PM |
| 15 | no idea. I don't ever see our reach workers where I work | 10/8/2020 7:37 PM |
| 16 | Sure it is a well run organization but the crime in residential areas is out of control. | 10/8/2020 7:09 PM |
| 17 | If you truly cared about the clients you would offer affordable properly run rehabs | 10/8/2020 5:47 PM |
| 18 | I think they're very compassionate about what they do. | 10/8/2020 5:20 PM |
| 19 | very professional | 10/8/2020 4:46 PM |
| 20 | I have no experience with which to judge this. | 10/8/2020 4:01 PM |
| 21 | Na | 10/8/2020 3:36 PM |
| 22 | I have interacted with ASK Wellness only one time. | 10/8/2020 3:03 PM |
| 23 | Not involved | 10/8/2020 2:59 PM |
| 24 | their professionalism seems to align with the core values. | 10/8/2020 2:43 PM |
| 25 | I dontbreally know | 10/8/2020 2:42 PM |
| 26 | The best | 10/8/2020 2:33 PM |
| 27 | Never met any ASK executives. ASK clients are the worst of the worst, and the worst are getting even worse due to ASK enabling. | 10/8/2020 12:27 PM |
| 28 | How about lets worry less bout being on time and dress code and worry more about the massive drug addiction problem we are faced with that NOone seems to want to address. | 10/8/2020 12:08 PM |
| 29 | There doesn't seem to be any. | 10/8/2020 11:49 AM |
| 30 | none | 10/8/2020 11:28 AM |
| 31 | Ask Wellness has always provided their services in a professional manner no matter who they are working with. | 10/8/2020 11:20 AM |
| 32 | none | 10/8/2020 10:54 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|---|--------------------|
| 33 | Completely unprofessional for an executive director to date an employee - lost respect for the organization because of this | 10/8/2020 10:26 AM |
| 34 | I have heard some very colourful language coming from Ask employees and managers. I don't think they have the best interest of the Kamloops Community. | 10/8/2020 9:58 AM |
| 35 | I've seen and heard gossip of clients coming out the housing office in Merritt. I wasn't too impressed. | 10/8/2020 9:52 AM |
| 36 | I am unable to comment on ASK Wellness professionalism. | 10/8/2020 9:47 AM |
| 37 | None | 10/8/2020 9:32 AM |
| 38 | Good | 10/8/2020 9:22 AM |
| 39 | No comment | 10/7/2020 8:04 PM |
| 40 | There is no respect or confidentiality. I have many times heard Bob talking and spreading clients information and lies, he likes to stir it up and then turn around and smile to the officials, board etc and pretend he is a nice guy. Like I said there is a special place in hell for people like him. | 10/7/2020 9:52 AM |
| 41 | I have yet to see employees give a sh@t if the people are shooting up beside the buildings | 10/7/2020 2:04 AM |
| 42 | Staff always kind. | 10/7/2020 1:37 AM |
| 43 | Disrespectful and crass | 10/6/2020 10:01 PM |
| 44 | Always professional | 10/6/2020 9:27 PM |
| 45 | I am not a client, however my interactions with staff in the community have been adequate at best. | 10/6/2020 8:26 PM |
| 46 | Alway professional | 10/6/2020 8:05 PM |
| 47 | Its all a facade...again its all about the money ...your not professional at all... | 10/6/2020 7:11 PM |
| 48 | I've only interacted with your staff when I have seen them on the street or they stop by my shop. They were professional and polite. Very on the side of your clients. | 10/6/2020 7:11 PM |
| 49 | They seem like nice people I will give them that, they generally want to help those at risk, it just isnt working | 10/6/2020 6:59 PM |
| 50 | not | 10/6/2020 5:49 PM |
| 51 | I have no idea of how your team operates in this area | 10/6/2020 5:29 PM |
| 52 | n/a | 10/6/2020 5:17 PM |
| 53 | I'm not comfortable blaming names. in general, not a good reputation | 10/6/2020 4:49 PM |
| 54 | I don't deal with ask wellness. Other than to financially pay for their crap | 10/6/2020 4:32 PM |
| 55 | I have interacted with Jennifer Cottell on many occasions through previous employment at another agency. She was always helpful, punctual, and pleasant. | 10/6/2020 4:11 PM |
| 56 | Na | 10/6/2020 3:59 PM |
| 57 | I have no idea. | 10/6/2020 3:02 PM |
| 58 | They are anti police | 10/6/2020 2:57 PM |
| 59 | The fact that you give out drugs, is unprofessional. | 10/6/2020 1:45 PM |
| 60 | No idea | 10/6/2020 1:38 PM |
| 61 | None | 10/6/2020 1:29 PM |
| 62 | None | 10/6/2020 1:12 PM |
| 63 | I have never been so cannot say | 10/6/2020 12:20 PM |
| 64 | Not enough experience to express an opinion | 10/6/2020 12:01 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|--|--------------------|
| 65 | Absolutely no idea as I have never dealt with an employee from Ask Wellness | 10/6/2020 11:51 AM |
| 66 | I have had no interactions with your staff | 10/6/2020 11:44 AM |
| 67 | No idea | 10/6/2020 10:54 AM |
| 68 | i think a little more compassion for the rest of us that have to clean up and live with this environment would be nice | 10/6/2020 10:48 AM |
| 69 | N/A | 10/6/2020 9:54 AM |
| 70 | Not sure | 10/6/2020 9:34 AM |
| 71 | Stop enabling. Turning Kamloos into a shot hole is not helping and very unprofessional. | 10/6/2020 9:25 AM |
| 72 | none | 10/6/2020 9:19 AM |
| 73 | Treat them however you want | 10/6/2020 9:18 AM |
| 74 | I wouldn't know | 10/6/2020 9:10 AM |
| 75 | Professionalism. Really. I don't see it. You don't care for the tax payers paying your wage. | 10/6/2020 8:52 AM |
| 76 | I've never had anything to do with ask .PERSONALLY .but .I know someone who had difficulties .an was put rt in the MIDDLE of all the drug addicts a horrible old motel no stove hot plate microwave he couldnt even heat up any food but in the end the person didnt like living like that an went to A treatment centre ONHIS own an is doing well now | 10/6/2020 8:43 AM |
| 77 | No idea | 10/6/2020 8:16 AM |
| 78 | I don't really care what the staff wears however often it is difficult to distinguish the workers from the clients. | 10/6/2020 8:04 AM |
| 79 | Yes the employees are professional, but I feel they should be tougher | 10/6/2020 7:46 AM |
| 80 | None | 10/6/2020 7:32 AM |
| 81 | N/A | 10/6/2020 7:31 AM |
| 82 | they are good | 10/6/2020 7:30 AM |
| 83 | Sometimes they are late to meetings but they seem overworked, need more staff. | 10/6/2020 7:08 AM |
| 84 | Well, not admitting a huge mistake is very unprofessional | 10/6/2020 7:05 AM |
| 85 | Na | 10/6/2020 6:44 AM |
| 86 | I don't have an issue with the people that work for ASK they need a pay cheque | 10/6/2020 6:38 AM |
| 87 | Facade | 10/6/2020 6:28 AM |
| 88 | I'm sure you guys care. And that's important. But enabling doesn't help anyone | 10/6/2020 5:35 AM |
| 89 | N/a | 10/6/2020 3:58 AM |
| 90 | I can only assume. | 10/6/2020 3:08 AM |
| 91 | To be honest I have had more to do with the clients if ask wellness than any if the staff. | 10/6/2020 1:51 AM |
| 92 | Again they lack adequate training to carry out these expectations. | 10/6/2020 12:58 AM |
| 93 | Your staff sleep and use with clients. I know... I slept with one of them for a long time. Still am. Not to mention sold drugs to a few. What a joke. | 10/6/2020 12:35 AM |
| 94 | What about the dignity and respect for the other 80,000 people that live in this city. Seems like the only ones who matter to are your clients and your pockets. The rest of us can stuff it. Professionalism? The two staff who use with your clients? Or how about the one who lent her big scary dog to some of your clients camping along the river to give them some backup when their dealer came back later to collect on a drug debt. Professionalism. Please. | 10/6/2020 12:03 AM |
| 95 | I am sure they are but that doesn't make my neighbourhood safe. | 10/5/2020 10:57 PM |
| 96 | no comment, no problems. | 10/5/2020 10:39 PM |

2020 Community at Large Feedback Survey (Kamloops)

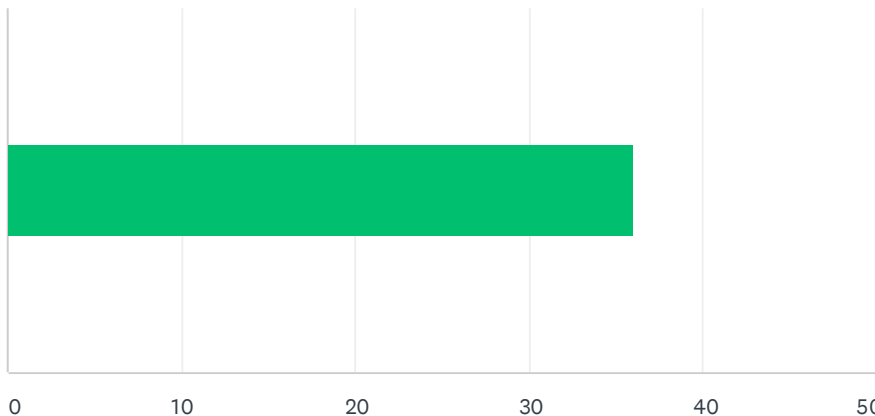
| | | |
|-----|---|--------------------|
| 97 | | 10/5/2020 10:14 PM |
| 98 | No comment | 10/5/2020 10:10 PM |
| 99 | Haven't been in the building before so I don't know. | 10/5/2020 10:02 PM |
| 100 | Nothing | 10/5/2020 9:49 PM |
| 101 | Can't comment. No recent experience of my own, and only hearsay from others. Nothing that installs confidence though. | 10/5/2020 9:48 PM |
| 102 | I once reached out to ask wellness online and received a rude condescending answer | 10/5/2020 9:43 PM |
| 103 | When bob hughea lives in a Swamy part of town wearl got expensive clothes and driving a slick car it is hard to believe his own words. I know that bob is go f to get on the media and sob out a story. I think he would be a perfect republican. Spewing lies left right and center and not rally doing much but making money on the backs of folks less fortunate | 10/5/2020 9:38 PM |
| 104 | I dont see many employees | 10/5/2020 9:22 PM |
| 105 | I can't comment | 10/5/2020 9:17 PM |
| 106 | I have no knowledge of this. I wish the tax payers who are stuck flipping the bill and cleaning up the mess could get more help. | 10/5/2020 9:14 PM |
| 107 | No comment | 10/5/2020 9:13 PM |
| 108 | Wont step foot in there | 10/5/2020 9:10 PM |
| 109 | Possibly interacting with your clients professionally but you arent liked in the community | 10/5/2020 8:53 PM |
| 110 | never dealt with them | 10/5/2020 8:46 PM |
| 111 | I personally witnessed you staff illegally dumping large amounts of garbage into a private dumpster!! How is this professional???? | 10/5/2020 8:40 PM |
| 112 | I have utilized your needle hotline more than once and was met with unprofessionalism when both greeted on the phone and in the timely manner (or lack thereof) that the issue was dealt with | 10/5/2020 8:30 PM |
| 113 | You had someone working for you at the beginning of covid getting upset how she can't get her nails done | 10/5/2020 7:50 PM |
| 114 | Good | 10/5/2020 7:44 PM |
| 115 | Letting children be exposed to used needles is not professional. | 10/5/2020 7:37 PM |
| 116 | Have not had any personal interaction with staff | 10/5/2020 10:51 AM |
| 117 | Well, I can't realistically answer this question because I am not a client and my personal interactions with Ask staff have been brief, though courteous. Judging by the limited contact I've had with them, I have no reason to think anything but well of them. | 10/5/2020 7:05 AM |
| 118 | I have no idea, therefore cannot comment one way or the other. | 10/4/2020 10:13 PM |
| 119 | Some look like street worker | 10/4/2020 9:22 PM |
| 120 | heard rumors about the professionalism there | 10/4/2020 7:11 PM |
| 121 | The staff are excellent. | 10/3/2020 9:51 PM |
| 122 | There have been some interactions I have had with staff where they come off as a little jaded. This comes with the territory of doing this type of work for an extended period of time, but there is always the possibility that these attitudes may leak into their interactions with clients. | 10/3/2020 1:50 PM |
| 123 | ASK treats their clients like gold. It's everyone else in the community that they crap on. | 10/2/2020 11:21 AM |
| 124 | Generally speaking most show a high level of proffessionalism. However on occasion I have been witness to and had interactions with your property manager and other employees that has left a bad taste in my mouth. It has made me question if you are able to fulfill your core values specifically related to compassion. Not to mention having the level of collaboration to meet your mission. | 10/1/2020 11:01 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|--|--------------------|
| 125 | I've been present when workers have spoken to clients in demeaning manners | 10/1/2020 9:27 PM |
| 126 | No | 10/1/2020 6:32 PM |
| 127 | staff are often totally undertrained | 10/1/2020 2:47 PM |
| 128 | NA | 10/1/2020 12:17 PM |
| 129 | I have had great interactions and I've also had supports no show or stop interacting | 10/1/2020 12:02 PM |
| 130 | Many staff seem to be too comfortable in their roles and working relationships with others and completley lack professionalism in many interactions. Other than that communication hasn't been they best or most consistent with ASK staff | 10/1/2020 11:58 AM |
| 131 | Often rude | 10/1/2020 11:03 AM |

Q12 Due to the nature of our work, the ASK Wellness Society finds it very important to work and collaborate with the communities to provide the best quality of service for our clients. To what level do you agree with the following statement: "I feel the ASK Wellness Society listens to and collaborates with community members, as appropriate, to provide the best service possible to clients and the community".

Answered: 187 Skipped: 10



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 36 | 6,733 | 187 |
| Total Respondents: 187 | | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | | DATE |
|----|-----|--------------------|
| 1 | 58 | 10/13/2020 7:21 PM |
| 2 | 35 | 10/13/2020 9:35 AM |
| 3 | 54 | 10/12/2020 9:38 PM |
| 4 | 70 | 10/12/2020 6:39 PM |
| 5 | 2 | 10/11/2020 9:10 AM |
| 6 | 64 | 10/9/2020 11:28 PM |
| 7 | 0 | 10/9/2020 5:04 PM |
| 8 | 73 | 10/9/2020 1:28 PM |
| 9 | 100 | 10/9/2020 10:46 AM |
| 10 | 68 | 10/9/2020 9:50 AM |
| 11 | 51 | 10/9/2020 9:21 AM |
| 12 | 51 | 10/9/2020 8:37 AM |
| 13 | 46 | 10/9/2020 7:24 AM |
| 14 | 53 | 10/9/2020 6:54 AM |
| 15 | 5 | 10/9/2020 6:38 AM |
| 16 | 82 | 10/9/2020 5:02 AM |
| 17 | 42 | 10/9/2020 2:21 AM |
| 18 | 11 | 10/9/2020 12:11 AM |
| 19 | 50 | 10/8/2020 9:53 PM |
| 20 | 4 | 10/8/2020 9:24 PM |
| 21 | 52 | 10/8/2020 9:23 PM |
| 22 | 53 | 10/8/2020 8:26 PM |
| 23 | 100 | 10/8/2020 7:52 PM |
| 24 | 43 | 10/8/2020 7:37 PM |
| 25 | 54 | 10/8/2020 7:14 PM |
| 26 | 72 | 10/8/2020 7:12 PM |
| 27 | 78 | 10/8/2020 7:09 PM |
| 28 | 7 | 10/8/2020 5:47 PM |
| 29 | 0 | 10/8/2020 5:38 PM |
| 30 | 30 | 10/8/2020 5:20 PM |
| 31 | 96 | 10/8/2020 4:49 PM |
| 32 | 70 | 10/8/2020 4:46 PM |
| 33 | 51 | 10/8/2020 4:01 PM |
| 34 | 100 | 10/8/2020 4:00 PM |
| 35 | 1 | 10/8/2020 3:36 PM |
| 36 | 97 | 10/8/2020 3:03 PM |
| 37 | 54 | 10/8/2020 2:59 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
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| 38 | 100 | 10/8/2020 2:43 PM |
| 39 | 53 | 10/8/2020 2:42 PM |
| 40 | 85 | 10/8/2020 2:33 PM |
| 41 | 9 | 10/8/2020 1:21 PM |
| 42 | 47 | 10/8/2020 12:27 PM |
| 43 | 0 | 10/8/2020 12:08 PM |
| 44 | 0 | 10/8/2020 11:49 AM |
| 45 | 0 | 10/8/2020 11:28 AM |
| 46 | 99 | 10/8/2020 11:20 AM |
| 47 | 1 | 10/8/2020 10:54 AM |
| 48 | 83 | 10/8/2020 10:26 AM |
| 49 | 2 | 10/8/2020 9:58 AM |
| 50 | 67 | 10/8/2020 9:52 AM |
| 51 | 20 | 10/8/2020 9:47 AM |
| 52 | 100 | 10/8/2020 9:32 AM |
| 53 | 82 | 10/8/2020 9:22 AM |
| 54 | 0 | 10/8/2020 6:16 AM |
| 55 | 0 | 10/7/2020 8:04 PM |
| 56 | 6 | 10/7/2020 9:52 AM |
| 57 | 27 | 10/7/2020 9:47 AM |
| 58 | 10 | 10/7/2020 8:11 AM |
| 59 | 0 | 10/7/2020 2:04 AM |
| 60 | 56 | 10/7/2020 1:37 AM |
| 61 | 9 | 10/6/2020 11:15 PM |
| 62 | 100 | 10/6/2020 10:54 PM |
| 63 | 0 | 10/6/2020 10:01 PM |
| 64 | 64 | 10/6/2020 9:47 PM |
| 65 | 69 | 10/6/2020 9:27 PM |
| 66 | 10 | 10/6/2020 8:53 PM |
| 67 | 0 | 10/6/2020 8:26 PM |
| 68 | 53 | 10/6/2020 8:05 PM |
| 69 | 0 | 10/6/2020 7:11 PM |
| 70 | 15 | 10/6/2020 7:11 PM |
| 71 | 2 | 10/6/2020 6:59 PM |
| 72 | 1 | 10/6/2020 5:29 PM |
| 73 | 1 | 10/6/2020 5:17 PM |
| 74 | 100 | 10/6/2020 5:12 PM |
| 75 | 48 | 10/6/2020 4:49 PM |

2020 Community at Large Feedback Survey (Kamloops)

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| 76 | 5 | 10/6/2020 4:32 PM |
| 77 | 0 | 10/6/2020 4:16 PM |
| 78 | 100 | 10/6/2020 4:11 PM |
| 79 | 100 | 10/6/2020 3:59 PM |
| 80 | 97 | 10/6/2020 3:14 PM |
| 81 | 1 | 10/6/2020 2:57 PM |
| 82 | 0 | 10/6/2020 2:42 PM |
| 83 | 0 | 10/6/2020 1:45 PM |
| 84 | 35 | 10/6/2020 1:38 PM |
| 85 | 0 | 10/6/2020 1:29 PM |
| 86 | 54 | 10/6/2020 1:12 PM |
| 87 | 1 | 10/6/2020 12:45 PM |
| 88 | 17 | 10/6/2020 12:20 PM |
| 89 | 8 | 10/6/2020 12:01 PM |
| 90 | 0 | 10/6/2020 11:51 AM |
| 91 | 15 | 10/6/2020 11:44 AM |
| 92 | 1 | 10/6/2020 10:54 AM |
| 93 | 8 | 10/6/2020 10:35 AM |
| 94 | 2 | 10/6/2020 9:54 AM |
| 95 | 50 | 10/6/2020 9:34 AM |
| 96 | 0 | 10/6/2020 9:25 AM |
| 97 | 1 | 10/6/2020 9:19 AM |
| 98 | 49 | 10/6/2020 9:18 AM |
| 99 | 96 | 10/6/2020 9:10 AM |
| 100 | 17 | 10/6/2020 8:52 AM |
| 101 | 51 | 10/6/2020 8:45 AM |
| 102 | 86 | 10/6/2020 8:45 AM |
| 103 | 69 | 10/6/2020 8:43 AM |
| 104 | 0 | 10/6/2020 8:32 AM |
| 105 | 74 | 10/6/2020 8:27 AM |
| 106 | 50 | 10/6/2020 8:16 AM |
| 107 | 0 | 10/6/2020 8:04 AM |
| 108 | 90 | 10/6/2020 7:59 AM |
| 109 | 0 | 10/6/2020 7:46 AM |
| 110 | 78 | 10/6/2020 7:39 AM |
| 111 | 72 | 10/6/2020 7:37 AM |
| 112 | 6 | 10/6/2020 7:32 AM |
| 113 | 49 | 10/6/2020 7:31 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
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| 114 | 0 | 10/6/2020 7:30 AM |
| 115 | 69 | 10/6/2020 7:08 AM |
| 116 | 0 | 10/6/2020 7:05 AM |
| 117 | 0 | 10/6/2020 6:44 AM |
| 118 | 0 | 10/6/2020 6:38 AM |
| 119 | 87 | 10/6/2020 6:38 AM |
| 120 | 0 | 10/6/2020 6:28 AM |
| 121 | 0 | 10/6/2020 5:35 AM |
| 122 | 100 | 10/6/2020 5:23 AM |
| 123 | 0 | 10/6/2020 3:58 AM |
| 124 | 27 | 10/6/2020 3:08 AM |
| 125 | 23 | 10/6/2020 1:51 AM |
| 126 | 67 | 10/6/2020 12:58 AM |
| 127 | 0 | 10/6/2020 12:35 AM |
| 128 | 0 | 10/6/2020 12:03 AM |
| 129 | 27 | 10/5/2020 11:56 PM |
| 130 | 17 | 10/5/2020 10:57 PM |
| 131 | 44 | 10/5/2020 10:39 PM |
| 132 | 4 | 10/5/2020 10:14 PM |
| 133 | 47 | 10/5/2020 10:10 PM |
| 134 | 100 | 10/5/2020 10:02 PM |
| 135 | 0 | 10/5/2020 9:49 PM |
| 136 | 0 | 10/5/2020 9:48 PM |
| 137 | 50 | 10/5/2020 9:45 PM |
| 138 | 85 | 10/5/2020 9:43 PM |
| 139 | 44 | 10/5/2020 9:40 PM |
| 140 | 0 | 10/5/2020 9:38 PM |
| 141 | 15 | 10/5/2020 9:30 PM |
| 142 | 0 | 10/5/2020 9:22 PM |
| 143 | 1 | 10/5/2020 9:17 PM |
| 144 | 0 | 10/5/2020 9:14 PM |
| 145 | 28 | 10/5/2020 9:13 PM |
| 146 | 5 | 10/5/2020 9:10 PM |
| 147 | 89 | 10/5/2020 8:53 PM |
| 148 | 7 | 10/5/2020 8:53 PM |
| 149 | 100 | 10/5/2020 8:51 PM |
| 150 | 50 | 10/5/2020 8:46 PM |
| 151 | 0 | 10/5/2020 8:40 PM |

2020 Community at Large Feedback Survey (Kamloops)

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| 152 | 11 | 10/5/2020 8:30 PM |
| 153 | 15 | 10/5/2020 8:26 PM |
| 154 | 5 | 10/5/2020 8:24 PM |
| 155 | 50 | 10/5/2020 8:21 PM |
| 156 | 0 | 10/5/2020 7:58 PM |
| 157 | 0 | 10/5/2020 7:55 PM |
| 158 | 46 | 10/5/2020 7:52 PM |
| 159 | 48 | 10/5/2020 7:51 PM |
| 160 | 0 | 10/5/2020 7:50 PM |
| 161 | 81 | 10/5/2020 7:44 PM |
| 162 | 0 | 10/5/2020 7:37 PM |
| 163 | 100 | 10/5/2020 7:36 PM |
| 164 | 25 | 10/5/2020 7:34 PM |
| 165 | 77 | 10/5/2020 10:51 AM |
| 166 | 50 | 10/5/2020 7:05 AM |
| 167 | 5 | 10/4/2020 10:13 PM |
| 168 | 3 | 10/4/2020 9:22 PM |
| 169 | 30 | 10/4/2020 7:11 PM |
| 170 | 8 | 10/4/2020 6:09 PM |
| 171 | 5 | 10/4/2020 10:57 AM |
| 172 | 70 | 10/3/2020 9:51 PM |
| 173 | 100 | 10/3/2020 1:50 PM |
| 174 | 50 | 10/2/2020 3:53 PM |
| 175 | 1 | 10/2/2020 11:21 AM |
| 176 | 51 | 10/1/2020 11:01 PM |
| 177 | 39 | 10/1/2020 9:27 PM |
| 178 | 0 | 10/1/2020 6:32 PM |
| 179 | 20 | 10/1/2020 5:46 PM |
| 180 | 98 | 10/1/2020 5:34 PM |
| 181 | 0 | 10/1/2020 2:47 PM |
| 182 | 100 | 10/1/2020 12:56 PM |
| 183 | 3 | 10/1/2020 12:19 PM |
| 184 | 15 | 10/1/2020 12:17 PM |
| 185 | 49 | 10/1/2020 12:02 PM |
| 186 | 7 | 10/1/2020 11:58 AM |
| 187 | 7 | 10/1/2020 11:03 AM |

Q13 Comments regarding Collaboration:

Answered: 132 Skipped: 65

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | The need for home placements may be overwhelming, but at times, housing intakes seems like a process of going through the motions (great for data collection and funding applications) but doesn't meet the need of the individual. | 10/13/2020 7:21 PM |
| 2 | ASK Wellness gets favored by the City of Kamloops. Most of the new developments for housing have gone to this provider. | 10/13/2020 9:35 AM |
| 3 | none | 10/12/2020 9:38 PM |
| 4 | When calling for needle pick-up they have always been more than helpful | 10/12/2020 6:39 PM |
| 5 | I fell steam rolled, powerless, and voiceless is the need to find balance for the entire community, not just those with their hands out | 10/11/2020 9:10 AM |
| 6 | Hahaha! ASK Wellness has absolutely no regard for their community. By arbitrarily placing violent & threatening clients in a residential area with skilling up their clients in what should be important ways to assimilate ASK has continued to place the onus on the taxpayers accept their client's antisocial behavior. | 10/10/2020 10:26 AM |
| 7 | I pay attention to posts on fb page as well as pay attention to posts in Kamloops Matters; and believe Ask Wellness does collaborate with the city, and try to address concerns to the best of their ability. | 10/9/2020 11:28 PM |
| 8 | You react to situations instead of being proactive | 10/9/2020 5:04 PM |
| 9 | I think that Ask Wellness is providing for the clients more so than understanding the general public and the safety of our community | 10/9/2020 8:37 AM |
| 10 | You should offer free and fast needle pick up. | 10/9/2020 6:38 AM |
| 11 | With what I've read in the news the Society is very civic minded. | 10/9/2020 5:02 AM |
| 12 | dont see them out in public except when speaking to media | 10/9/2020 2:21 AM |
| 13 | If you listened to our community, you would understand the enabling of crime, drug usage without any repercussions. We know marginalized people need help, bit your organization has destroyed neighborhoods, businesses, and jn the process - lives of tax paying, law abiding citizens have been destroyed. This program needs to move away from community neighborhoods and business districts. | 10/9/2020 12:11 AM |
| 14 | dont know enough to answer this question accurately | 10/8/2020 9:53 PM |
| 15 | See part answer in #11 | 10/8/2020 9:23 PM |
| 16 | also I have no information regarding this | 10/8/2020 7:37 PM |
| 17 | N/a | 10/8/2020 7:09 PM |
| 18 | To your clients, yes. To the community, there's a lot of work to be done. | 10/8/2020 5:20 PM |
| 19 | Again, an ambitious effort and generally you do a good job. | 10/8/2020 4:46 PM |
| 20 | Never heard of any opportunities to consult or collaborate | 10/8/2020 4:01 PM |
| 21 | They do not help people find places to rent | 10/8/2020 3:36 PM |
| 22 | na | 10/8/2020 3:03 PM |
| 23 | No comment | 10/8/2020 2:59 PM |
| 24 | Not sure | 10/8/2020 2:42 PM |
| 25 | More needed | 10/8/2020 2:33 PM |
| 26 | They do what they want and keep building and adding on to their services cause simply this is a business. Did we have a homeless problem before ASK? We did but now with ASK and CMHC with their hands out to Gov't they keep building more and more beyond any further local need. If you keep building free housing, of course more with come from all around the province. | 10/8/2020 1:21 PM |
| 27 | "Collaboration" stops at the normal citizen level. I'm just a guy who sees the damage ASK | 10/8/2020 12:27 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
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| | inflicts on society. | |
| 28 | Ask WELLness is RUINING every community it enters period. No I do not think ask wellness listens at all or we wouldn't have the problems we have in our city. START actually helping . | 10/8/2020 12:08 PM |
| 29 | there is no information as to what is being done to stop the sharp rise in crime rate. | 10/8/2020 11:49 AM |
| 30 | poor | 10/8/2020 11:28 AM |
| 31 | Ask Wellness works with all the other support agencies in our community. This ensures that individuals can find the services that are best for them, and allows agencies to work together on individual projects. | 10/8/2020 11:20 AM |
| 32 | no real public input regarding the placement of these facilities | 10/8/2020 10:54 AM |
| 33 | You have a good connection with community members | 10/8/2020 10:26 AM |
| 34 | I have heard (some) employees say that the businesses who have complained about their properties are whiny and prejudice against their tenants for one reason or another | 10/8/2020 9:58 AM |
| 35 | I disagree with Injection sites. Funds should be spent on Recovery houses. Staying high won't fix their life problems, RECOVERY will. | 10/8/2020 9:52 AM |
| 36 | Perhaps in some regards - like bigger businesses - there is collaboration, but it doesn't feel like that from a community member's perspective. | 10/8/2020 9:47 AM |
| 37 | No | 10/8/2020 9:32 AM |
| 38 | Very good | 10/8/2020 9:22 AM |
| 39 | Thanks for destroying our city | 10/8/2020 6:16 AM |
| 40 | I have no idea, I haven't read anything in the paper | 10/7/2020 8:04 PM |
| 41 | They tried to get the community involved before and people bought into and got on board but soon saw it was all a bogus scam and nothing changed but matters got worse so the community was paying for meals etc and still being messed over, robbed , vandalized etc. I think no one even believes Bob Hughes anymore he has done so much bad work and the sheep that follow him should be ashamed with themselves on how they treat clients. There are a lot of nice people who are not drug addicts that went to ask and were badly abused. | 10/7/2020 9:52 AM |
| 42 | Ask wellness seems to ignore the impact their services have in the larger community. | 10/7/2020 8:11 AM |
| 43 | Nobody really cares. You're only in it for the money. Prove me wrong | 10/7/2020 2:04 AM |
| 44 | . | 10/7/2020 1:37 AM |
| 45 | Not enough interaction with ASK to have an opinion | 10/6/2020 10:54 PM |
| 46 | Act as if they are above others | 10/6/2020 10:01 PM |
| 47 | Good valuable resources | 10/6/2020 9:27 PM |
| 48 | i believe most community members are sick of seeing our once great city to live in overrun with with addicts from all over the country showing up here because we are giving them everything on a silver platter. | 10/6/2020 8:26 PM |
| 49 | I believe that they try very hard but the rate of addiction in Kamloops makes this impossible | 10/6/2020 8:05 PM |
| 50 | That is the most ridiculous statment I have heard...get a grip...kamloops is crackville...and ask wellness is creating it ..way to go | 10/6/2020 7:11 PM |
| 51 | I'm sure they try to collaborate with the community but what I see on a daily basis leads me to believe otherwise. | 10/6/2020 7:11 PM |
| 52 | If they listened they wouldnt have a safe injection bus and give out needles and crack pipes | 10/6/2020 6:59 PM |
| 53 | absolutely not. I think ASK wellness serves only itself and addicts, and not the community at large. People will not want to live in this community | 10/6/2020 6:20 PM |
| 54 | You may make efforts to garner community input, but I think it's just for show. I haven't seen you make any real accommodations for the community. Certainly, we see the number of marginalized people growing and don't see any successes. | 10/6/2020 5:29 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
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| 55 | clean needles encourages continued drug use. | 10/6/2020 5:17 PM |
| 56 | nine | 10/6/2020 4:49 PM |
| 57 | You don't give a shit about the working class, just about how many lowlifes you can add to your list to get more taxpayer funding | 10/6/2020 4:32 PM |
| 58 | Excellent at helping our clients who need housing | 10/6/2020 4:11 PM |
| 59 | Na | 10/6/2020 3:59 PM |
| 60 | Its getting worse every day! | 10/6/2020 3:02 PM |
| 61 | Kamloops wasn't asked if they supported bringing the provinces drug addicts here. Crime has gone way up in the last 3 years. Everyone else is suffering the consequences | 10/6/2020 2:57 PM |
| 62 | I disagree. I'd say most of the community hates you. I am one of those people. | 10/6/2020 1:45 PM |
| 63 | I think most of the community sees ASK as aiding and abetting the "homeless" and "addicted" with little regard for community - seems many of these "clients" love to steal things from people who have worked hard for what they have. | 10/6/2020 1:38 PM |
| 64 | I have never seen an ask wellness out reach while living here. I do not see ask wellness as part of the community. | 10/6/2020 1:29 PM |
| 65 | None | 10/6/2020 1:12 PM |
| 66 | I do not feel the community at large is involved in decisions | 10/6/2020 12:20 PM |
| 67 | Ask Wellness has pretty much opened up our city to homeless and many people with mental illnesses and have not put into place anything to protect this community from these people. There for I feel they have let this city down with this plan of theirs. | 10/6/2020 11:51 AM |
| 68 | this is the first time I have seen or heard of ASK communicating with the larger community. | 10/6/2020 11:44 AM |
| 69 | You aren't listening to the frustrated community members who just want to NOT have their hard-earned personal belongings stolen from their homes & yards while they sleep. Keep them contained at night, so the rest of us can get enough rest to go work each day and provide tax dollars to support the programs that benefit them. You're running out of us! | 10/6/2020 10:54 AM |
| 70 | we have yet to have a helpful experience when we call Ask Wellness in regards to someone sleeping/doing drugs/making camp outside our north shore business | 10/6/2020 10:48 AM |
| 71 | ASK Wellness only cares about themselves. I'm positive many up standing, tax paying members of this community have expressed their concerns over open drug use, yet we still see it everywhere | 10/6/2020 9:54 AM |
| 72 | This survey shows some interest in collaboration. Will the society actually act on how the majority of ppl wishes it would? | 10/6/2020 9:34 AM |
| 73 | You do not listen to the community. You have created a terrible situation and need to shut down. | 10/6/2020 9:25 AM |
| 74 | Once again I feel ASK Wellness is about making money and not the clients or the community | 10/6/2020 9:19 AM |
| 75 | . | 10/6/2020 9:18 AM |
| 76 | Yes you help them to keep up there life of crime | 10/6/2020 9:10 AM |
| 77 | You don't do anything for Kamloops but bring in and promote druggies in our community. | 10/6/2020 8:52 AM |
| 78 | I believe ask wellness does their best | 10/6/2020 8:45 AM |
| 79 | I Know an understand you have an extremely hard job the people U try to work with | 10/6/2020 8:43 AM |
| 80 | Na | 10/6/2020 8:16 AM |
| 81 | My impression is that ask Wellness gets several hundred thousand dollars if not millions in funding. I don't know the extent to which they collaborate with other agencies. | 10/6/2020 8:04 AM |
| 82 | We will soon know if these surveys do anything for us as a community. Seems askwellness only cares about the homeless and not about our houses, safety, and property. | 10/6/2020 7:46 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
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| 83 | You don't lived here over 30 years never been asked | 10/6/2020 7:32 AM |
| 84 | I am not familiar with any collaboration issues but I am sure that it does happen. | 10/6/2020 7:31 AM |
| 85 | you let them do whatever they want and get away with it | 10/6/2020 7:30 AM |
| 86 | I feel you are doing the best you can | 10/6/2020 7:08 AM |
| 87 | Quit treating people that actually need help like crap. | 10/6/2020 7:05 AM |
| 88 | Na | 10/6/2020 6:44 AM |
| 89 | Need to be shut down | 10/6/2020 6:38 AM |
| 90 | I believe ASK is doing what it can given various restrictions being placed on the organization by the community, by council(perhaps), by governing authorities and the funding they receive | 10/6/2020 6:38 AM |
| 91 | Take the drug den bus to mission flats | 10/6/2020 6:28 AM |
| 92 | You only help drug addicts not the community | 10/6/2020 5:35 AM |
| 93 | We have too much crime from ask wellness clients | 10/6/2020 3:58 AM |
| 94 | You can only do what can be done. The problem is at a Gov level. | 10/6/2020 3:08 AM |
| 95 | While giving these clients inclusiveness they must know that there involvement in the community invokes some personal responsibility just like the rest of society that they want to be included in. | 10/6/2020 1:51 AM |
| 96 | I work side by side with ask and they work well with me | 10/6/2020 12:58 AM |
| 97 | You guys are a joke. You dont help people. You hurt them | 10/6/2020 12:35 AM |
| 98 | Not at all. I can't even believe you're asking this. You don't listen to anyone except your clients. The rest of the community knows you don't care about the rest of us. | 10/6/2020 12:03 AM |
| 99 | There are not enough staff to deal with all these problems and the community expects Ask wellness to fix everything. But they, (Ask Wellness) talk about it all well. | 10/5/2020 10:39 PM |
| 100 | | 10/5/2020 10:14 PM |
| 101 | No comment | 10/5/2020 10:10 PM |
| 102 | I think this applies. I was upset about a situation I watched and when i went to speak with the ask personal they were very willing to listen to me and offered support to me so I can possibly support someone else in the future | 10/5/2020 10:02 PM |
| 103 | Nothing | 10/5/2020 9:49 PM |
| 104 | Don't believe this to occur. As one invite to ask was completely ignored when trying to arrange a community forum with bylaws, city staff and RCMP. ASK wasn't interested to talking to the community | 10/5/2020 9:48 PM |
| 105 | Good work | 10/5/2020 9:43 PM |
| 106 | Not the community as a whole | 10/5/2020 9:21 PM |
| 107 | Ask wellness is self-serving | 10/5/2020 9:17 PM |
| 108 | I dont know anyone who is happy with what Ask Wellness brings to the North Shore | 10/5/2020 9:14 PM |
| 109 | No comment | 10/5/2020 9:13 PM |
| 110 | None | 10/5/2020 9:10 PM |
| 111 | Collaborate with bringing in thieves | 10/5/2020 8:53 PM |
| 112 | They do not have anything to do with the average citizen that obeys the law. | 10/5/2020 8:40 PM |
| 113 | It is very focused on the clients themselves and not the community | 10/5/2020 8:30 PM |
| 114 | Your services are detrimental to the surrounding community. The people you are helping cause harm to the rest of society - you are drawing them to our neighbourhood and concentrating | 10/5/2020 7:55 PM |

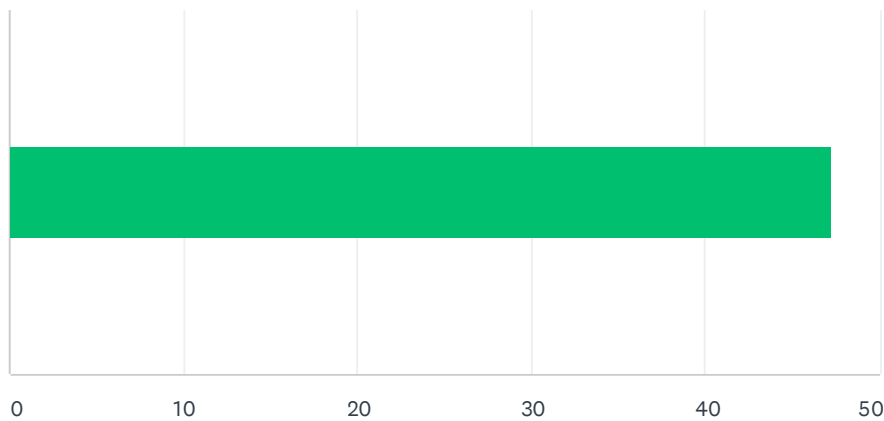
2020 Community at Large Feedback Survey (Kamloops)

them. Shame on ASK. The only idea I support was the development of the Mission Flats housing project. At least that way they are out of a residential neighbourhood.

| | | |
|-----|--|--------------------|
| 115 | good | 10/5/2020 7:44 PM |
| 116 | Get them off the street! | 10/5/2020 7:37 PM |
| 117 | Might be nice if an ASK professional would come to a neighborhood meeting. It's unfortunate that it's unlikely to happen because of the pandemic | 10/5/2020 10:51 AM |
| 118 | I'm not in a position to personally evaluate the Society's interaction with communities they serve. But intuitively, I'd agree that they do the best they can with the resources made available to them. | 10/5/2020 7:05 AM |
| 119 | I am not aware of ASK approaching the North Shore associations. | 10/4/2020 10:13 PM |
| 120 | Hahaha no u don't 😏 | 10/4/2020 9:22 PM |
| 121 | could work more with agencies, seems like certain agencies are the bottom of the referral pile(ppl sit on waitlists for too long-either relocate, become homeless or relapse/decompensate | 10/4/2020 7:11 PM |
| 122 | This is the first time i have ever been asked anything by the society | 10/4/2020 10:57 AM |
| 123 | I think ASK has a fantastic pulse on the community. Trying to balance what the housed community members want from ASK and what the street-entrenched community members need is always going to be a difficult battle, but I know ASK is putting in the effort. | 10/3/2020 1:50 PM |
| 124 | I don't think ASK gives any effs about the community around them. | 10/2/2020 11:21 AM |
| 125 | please see above note. | 10/1/2020 11:01 PM |
| 126 | no comment | 10/1/2020 9:27 PM |
| 127 | No | 10/1/2020 6:32 PM |
| 128 | It took a while for businesses to come back near Crossroads Inn. | 10/1/2020 5:46 PM |
| 129 | Ask is negatively impacting every neighborhood in which they operate | 10/1/2020 2:47 PM |
| 130 | NA | 10/1/2020 12:17 PM |
| 131 | So far I haven't seen this | 10/1/2020 12:02 PM |
| 132 | They say they do, but they dont. | 10/1/2020 11:58 AM |

Q14 The ASK Wellness Society strives to serve its community and its clients in a way that is ethical. To us, this means (among other things) maintaining the best interest of the client as the primary agency obligation, respecting the intrinsic worth of the persons she or he serves in her or his professional relationships with them, and that the neither agency nor any of its employees or volunteers shall exploit the relationship with a client for personal benefit, gain, or gratification. With this in mind, to what level do you agree with the following statement: "Based on my interactions with ASK Wellness staff and clients, I feel the organization operates in a way that is ethical".

Answered: 189 Skipped: 8



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 47 | 8,941 | 189 |
| Total Respondents: 189 | | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | | DATE |
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| 1 | 57 | 10/13/2020 7:21 PM |
| 2 | 72 | 10/13/2020 9:35 AM |
| 3 | 51 | 10/12/2020 9:38 PM |
| 4 | 45 | 10/12/2020 6:39 PM |
| 5 | 49 | 10/11/2020 9:10 AM |
| 6 | 27 | 10/10/2020 10:26 AM |
| 7 | 87 | 10/9/2020 11:28 PM |
| 8 | 56 | 10/9/2020 5:04 PM |
| 9 | 75 | 10/9/2020 1:28 PM |
| 10 | 100 | 10/9/2020 10:46 AM |
| 11 | 77 | 10/9/2020 9:50 AM |
| 12 | 51 | 10/9/2020 9:21 AM |
| 13 | 91 | 10/9/2020 8:37 AM |
| 14 | 50 | 10/9/2020 7:24 AM |
| 15 | 89 | 10/9/2020 6:54 AM |
| 16 | 51 | 10/9/2020 6:38 AM |
| 17 | 84 | 10/9/2020 5:02 AM |
| 18 | 0 | 10/9/2020 2:21 AM |
| 19 | 20 | 10/9/2020 12:11 AM |
| 20 | 89 | 10/8/2020 9:53 PM |
| 21 | 3 | 10/8/2020 9:24 PM |
| 22 | 64 | 10/8/2020 9:23 PM |
| 23 | 50 | 10/8/2020 8:26 PM |
| 24 | 100 | 10/8/2020 7:52 PM |
| 25 | 45 | 10/8/2020 7:37 PM |
| 26 | 52 | 10/8/2020 7:14 PM |
| 27 | 61 | 10/8/2020 7:12 PM |
| 28 | 83 | 10/8/2020 7:09 PM |
| 29 | 10 | 10/8/2020 5:47 PM |
| 30 | 1 | 10/8/2020 5:38 PM |
| 31 | 50 | 10/8/2020 5:20 PM |
| 32 | 98 | 10/8/2020 4:49 PM |
| 33 | 70 | 10/8/2020 4:46 PM |
| 34 | 100 | 10/8/2020 4:01 PM |
| 35 | 100 | 10/8/2020 4:00 PM |
| 36 | 42 | 10/8/2020 3:36 PM |
| 37 | 98 | 10/8/2020 3:03 PM |

2020 Community at Large Feedback Survey (Kamloops)

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| 38 | 76 | 10/8/2020 2:59 PM |
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| 41 | 51 | 10/8/2020 1:21 PM |
| 42 | 3 | 10/8/2020 12:27 PM |
| 43 | 1 | 10/8/2020 12:08 PM |
| 44 | 1 | 10/8/2020 11:49 AM |
| 45 | 0 | 10/8/2020 11:28 AM |
| 46 | 93 | 10/8/2020 11:20 AM |
| 47 | 37 | 10/8/2020 10:54 AM |
| 48 | 50 | 10/8/2020 10:26 AM |
| 49 | 51 | 10/8/2020 9:58 AM |
| 50 | 85 | 10/8/2020 9:52 AM |
| 51 | 57 | 10/8/2020 9:47 AM |
| 52 | 100 | 10/8/2020 9:32 AM |
| 53 | 73 | 10/8/2020 9:22 AM |
| 54 | 0 | 10/8/2020 6:16 AM |
| 55 | 0 | 10/7/2020 8:04 PM |
| 56 | 5 | 10/7/2020 9:52 AM |
| 57 | 57 | 10/7/2020 9:47 AM |
| 58 | 54 | 10/7/2020 8:11 AM |
| 59 | 0 | 10/7/2020 2:04 AM |
| 60 | 86 | 10/7/2020 1:37 AM |
| 61 | 5 | 10/6/2020 11:15 PM |
| 62 | 100 | 10/6/2020 10:54 PM |
| 63 | 0 | 10/6/2020 10:01 PM |
| 64 | 54 | 10/6/2020 9:47 PM |
| 65 | 83 | 10/6/2020 9:27 PM |
| 66 | 18 | 10/6/2020 8:53 PM |
| 67 | 0 | 10/6/2020 8:26 PM |
| 68 | 79 | 10/6/2020 8:05 PM |
| 69 | 0 | 10/6/2020 7:11 PM |
| 70 | 52 | 10/6/2020 7:11 PM |
| 71 | 0 | 10/6/2020 6:59 PM |
| 72 | 2 | 10/6/2020 5:49 PM |
| 73 | 2 | 10/6/2020 5:29 PM |
| 74 | 47 | 10/6/2020 5:17 PM |
| 75 | 100 | 10/6/2020 5:12 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 76 | 14 | 10/6/2020 4:49 PM |
| 77 | 5 | 10/6/2020 4:32 PM |
| 78 | 0 | 10/6/2020 4:16 PM |
| 79 | 50 | 10/6/2020 4:11 PM |
| 80 | 100 | 10/6/2020 4:11 PM |
| 81 | 100 | 10/6/2020 3:59 PM |
| 82 | 99 | 10/6/2020 3:14 PM |
| 83 | 52 | 10/6/2020 3:02 PM |
| 84 | 1 | 10/6/2020 2:57 PM |
| 85 | 0 | 10/6/2020 2:42 PM |
| 86 | 0 | 10/6/2020 1:45 PM |
| 87 | 49 | 10/6/2020 1:38 PM |
| 88 | 0 | 10/6/2020 1:29 PM |
| 89 | 49 | 10/6/2020 1:12 PM |
| 90 | 1 | 10/6/2020 12:45 PM |
| 91 | 100 | 10/6/2020 12:20 PM |
| 92 | 50 | 10/6/2020 12:01 PM |
| 93 | 47 | 10/6/2020 11:51 AM |
| 94 | 33 | 10/6/2020 11:44 AM |
| 95 | 48 | 10/6/2020 10:54 AM |
| 96 | 48 | 10/6/2020 10:48 AM |
| 97 | 6 | 10/6/2020 10:35 AM |
| 98 | 50 | 10/6/2020 9:54 AM |
| 99 | 53 | 10/6/2020 9:34 AM |
| 100 | 1 | 10/6/2020 9:25 AM |
| 101 | 51 | 10/6/2020 9:19 AM |
| 102 | 82 | 10/6/2020 9:18 AM |
| 103 | 0 | 10/6/2020 9:10 AM |
| 104 | 12 | 10/6/2020 8:52 AM |
| 105 | 53 | 10/6/2020 8:45 AM |
| 106 | 100 | 10/6/2020 8:45 AM |
| 107 | 66 | 10/6/2020 8:43 AM |
| 108 | 0 | 10/6/2020 8:32 AM |
| 109 | 51 | 10/6/2020 8:27 AM |
| 110 | 52 | 10/6/2020 8:16 AM |
| 111 | 1 | 10/6/2020 8:04 AM |
| 112 | 86 | 10/6/2020 7:59 AM |
| 113 | 72 | 10/6/2020 7:46 AM |

2020 Community at Large Feedback Survey (Kamloops)

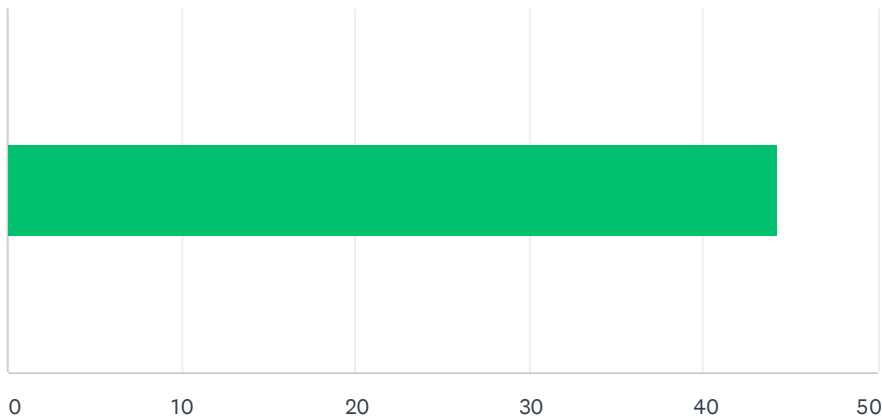
| | | |
|-----|-----|--------------------|
| 114 | 100 | 10/6/2020 7:39 AM |
| 115 | 82 | 10/6/2020 7:37 AM |
| 116 | 12 | 10/6/2020 7:32 AM |
| 117 | 49 | 10/6/2020 7:31 AM |
| 118 | 0 | 10/6/2020 7:30 AM |
| 119 | 100 | 10/6/2020 7:08 AM |
| 120 | 0 | 10/6/2020 7:05 AM |
| 121 | 0 | 10/6/2020 6:44 AM |
| 122 | 0 | 10/6/2020 6:38 AM |
| 123 | 100 | 10/6/2020 6:38 AM |
| 124 | 0 | 10/6/2020 6:28 AM |
| 125 | 47 | 10/6/2020 5:35 AM |
| 126 | 100 | 10/6/2020 5:23 AM |
| 127 | 52 | 10/6/2020 3:58 AM |
| 128 | 53 | 10/6/2020 3:08 AM |
| 129 | 50 | 10/6/2020 1:51 AM |
| 130 | 82 | 10/6/2020 12:58 AM |
| 131 | 0 | 10/6/2020 12:35 AM |
| 132 | 0 | 10/6/2020 12:03 AM |
| 133 | 1 | 10/5/2020 11:56 PM |
| 134 | 0 | 10/5/2020 10:57 PM |
| 135 | 99 | 10/5/2020 10:39 PM |
| 136 | 3 | 10/5/2020 10:14 PM |
| 137 | 50 | 10/5/2020 10:10 PM |
| 138 | 100 | 10/5/2020 10:02 PM |
| 139 | 0 | 10/5/2020 9:49 PM |
| 140 | 49 | 10/5/2020 9:48 PM |
| 141 | 50 | 10/5/2020 9:45 PM |
| 142 | 66 | 10/5/2020 9:43 PM |
| 143 | 53 | 10/5/2020 9:40 PM |
| 144 | 0 | 10/5/2020 9:38 PM |
| 145 | 89 | 10/5/2020 9:30 PM |
| 146 | 51 | 10/5/2020 9:22 PM |
| 147 | 100 | 10/5/2020 9:21 PM |
| 148 | 0 | 10/5/2020 9:14 PM |
| 149 | 43 | 10/5/2020 9:13 PM |
| 150 | 3 | 10/5/2020 9:10 PM |
| 151 | 94 | 10/5/2020 8:53 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 152 | 6 | 10/5/2020 8:53 PM |
| 153 | 100 | 10/5/2020 8:51 PM |
| 154 | 0 | 10/5/2020 8:40 PM |
| 155 | 50 | 10/5/2020 8:30 PM |
| 156 | 21 | 10/5/2020 8:26 PM |
| 157 | 4 | 10/5/2020 8:24 PM |
| 158 | 50 | 10/5/2020 8:21 PM |
| 159 | 50 | 10/5/2020 7:58 PM |
| 160 | 50 | 10/5/2020 7:55 PM |
| 161 | 47 | 10/5/2020 7:52 PM |
| 162 | 74 | 10/5/2020 7:51 PM |
| 163 | 91 | 10/5/2020 7:44 PM |
| 164 | 0 | 10/5/2020 7:37 PM |
| 165 | 100 | 10/5/2020 7:36 PM |
| 166 | 74 | 10/5/2020 7:34 PM |
| 167 | 89 | 10/5/2020 10:51 AM |
| 168 | 60 | 10/5/2020 7:05 AM |
| 169 | 50 | 10/4/2020 10:13 PM |
| 170 | 2 | 10/4/2020 9:22 PM |
| 171 | 15 | 10/4/2020 7:11 PM |
| 172 | 8 | 10/4/2020 6:09 PM |
| 173 | 44 | 10/4/2020 10:57 AM |
| 174 | 90 | 10/3/2020 9:51 PM |
| 175 | 100 | 10/3/2020 1:50 PM |
| 176 | 79 | 10/2/2020 3:53 PM |
| 177 | 3 | 10/2/2020 11:21 AM |
| 178 | 52 | 10/1/2020 11:01 PM |
| 179 | 75 | 10/1/2020 9:27 PM |
| 180 | 51 | 10/1/2020 6:32 PM |
| 181 | 85 | 10/1/2020 5:46 PM |
| 182 | 98 | 10/1/2020 5:34 PM |
| 183 | 0 | 10/1/2020 2:47 PM |
| 184 | 100 | 10/1/2020 12:56 PM |
| 185 | 2 | 10/1/2020 12:19 PM |
| 186 | 16 | 10/1/2020 12:17 PM |
| 187 | 66 | 10/1/2020 12:02 PM |
| 188 | 13 | 10/1/2020 11:58 AM |
| 189 | 6 | 10/1/2020 11:03 AM |

Q15 Integrity is defined as “a firm adherence to a code of especially moral ... values”, while we at the ASK Wellness Society think of it as simply doing what we say we will do. With this in mind, to what level does you agree with the following statement: “Based on my interactions with ASK Wellness staff and/or clients, I feel the organization operates with integrity”.

Answered: 185 Skipped: 12



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 44 | 8,177 | 185 |
| Total Respondents: 185 | | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | | DATE |
|----|-----|--------------------|
| 1 | 57 | 10/13/2020 7:21 PM |
| 2 | 59 | 10/13/2020 9:35 AM |
| 3 | 53 | 10/12/2020 9:38 PM |
| 4 | 43 | 10/12/2020 6:39 PM |
| 5 | 21 | 10/11/2020 9:10 AM |
| 6 | 86 | 10/9/2020 11:28 PM |
| 7 | 50 | 10/9/2020 5:04 PM |
| 8 | 69 | 10/9/2020 1:28 PM |
| 9 | 100 | 10/9/2020 10:46 AM |
| 10 | 75 | 10/9/2020 9:50 AM |
| 11 | 69 | 10/9/2020 9:21 AM |
| 12 | 91 | 10/9/2020 8:37 AM |
| 13 | 42 | 10/9/2020 7:24 AM |
| 14 | 93 | 10/9/2020 6:54 AM |
| 15 | 60 | 10/9/2020 6:38 AM |
| 16 | 82 | 10/9/2020 5:02 AM |
| 17 | 1 | 10/9/2020 2:21 AM |
| 18 | 16 | 10/9/2020 12:11 AM |
| 19 | 90 | 10/8/2020 9:53 PM |
| 20 | 3 | 10/8/2020 9:24 PM |
| 21 | 70 | 10/8/2020 9:23 PM |
| 22 | 50 | 10/8/2020 8:26 PM |
| 23 | 100 | 10/8/2020 7:52 PM |
| 24 | 49 | 10/8/2020 7:37 PM |
| 25 | 52 | 10/8/2020 7:14 PM |
| 26 | 69 | 10/8/2020 7:12 PM |
| 27 | 82 | 10/8/2020 7:09 PM |
| 28 | 9 | 10/8/2020 5:47 PM |
| 29 | 0 | 10/8/2020 5:38 PM |
| 30 | 51 | 10/8/2020 5:20 PM |
| 31 | 96 | 10/8/2020 4:49 PM |
| 32 | 74 | 10/8/2020 4:46 PM |
| 33 | 51 | 10/8/2020 4:01 PM |
| 34 | 92 | 10/8/2020 4:00 PM |
| 35 | 20 | 10/8/2020 3:36 PM |
| 36 | 99 | 10/8/2020 3:03 PM |
| 37 | 64 | 10/8/2020 2:59 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|-----|--------------------|
| 38 | 100 | 10/8/2020 2:43 PM |
| 39 | 85 | 10/8/2020 2:42 PM |
| 40 | 100 | 10/8/2020 2:33 PM |
| 41 | 50 | 10/8/2020 1:21 PM |
| 42 | 1 | 10/8/2020 12:08 PM |
| 43 | 0 | 10/8/2020 11:49 AM |
| 44 | 1 | 10/8/2020 11:28 AM |
| 45 | 99 | 10/8/2020 11:20 AM |
| 46 | 27 | 10/8/2020 10:54 AM |
| 47 | 54 | 10/8/2020 10:26 AM |
| 48 | 24 | 10/8/2020 9:58 AM |
| 49 | 68 | 10/8/2020 9:52 AM |
| 50 | 42 | 10/8/2020 9:47 AM |
| 51 | 100 | 10/8/2020 9:32 AM |
| 52 | 76 | 10/8/2020 9:22 AM |
| 53 | 2 | 10/8/2020 6:16 AM |
| 54 | 0 | 10/7/2020 8:04 PM |
| 55 | 3 | 10/7/2020 9:52 AM |
| 56 | 65 | 10/7/2020 9:47 AM |
| 57 | 55 | 10/7/2020 8:11 AM |
| 58 | 0 | 10/7/2020 2:04 AM |
| 59 | 88 | 10/7/2020 1:37 AM |
| 60 | 10 | 10/6/2020 11:15 PM |
| 61 | 100 | 10/6/2020 10:54 PM |
| 62 | 0 | 10/6/2020 10:01 PM |
| 63 | 63 | 10/6/2020 9:47 PM |
| 64 | 82 | 10/6/2020 9:27 PM |
| 65 | 11 | 10/6/2020 8:53 PM |
| 66 | 0 | 10/6/2020 8:26 PM |
| 67 | 76 | 10/6/2020 8:05 PM |
| 68 | 33 | 10/6/2020 7:11 PM |
| 69 | 1 | 10/6/2020 6:59 PM |
| 70 | 0 | 10/6/2020 5:49 PM |
| 71 | 2 | 10/6/2020 5:29 PM |
| 72 | 52 | 10/6/2020 5:17 PM |
| 73 | 100 | 10/6/2020 5:12 PM |
| 74 | 15 | 10/6/2020 4:49 PM |
| 75 | 5 | 10/6/2020 4:32 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 76 | 1 | 10/6/2020 4:16 PM |
| 77 | 50 | 10/6/2020 4:11 PM |
| 78 | 100 | 10/6/2020 4:11 PM |
| 79 | 100 | 10/6/2020 3:59 PM |
| 80 | 96 | 10/6/2020 3:14 PM |
| 81 | 27 | 10/6/2020 3:02 PM |
| 82 | 1 | 10/6/2020 2:57 PM |
| 83 | 0 | 10/6/2020 2:42 PM |
| 84 | 0 | 10/6/2020 1:45 PM |
| 85 | 49 | 10/6/2020 1:38 PM |
| 86 | 0 | 10/6/2020 1:29 PM |
| 87 | 43 | 10/6/2020 1:12 PM |
| 88 | 2 | 10/6/2020 12:45 PM |
| 89 | 90 | 10/6/2020 12:20 PM |
| 90 | 26 | 10/6/2020 12:01 PM |
| 91 | 54 | 10/6/2020 11:51 AM |
| 92 | 38 | 10/6/2020 11:44 AM |
| 93 | 4 | 10/6/2020 10:54 AM |
| 94 | 17 | 10/6/2020 10:48 AM |
| 95 | 10 | 10/6/2020 10:35 AM |
| 96 | 49 | 10/6/2020 9:54 AM |
| 97 | 50 | 10/6/2020 9:34 AM |
| 98 | 0 | 10/6/2020 9:25 AM |
| 99 | 2 | 10/6/2020 9:19 AM |
| 100 | 74 | 10/6/2020 9:18 AM |
| 101 | 0 | 10/6/2020 9:10 AM |
| 102 | 14 | 10/6/2020 8:52 AM |
| 103 | 51 | 10/6/2020 8:45 AM |
| 104 | 100 | 10/6/2020 8:45 AM |
| 105 | 79 | 10/6/2020 8:43 AM |
| 106 | 0 | 10/6/2020 8:32 AM |
| 107 | 51 | 10/6/2020 8:27 AM |
| 108 | 51 | 10/6/2020 8:16 AM |
| 109 | 3 | 10/6/2020 8:04 AM |
| 110 | 86 | 10/6/2020 7:59 AM |
| 111 | 25 | 10/6/2020 7:46 AM |
| 112 | 100 | 10/6/2020 7:39 AM |
| 113 | 46 | 10/6/2020 7:37 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 114 | 5 | 10/6/2020 7:32 AM |
| 115 | 48 | 10/6/2020 7:31 AM |
| 116 | 0 | 10/6/2020 7:30 AM |
| 117 | 100 | 10/6/2020 7:08 AM |
| 118 | 0 | 10/6/2020 7:05 AM |
| 119 | 0 | 10/6/2020 6:44 AM |
| 120 | 0 | 10/6/2020 6:38 AM |
| 121 | 93 | 10/6/2020 6:38 AM |
| 122 | 0 | 10/6/2020 6:28 AM |
| 123 | 0 | 10/6/2020 5:35 AM |
| 124 | 50 | 10/6/2020 5:23 AM |
| 125 | 50 | 10/6/2020 3:58 AM |
| 126 | 52 | 10/6/2020 3:08 AM |
| 127 | 48 | 10/6/2020 1:51 AM |
| 128 | 55 | 10/6/2020 12:58 AM |
| 129 | 0 | 10/6/2020 12:35 AM |
| 130 | 10 | 10/6/2020 12:03 AM |
| 131 | 1 | 10/5/2020 11:56 PM |
| 132 | 16 | 10/5/2020 10:57 PM |
| 133 | 47 | 10/5/2020 10:39 PM |
| 134 | 2 | 10/5/2020 10:14 PM |
| 135 | 44 | 10/5/2020 10:10 PM |
| 136 | 100 | 10/5/2020 10:02 PM |
| 137 | 3 | 10/5/2020 9:49 PM |
| 138 | 47 | 10/5/2020 9:48 PM |
| 139 | 51 | 10/5/2020 9:45 PM |
| 140 | 44 | 10/5/2020 9:43 PM |
| 141 | 70 | 10/5/2020 9:40 PM |
| 142 | 8 | 10/5/2020 9:38 PM |
| 143 | 82 | 10/5/2020 9:30 PM |
| 144 | 49 | 10/5/2020 9:22 PM |
| 145 | 86 | 10/5/2020 9:21 PM |
| 146 | 10 | 10/5/2020 9:17 PM |
| 147 | 0 | 10/5/2020 9:14 PM |
| 148 | 60 | 10/5/2020 9:13 PM |
| 149 | 6 | 10/5/2020 9:10 PM |
| 150 | 98 | 10/5/2020 8:53 PM |
| 151 | 2 | 10/5/2020 8:53 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 152 | 100 | 10/5/2020 8:51 PM |
| 153 | 22 | 10/5/2020 8:46 PM |
| 154 | 0 | 10/5/2020 8:40 PM |
| 155 | 15 | 10/5/2020 8:30 PM |
| 156 | 51 | 10/5/2020 8:26 PM |
| 157 | 3 | 10/5/2020 8:24 PM |
| 158 | 50 | 10/5/2020 8:21 PM |
| 159 | 50 | 10/5/2020 7:58 PM |
| 160 | 46 | 10/5/2020 7:52 PM |
| 161 | 79 | 10/5/2020 7:51 PM |
| 162 | 87 | 10/5/2020 7:44 PM |
| 163 | 0 | 10/5/2020 7:37 PM |
| 164 | 100 | 10/5/2020 7:36 PM |
| 165 | 49 | 10/5/2020 7:34 PM |
| 166 | 80 | 10/5/2020 10:51 AM |
| 167 | 69 | 10/5/2020 7:05 AM |
| 168 | 35 | 10/4/2020 10:13 PM |
| 169 | 3 | 10/4/2020 9:22 PM |
| 170 | 14 | 10/4/2020 7:11 PM |
| 171 | 6 | 10/4/2020 6:09 PM |
| 172 | 95 | 10/3/2020 9:51 PM |
| 173 | 100 | 10/3/2020 1:50 PM |
| 174 | 79 | 10/2/2020 3:53 PM |
| 175 | 17 | 10/2/2020 11:21 AM |
| 176 | 77 | 10/1/2020 11:01 PM |
| 177 | 25 | 10/1/2020 9:27 PM |
| 178 | 24 | 10/1/2020 6:32 PM |
| 179 | 76 | 10/1/2020 5:46 PM |
| 180 | 98 | 10/1/2020 5:34 PM |
| 181 | 1 | 10/1/2020 2:47 PM |
| 182 | 4 | 10/1/2020 12:19 PM |
| 183 | 46 | 10/1/2020 12:17 PM |
| 184 | 61 | 10/1/2020 12:02 PM |
| 185 | 11 | 10/1/2020 11:03 AM |

Q16 Comments on Integrity:

Answered: 109 Skipped: 88

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | n/a | 10/13/2020 9:35 AM |
| 2 | i do not interact with staff | 10/12/2020 9:38 PM |
| 3 | N/a | 10/12/2020 6:39 PM |
| 4 | I feel a large percentage of clients abuse the system | 10/11/2020 9:10 AM |
| 5 | By continuing to accept their client's antisocial behavior & not expecting good behavior, ASK Wellness has dropped the ball on this one. | 10/10/2020 10:26 AM |
| 6 | yes, I believe so. | 10/9/2020 11:28 PM |
| 7 | None | 10/9/2020 5:04 PM |
| 8 | Integrity includes taking responsibility for the consequences of your actions. | 10/9/2020 6:38 AM |
| 9 | I am sure the people operating this organization hold high integrity | 10/9/2020 12:11 AM |
| 10 | none | 10/8/2020 9:53 PM |
| 11 | if rumors are true that people are encouraged to come here so ask wellness can apply for more money then no. Not ethical | 10/8/2020 7:37 PM |
| 12 | N/a | 10/8/2020 7:09 PM |
| 13 | Still think there's a lot of work to be done on the part of your clientele's integrity. | 10/8/2020 5:20 PM |
| 14 | Have heard nothing to indicate this is a problem. | 10/8/2020 4:01 PM |
| 15 | Not enough cleaning up drug abuse | 10/8/2020 3:36 PM |
| 16 | None - too time consuming | 10/8/2020 3:03 PM |
| 17 | No comment | 10/8/2020 2:59 PM |
| 18 | From whatnot have read,heard | 10/8/2020 2:42 PM |
| 19 | 100 percent | 10/8/2020 2:33 PM |
| 20 | There is zero integrity in enabling and normalizing mental illness. Face it, the least of the problems the mentally ill have is homelessness. It's mental illness. | 10/8/2020 12:27 PM |
| 21 | Is integrity lying? Asking clients to be dishonest? I would love for a third party to oversee "dry" facilities as we all know this is absolute garbage! right before spero house opened a member of my family was in the hospital after a surgery. An ask wellness employee came in to talk to one of your clients and told him she had secured him a room at the newly built spero house. He responded that he had no interest as it is a "dry" housing facility. She replies " of course we "know" you are going to use however you need to keep it hidden or we will lose funding." I've personally driven by and witnessed numerous police interactions with intoxicated individuals in this so called drug and alcohol free establishment that the taxpayers pay for. Accountability would be great! | 10/8/2020 12:08 PM |
| 22 | This program appears to be completely profit driven. | 10/8/2020 11:49 AM |
| 23 | yah right | 10/8/2020 11:28 AM |
| 24 | Ask Wellness does what they say they will do as an agency, as do their staff members. | 10/8/2020 11:20 AM |
| 25 | none | 10/8/2020 10:54 AM |
| 26 | Cannot comment | 10/8/2020 10:26 AM |
| 27 | They say they will assist individuals to become positive members of society. However, they do nothing to encourage sobriety or clean iiving. | 10/8/2020 9:58 AM |
| 28 | Gossip or sharing people's personal information from housing offices, shouldn't happen, ever! | 10/8/2020 9:52 AM |
| 29 | No | 10/8/2020 9:32 AM |
| 30 | Very good | 10/8/2020 9:22 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|--|--------------------|
| 31 | Think about the people who pay taxes whom dont feel safe to ride city transit now! What about them! | 10/8/2020 6:16 AM |
| 32 | Askwellness reputation on the street, speaks for itself | 10/7/2020 8:04 PM |
| 33 | There is no integrity at all been watching for years and finally had to wash my hands of ask, they pushed me and others out the door who called them on the abuse they did. sweep it under the rug, make excuses for it. I been with them for over 25 years helping, volunteering, supporting in many ways and never seen anything like Bob Hughes before, what a shame. It's his way or the highway and he made it impossible with his shenanigans. Constant lies and abuse. power tripping even staff saw it and left. | 10/7/2020 9:52 AM |
| 34 | Integrity to the greater community is not there | 10/7/2020 8:11 AM |
| 35 | No ethics or integrity that I've seen. Providing drug paraphernalia is horrible | 10/7/2020 2:04 AM |
| 36 | . | 10/7/2020 1:37 AM |
| 37 | Not enough info but based on what I've seen, yes | 10/6/2020 10:54 PM |
| 38 | Money first mentality | 10/6/2020 10:01 PM |
| 39 | Very good | 10/6/2020 9:27 PM |
| 40 | Yea by stabbing kamloops tax payers in the back | 10/6/2020 8:26 PM |
| 41 | I believe that the agency always works hard to maintain their integrity | 10/6/2020 8:05 PM |
| 42 | No integrity...ask wellness doesn't care about it's clients It's just money Tell me how all these crackheads got cerb...oh ya ask wellness filled out the forms That's integrity at it's best Now you people over dosing because of the cerb money Way to go ask wellness...your just idiots in my opinion | 10/6/2020 7:11 PM |
| 43 | I'm sure there is integrity somewhere. As for morals I dunno about that one. | 10/6/2020 7:11 PM |
| 44 | there is no integrity in enabling | 10/6/2020 6:59 PM |
| 45 | ASK Wellness is coming across as a group looking to grow the number of marginalized people in Kamloops for their own gain | 10/6/2020 5:29 PM |
| 46 | N/a | 10/6/2020 5:17 PM |
| 47 | the executive director has a rep for no integrity | 10/6/2020 4:49 PM |
| 48 | you have zero integrity, just like the lowlife you support and enable. | 10/6/2020 4:32 PM |
| 49 | Absolutely no integrity | 10/6/2020 4:16 PM |
| 50 | I think AW operates on money and greed not integrity. | 10/6/2020 3:02 PM |
| 51 | It's a business. More clients more money. They don't really want these people better | 10/6/2020 2:57 PM |
| 52 | If you had morals, you would care more about your community and less about the people on the streets that come here solely because of ASK Wellness who hands everything to them. | 10/6/2020 1:45 PM |
| 53 | No idea | 10/6/2020 1:38 PM |
| 54 | If there was integrity, then there would be change. | 10/6/2020 1:29 PM |
| 55 | n/a | 10/6/2020 12:20 PM |
| 56 | Again, the ask locations impact the community in a negative manner | 10/6/2020 12:01 PM |
| 57 | For the addicted and mental illness people who work with them ...I say yes...to the city... i say no | 10/6/2020 11:51 AM |
| 58 | Cherry picking who will get housing (see my previous comment), lack of communication with community | 10/6/2020 11:44 AM |
| 59 | Your organization operates with blinders on. You should be teaching respect, not giving it unconditionally. Dignity is a right, but respect should be earned. | 10/6/2020 10:54 AM |
| 60 | We have called and had someone say they are coming to clean up after a free needle party | 10/6/2020 10:48 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|--|--------------------|
| | and no one comes | |
| 61 | N/A | 10/6/2020 9:54 AM |
| 62 | I think they look the other way too much | 10/6/2020 9:34 AM |
| 63 | Zero integrity. | 10/6/2020 9:25 AM |
| 64 | I believe you are about making money off the drug addicted not changing their life for the better and therefor not having as many clients. | 10/6/2020 9:19 AM |
| 65 | No idea | 10/6/2020 9:10 AM |
| 66 | It should be the integrity of our town. But you don't care. It's obvious. | 10/6/2020 8:52 AM |
| 67 | I believe u try your best again with who your dealing with a very hard situation | 10/6/2020 8:43 AM |
| 68 | NA | 10/6/2020 8:16 AM |
| 69 | Not at all. They receive a ridiculous amount of funding from government as well as receiving their clients social assistance money. It looks criminal to be honest , the opposite of integrity. | 10/6/2020 8:04 AM |
| 70 | You do what you say you will do to your clients, but not for the community | 10/6/2020 7:46 AM |
| 71 | A scam | 10/6/2020 7:32 AM |
| 72 | N/A | 10/6/2020 7:31 AM |
| 73 | Quit picking and choosing who to help. | 10/6/2020 7:05 AM |
| 74 | Na | 10/6/2020 6:44 AM |
| 75 | I don't believe what they have going on is right | 10/6/2020 6:38 AM |
| 76 | Again, read above answers. | 10/6/2020 5:35 AM |
| 77 | N/a | 10/6/2020 3:58 AM |
| 78 | I have not had enough involvement with staff of ask wellness to form an opinion. | 10/6/2020 1:51 AM |
| 79 | There have been many vulnerable adults turned away | 10/6/2020 12:58 AM |
| 80 | Do you even know what integrity means? | 10/6/2020 12:35 AM |
| 81 | See my previous comments about staff using with clients and staff allowing clients to use a dog to fend off dealers. Integrity. Right. | 10/6/2020 12:03 AM |
| 82 | The integrity of those at Ask Wellness is as much as can be expected for the amount of people on staff. | 10/5/2020 10:39 PM |
| 83 | You currently employ an individual who beat his fiancee the other week. He was arrested for it...and yet remains employed. | 10/5/2020 10:14 PM |
| 84 | No comment | 10/5/2020 10:10 PM |
| 85 | Nothing | 10/5/2020 9:49 PM |
| 86 | Nope | 10/5/2020 9:43 PM |
| 87 | I believe Ask Wellness has good intentions. However, enabling drug addicts, and the clients that are violent in the community should stop. Kamloops is the "hub" for transients, addicts and the homeless. Something in the system is not working. | 10/5/2020 9:30 PM |
| 88 | No comment | 10/5/2020 9:17 PM |
| 89 | No comment | 10/5/2020 9:13 PM |
| 90 | Yeah.. here's your free needle to get high, and throw it in the playground. | 10/5/2020 9:10 PM |
| 91 | Its all for profit | 10/5/2020 8:53 PM |
| 92 | I feel your operate with a complete disregard for the people of this town, that work hard to acheive what we have, and our taxes are funding this garbage. Only to have your clientele steal from us and trash our public spaces. | 10/5/2020 8:46 PM |

2020 Community at Large Feedback Survey (Kamloops)

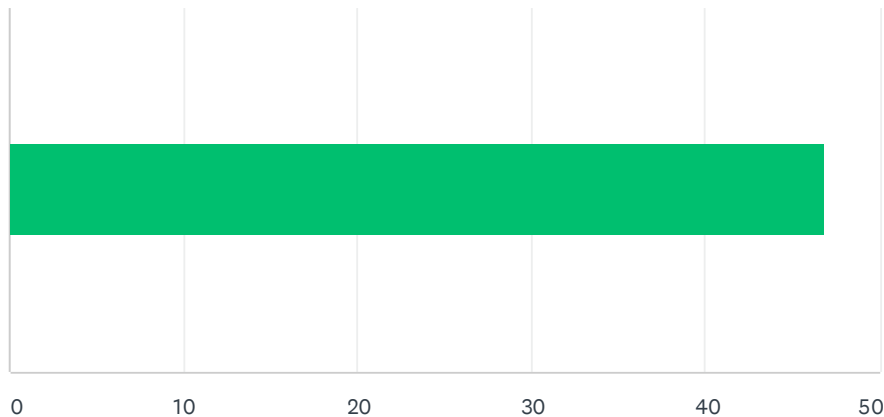
| | | |
|-----|--|--------------------|
| 93 | as above... dumping in a private dumpster without permission?? this to save time I guess. It seems okay to break laws all around. Looking the other way when they see clients with stolen items. The stolen bicycle spray painting and part changing should NOT be ignored. | 10/5/2020 8:40 PM |
| 94 | As mentioned before, I have accessed the drug hotline and the issue was not resolved. This is not integrity. After 8 hours I called the police and they picked up the pills within the hour | 10/5/2020 8:30 PM |
| 95 | ASK Wellness does indeed act with integrity. ASK's clients however do not. Riding around on stolen bikes, littering, and stealing to support drug habits is not a show of integrity! | 10/5/2020 7:55 PM |
| 96 | Ask Wellness has made Kamloops a dump for drug addicts. | 10/5/2020 7:37 PM |
| 97 | Integrity is a subjective concept, and means something different to each individual | 10/5/2020 10:51 AM |
| 98 | My evaluations of questions 15. & 16. are purely subjective and reflect my lack of personal interaction with the Society, not necessarily my opinion of its integrity. Intuitively, I'd say those who work for Ask clearly aren't in it for the money and, by definition are people of compassion and integrity or they'd be doing something a whole lot easier for a living. As an aside, I'd suggest questions like this are not useful in a questionnaire circulated to people like myself who have no real first-hand knowledge on which to base a response. | 10/5/2020 7:05 AM |
| 99 | Fire Bob and bring in some one else to run it that is clear and subber... | 10/4/2020 9:22 PM |
| 100 | N/A | 10/3/2020 1:50 PM |
| 101 | They're a business, just like every other business. They show the numbers of people they've "helped" and they get the grants. | 10/2/2020 11:21 AM |
| 102 | no comment | 10/1/2020 9:27 PM |
| 103 | No | 10/1/2020 6:32 PM |
| 104 | Staff is very professional and stands by integrity. Clientele not so much as they are often committing crimes downtown and hiding out at the Crossroads inn. | 10/1/2020 5:46 PM |
| 105 | ASK staff ignore active drug use and crime within their centers | 10/1/2020 2:47 PM |
| 106 | I have seen first hand people that have made wrong choices as well as burnt a bridge with ask and they continue to give opportunities and chances to that individual. Thats sometimes what people in hard situations require is a person or community member that understands that mistakes happen and that they are not defined by those mistakes. | 10/1/2020 12:56 PM |
| 107 | Transparency is important . Where does the money go ? How much cheap housing remains vacant ? | 10/1/2020 12:17 PM |
| 108 | I think there is effort not necessarily success | 10/1/2020 12:02 PM |
| 109 | See above answers | 10/1/2020 11:58 AM |

Q17 The ASK Wellness Society strives to ensure its employees and volunteers are competent and properly trained in their prescribed duties.

This includes thorough screening of volunteers and job applicants, job specific training for new hires, ongoing in-house training for employees, and opportunities for employees to receive training from outside sources.

The agency also promotes ongoing development through regular staff meetings which include both internal and external presentations about how we can best deliver our services to our clients. With this in mind, to what level do you agree with the following statement: "Based on my interactions with ASK Wellness staff, volunteers, and/or clients, I feel the organizations employees and volunteers are trained and supported sufficiently".

Answered: 189 Skipped: 8



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 47 | 8,848 | 189 |
| Total Respondents: 189 | | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | | DATE |
|----|-----|---------------------|
| 1 | 65 | 10/13/2020 7:21 PM |
| 2 | 50 | 10/13/2020 9:35 AM |
| 3 | 50 | 10/12/2020 9:38 PM |
| 4 | 45 | 10/12/2020 6:39 PM |
| 5 | 48 | 10/11/2020 9:10 AM |
| 6 | 49 | 10/10/2020 10:26 AM |
| 7 | 68 | 10/9/2020 11:28 PM |
| 8 | 50 | 10/9/2020 5:04 PM |
| 9 | 70 | 10/9/2020 1:28 PM |
| 10 | 100 | 10/9/2020 10:46 AM |
| 11 | 91 | 10/9/2020 9:50 AM |
| 12 | 69 | 10/9/2020 9:21 AM |
| 13 | 90 | 10/9/2020 8:37 AM |
| 14 | 50 | 10/9/2020 7:24 AM |
| 15 | 53 | 10/9/2020 6:54 AM |
| 16 | 51 | 10/9/2020 6:38 AM |
| 17 | 84 | 10/9/2020 5:02 AM |
| 18 | 48 | 10/9/2020 2:21 AM |
| 19 | 57 | 10/9/2020 12:11 AM |
| 20 | 68 | 10/8/2020 9:53 PM |
| 21 | 3 | 10/8/2020 9:24 PM |
| 22 | 74 | 10/8/2020 9:23 PM |
| 23 | 52 | 10/8/2020 8:26 PM |
| 24 | 100 | 10/8/2020 7:52 PM |
| 25 | 48 | 10/8/2020 7:37 PM |
| 26 | 57 | 10/8/2020 7:14 PM |
| 27 | 67 | 10/8/2020 7:12 PM |
| 28 | 88 | 10/8/2020 7:09 PM |
| 29 | 8 | 10/8/2020 5:47 PM |
| 30 | 50 | 10/8/2020 5:38 PM |
| 31 | 81 | 10/8/2020 5:20 PM |
| 32 | 57 | 10/8/2020 4:49 PM |
| 33 | 65 | 10/8/2020 4:46 PM |
| 34 | 52 | 10/8/2020 4:01 PM |
| 35 | 78 | 10/8/2020 4:00 PM |
| 36 | 44 | 10/8/2020 3:36 PM |
| 37 | 98 | 10/8/2020 3:03 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|-----|--------------------|
| 38 | 72 | 10/8/2020 2:59 PM |
| 39 | 85 | 10/8/2020 2:43 PM |
| 40 | 51 | 10/8/2020 2:42 PM |
| 41 | 71 | 10/8/2020 2:33 PM |
| 42 | 49 | 10/8/2020 1:21 PM |
| 43 | 25 | 10/8/2020 12:27 PM |
| 44 | 51 | 10/8/2020 12:08 PM |
| 45 | 0 | 10/8/2020 11:49 AM |
| 46 | 49 | 10/8/2020 11:28 AM |
| 47 | 81 | 10/8/2020 11:20 AM |
| 48 | 50 | 10/8/2020 10:54 AM |
| 49 | 55 | 10/8/2020 10:26 AM |
| 50 | 27 | 10/8/2020 9:58 AM |
| 51 | 50 | 10/8/2020 9:52 AM |
| 52 | 50 | 10/8/2020 9:47 AM |
| 53 | 100 | 10/8/2020 9:32 AM |
| 54 | 82 | 10/8/2020 9:22 AM |
| 55 | 1 | 10/8/2020 6:16 AM |
| 56 | 1 | 10/7/2020 8:04 PM |
| 57 | 5 | 10/7/2020 9:52 AM |
| 58 | 60 | 10/7/2020 9:47 AM |
| 59 | 56 | 10/7/2020 8:11 AM |
| 60 | 0 | 10/7/2020 2:04 AM |
| 61 | 66 | 10/7/2020 1:37 AM |
| 62 | 5 | 10/6/2020 11:15 PM |
| 63 | 100 | 10/6/2020 10:54 PM |
| 64 | 30 | 10/6/2020 10:01 PM |
| 65 | 52 | 10/6/2020 9:47 PM |
| 66 | 45 | 10/6/2020 9:27 PM |
| 67 | 5 | 10/6/2020 8:53 PM |
| 68 | 50 | 10/6/2020 8:26 PM |
| 69 | 75 | 10/6/2020 8:05 PM |
| 70 | 0 | 10/6/2020 7:11 PM |
| 71 | 50 | 10/6/2020 7:11 PM |
| 72 | 69 | 10/6/2020 6:59 PM |
| 73 | 1 | 10/6/2020 5:49 PM |
| 74 | 51 | 10/6/2020 5:29 PM |
| 75 | 0 | 10/6/2020 5:17 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 76 | 100 | 10/6/2020 5:12 PM |
| 77 | 54 | 10/6/2020 4:49 PM |
| 78 | 0 | 10/6/2020 4:32 PM |
| 79 | 55 | 10/6/2020 4:16 PM |
| 80 | 100 | 10/6/2020 4:11 PM |
| 81 | 100 | 10/6/2020 3:59 PM |
| 82 | 98 | 10/6/2020 3:14 PM |
| 83 | 57 | 10/6/2020 3:02 PM |
| 84 | 5 | 10/6/2020 2:57 PM |
| 85 | 100 | 10/6/2020 2:42 PM |
| 86 | 0 | 10/6/2020 1:45 PM |
| 87 | 72 | 10/6/2020 1:38 PM |
| 88 | 0 | 10/6/2020 1:29 PM |
| 89 | 45 | 10/6/2020 1:12 PM |
| 90 | 1 | 10/6/2020 12:45 PM |
| 91 | 50 | 10/6/2020 12:20 PM |
| 92 | 14 | 10/6/2020 12:01 PM |
| 93 | 18 | 10/6/2020 11:51 AM |
| 94 | 51 | 10/6/2020 11:44 AM |
| 95 | 3 | 10/6/2020 10:54 AM |
| 96 | 51 | 10/6/2020 10:48 AM |
| 97 | 12 | 10/6/2020 10:35 AM |
| 98 | 51 | 10/6/2020 9:54 AM |
| 99 | 20 | 10/6/2020 9:34 AM |
| 100 | 0 | 10/6/2020 9:25 AM |
| 101 | 50 | 10/6/2020 9:19 AM |
| 102 | 0 | 10/6/2020 9:10 AM |
| 103 | 52 | 10/6/2020 8:52 AM |
| 104 | 57 | 10/6/2020 8:45 AM |
| 105 | 100 | 10/6/2020 8:45 AM |
| 106 | 74 | 10/6/2020 8:43 AM |
| 107 | 0 | 10/6/2020 8:32 AM |
| 108 | 57 | 10/6/2020 8:27 AM |
| 109 | 51 | 10/6/2020 8:16 AM |
| 110 | 3 | 10/6/2020 8:04 AM |
| 111 | 69 | 10/6/2020 7:59 AM |
| 112 | 79 | 10/6/2020 7:46 AM |
| 113 | 100 | 10/6/2020 7:39 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 114 | 49 | 10/6/2020 7:37 AM |
| 115 | 7 | 10/6/2020 7:32 AM |
| 116 | 52 | 10/6/2020 7:31 AM |
| 117 | 0 | 10/6/2020 7:30 AM |
| 118 | 85 | 10/6/2020 7:08 AM |
| 119 | 0 | 10/6/2020 7:05 AM |
| 120 | 0 | 10/6/2020 6:44 AM |
| 121 | 0 | 10/6/2020 6:38 AM |
| 122 | 92 | 10/6/2020 6:38 AM |
| 123 | 0 | 10/6/2020 6:28 AM |
| 124 | 49 | 10/6/2020 5:35 AM |
| 125 | 39 | 10/6/2020 5:23 AM |
| 126 | 53 | 10/6/2020 3:58 AM |
| 127 | 19 | 10/6/2020 3:08 AM |
| 128 | 45 | 10/6/2020 1:51 AM |
| 129 | 6 | 10/6/2020 12:58 AM |
| 130 | 0 | 10/6/2020 12:35 AM |
| 131 | 0 | 10/6/2020 12:03 AM |
| 132 | 0 | 10/5/2020 11:56 PM |
| 133 | 0 | 10/5/2020 10:57 PM |
| 134 | 37 | 10/5/2020 10:39 PM |
| 135 | 10 | 10/5/2020 10:14 PM |
| 136 | 2 | 10/5/2020 10:10 PM |
| 137 | 100 | 10/5/2020 10:02 PM |
| 138 | 0 | 10/5/2020 9:49 PM |
| 139 | 50 | 10/5/2020 9:48 PM |
| 140 | 50 | 10/5/2020 9:45 PM |
| 141 | 50 | 10/5/2020 9:43 PM |
| 142 | 51 | 10/5/2020 9:40 PM |
| 143 | 14 | 10/5/2020 9:38 PM |
| 144 | 81 | 10/5/2020 9:30 PM |
| 145 | 50 | 10/5/2020 9:22 PM |
| 146 | 52 | 10/5/2020 9:21 PM |
| 147 | 50 | 10/5/2020 9:17 PM |
| 148 | 50 | 10/5/2020 9:14 PM |
| 149 | 53 | 10/5/2020 9:13 PM |
| 150 | 7 | 10/5/2020 9:10 PM |
| 151 | 92 | 10/5/2020 8:53 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 152 | 4 | 10/5/2020 8:53 PM |
| 153 | 82 | 10/5/2020 8:51 PM |
| 154 | 50 | 10/5/2020 8:46 PM |
| 155 | 0 | 10/5/2020 8:40 PM |
| 156 | 51 | 10/5/2020 8:30 PM |
| 157 | 51 | 10/5/2020 8:26 PM |
| 158 | 4 | 10/5/2020 8:24 PM |
| 159 | 50 | 10/5/2020 8:21 PM |
| 160 | 50 | 10/5/2020 7:58 PM |
| 161 | 100 | 10/5/2020 7:55 PM |
| 162 | 55 | 10/5/2020 7:52 PM |
| 163 | 60 | 10/5/2020 7:51 PM |
| 164 | 67 | 10/5/2020 7:44 PM |
| 165 | 50 | 10/5/2020 7:37 PM |
| 166 | 100 | 10/5/2020 7:36 PM |
| 167 | 79 | 10/5/2020 10:51 AM |
| 168 | 50 | 10/5/2020 7:05 AM |
| 169 | 50 | 10/4/2020 10:13 PM |
| 170 | 2 | 10/4/2020 9:22 PM |
| 171 | 25 | 10/4/2020 7:11 PM |
| 172 | 1 | 10/4/2020 6:09 PM |
| 173 | 57 | 10/4/2020 10:57 AM |
| 174 | 90 | 10/3/2020 9:51 PM |
| 175 | 100 | 10/3/2020 1:50 PM |
| 176 | 75 | 10/2/2020 3:53 PM |
| 177 | 3 | 10/2/2020 11:21 AM |
| 178 | 57 | 10/1/2020 11:01 PM |
| 179 | 47 | 10/1/2020 9:27 PM |
| 180 | 5 | 10/1/2020 6:32 PM |
| 181 | 73 | 10/1/2020 5:46 PM |
| 182 | 98 | 10/1/2020 5:34 PM |
| 183 | 0 | 10/1/2020 2:47 PM |
| 184 | 96 | 10/1/2020 12:56 PM |
| 185 | 50 | 10/1/2020 12:19 PM |
| 186 | 50 | 10/1/2020 12:17 PM |
| 187 | 15 | 10/1/2020 12:02 PM |
| 188 | 53 | 10/1/2020 11:58 AM |
| 189 | 6 | 10/1/2020 11:03 AM |

Q18 Comments on Knowledge/Training:

Answered: 110 Skipped: 87

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | the pay scale is on the low side, therefore ask wellness may not be receiving applications of fully qualified individuals. | 10/13/2020 7:21 PM |
| 2 | Staff are spread to thin to do their jobs effectively | 10/13/2020 9:35 AM |
| 3 | I do not interact with staff | 10/12/2020 9:38 PM |
| 4 | N/a | 10/12/2020 6:39 PM |
| 5 | No direct knowledge | 10/11/2020 9:10 AM |
| 6 | Can't comment other than your bias has skewed your responsibility to the general community. | 10/10/2020 10:26 AM |
| 7 | On the most part yes, however having male worker and landlord barge into my room without giving me time to ensure i was covered was unacceptable...especially, as i was not a high risk client for self harm. knocking first, and giving client a moment to gather self to answer or another procedure I hope is an aspect; now being put into general practice and training. | 10/9/2020 11:28 PM |
| 8 | Staff is not supported properly | 10/9/2020 5:04 PM |
| 9 | They need to be trained at getting people to agree to rehab centres. A lot of these people even have trades.... find them volunteer jobs for a few hours a day.... get them back into a routine of a working life.... | 10/9/2020 9:50 AM |
| 10 | Extensive training and knowledge. | 10/9/2020 5:02 AM |
| 11 | none | 10/8/2020 9:53 PM |
| 12 | unknown | 10/8/2020 7:37 PM |
| 13 | This is an internal function of the organization but maybe there should be a time set aside to explain what crime cost to residential and business people. | 10/8/2020 7:09 PM |
| 14 | I believe the staff and volunteers do a good job. | 10/8/2020 5:20 PM |
| 15 | I don't have enough experience to be helpful. | 10/8/2020 4:46 PM |
| 16 | I understand more help, is needed and it may be difficult to determine what competence looks like | 10/8/2020 4:01 PM |
| 17 | Na | 10/8/2020 3:36 PM |
| 18 | None - too time consuming | 10/8/2020 3:03 PM |
| 19 | No comment | 10/8/2020 2:59 PM |
| 20 | sometimes other priorities emerge that push training and knowledge develeopment aside | 10/8/2020 2:43 PM |
| 21 | Unknown | 10/8/2020 2:42 PM |
| 22 | More is always good | 10/8/2020 2:33 PM |
| 23 | Very disappointing that you have to TRAIN people to enable drug use, theft and vandalism. | 10/8/2020 12:27 PM |
| 24 | there doesn't appear to be any. | 10/8/2020 11:49 AM |
| 25 | do not know about training | 10/8/2020 11:28 AM |
| 26 | There is always a need for more training in our ever changing world. | 10/8/2020 11:20 AM |
| 27 | none | 10/8/2020 10:54 AM |
| 28 | They probably are appropriately qualified but I have no knowledge | 10/8/2020 10:26 AM |
| 29 | Ask has hired addicts who have been clean for only a year. I have seen staff out in the community not practising social distancing or wearing masks. You would these things would be a must considering the people they work with. | 10/8/2020 9:58 AM |
| 30 | I'm not seen that homeless and drug addicts are supported sufficiently. | 10/8/2020 9:52 AM |
| 31 | I have no insight to this. | 10/8/2020 9:47 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|---|--------------------|
| 32 | No | 10/8/2020 9:32 AM |
| 33 | Very good | 10/8/2020 9:22 AM |
| 34 | Your a joke | 10/8/2020 6:16 AM |
| 35 | I have no knowledge either way | 10/7/2020 8:04 PM |
| 36 | Some volunteers are great. The staff I will have to say the ones I met are no different then the clients except they are on the other side of the desk. Most of them have hopeless lives and situations and they hire people who could not get a job anywhere else. There never has been any professionalism and it is just a gong show. The old ask executives used to make sure their staff were proper and had integrity but anyone with integrity would not work for bob. I had more official training and experience then all his staff yet was always shunned away. | 10/7/2020 9:52 AM |
| 37 | Na | 10/7/2020 8:11 AM |
| 38 | I have yet to see anyone do anything to stop drug abuse and crime | 10/7/2020 2:04 AM |
| 39 | Fine with their knowledge and training, it's the support lacking | 10/7/2020 1:37 AM |
| 40 | Curious if there's an opportunity to audit training just for experience | 10/6/2020 10:54 PM |
| 41 | Maybe 20% I have dealt with are adequate | 10/6/2020 10:01 PM |
| 42 | Lots of the overdose prevention people are not as aware as the should be | 10/6/2020 9:27 PM |
| 43 | I highly doubt it unless your staff base is 100% recovered addicts. | 10/6/2020 8:26 PM |
| 44 | No comment | 10/6/2020 8:05 PM |
| 45 | The only thing your trained on is to bring in more people when beds aren't filled...homeless equals money to ask wellness | 10/6/2020 7:11 PM |
| 46 | More training needed by someone who is from another community with the situation at hand who are actually succeeding. | 10/6/2020 7:11 PM |
| 47 | They seem very well trained in how to use naloxone | 10/6/2020 6:59 PM |
| 48 | No knowledge in this area | 10/6/2020 5:29 PM |
| 49 | no one that hasn't been to school to properly learn about drug use effects, mental health issues, or social community programs shouldn't be involved | 10/6/2020 5:17 PM |
| 50 | no comment | 10/6/2020 4:49 PM |
| 51 | Underacheivers | 10/6/2020 4:32 PM |
| 52 | No idea | 10/6/2020 3:02 PM |
| 53 | I have no idea what training they get | 10/6/2020 2:57 PM |
| 54 | Judging by the crap left behind from your "clients" you are way overfunded | 10/6/2020 2:42 PM |
| 55 | Only been in once to donate gloves, was greeted and thanked politely | 10/6/2020 1:38 PM |
| 56 | I can not talk for the knowledge or training, but I believe what ever they do receive its not used. | 10/6/2020 1:29 PM |
| 57 | I have not had interactions with staff but assume they meet the knowledge/training requirements | 10/6/2020 12:20 PM |
| 58 | Outside the sites would be better managed if this was true | 10/6/2020 12:01 PM |
| 59 | Again trained to only help homeless and persons with mental illness...not trained to help the community | 10/6/2020 11:51 AM |
| 60 | I have had no direct interactions with ASK | 10/6/2020 11:44 AM |
| 61 | You should hire educators to teach clients how to become a contributing member of the community in which they live. It is not my responsibility to support anyone that I havent brought into the world. | 10/6/2020 10:54 AM |
| 62 | Again, i think there should be more focus and understanding for the people who are trying to | 10/6/2020 10:48 AM |

2020 Community at Large Feedback Survey (Kamloops)

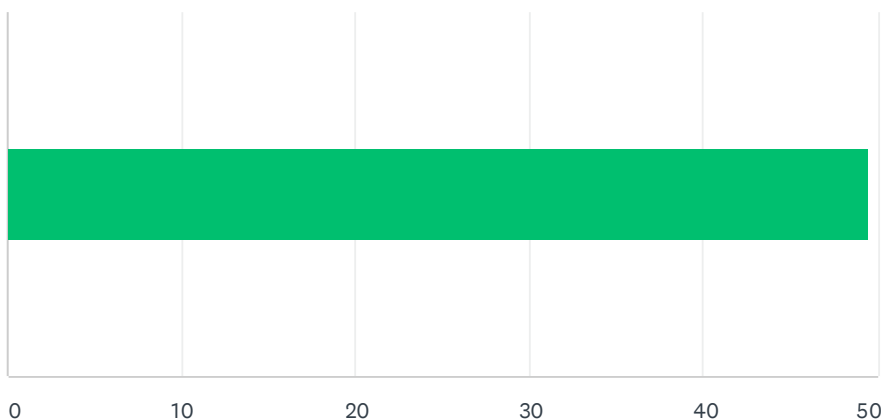
| | | |
|----|--|--------------------|
| | coexist in this environment that seems to only cater to the homeless and drug addicted | |
| 63 | N/A | 10/6/2020 9:54 AM |
| 64 | Hard to find good help | 10/6/2020 9:34 AM |
| 65 | Hiring dogooders perpetuates the destruction of our community. Helping is enabling. | 10/6/2020 9:25 AM |
| 66 | none | 10/6/2020 9:19 AM |
| 67 | Maybe hire some prison guards that can handle them the way they should be treated. | 10/6/2020 9:10 AM |
| 68 | So many druggies on the streets stealing from us. Your obviously not well trained | 10/6/2020 8:52 AM |
| 69 | I dont know but Hear different .statements made by different people in the community like some people dont want to rent to.ask clientale | 10/6/2020 8:43 AM |
| 70 | NA | 10/6/2020 8:16 AM |
| 71 | I have personally known several people who have been employed by ask. The training is far from adequate and people are put into positions that they are not qualified experienced or trained for. Probably due to the large turnover of staff. | 10/6/2020 8:04 AM |
| 72 | None | 10/6/2020 7:32 AM |
| 73 | N/A | 10/6/2020 7:31 AM |
| 74 | Seems like you don't know how to call contact numbers if you don't hear from a client. | 10/6/2020 7:05 AM |
| 75 | Na | 10/6/2020 6:44 AM |
| 76 | They should be actual nurses or doctors working with addicts | 10/6/2020 6:38 AM |
| 77 | Comments above | 10/6/2020 5:35 AM |
| 78 | I see their clients where I work. Addicts and homeless and they are repeat patients and there for same reasons each time. Ask wellness is not helping they enable. Putting the people in homes to have them just keep using is not helping | 10/6/2020 3:58 AM |
| 79 | See above comments. | 10/6/2020 1:51 AM |
| 80 | They do not receive adequate training at all and do not know how to respond to the everyday emergencies they encounter related to client behaviour and health challenges | 10/6/2020 12:58 AM |
| 81 | Not. At. All | 10/6/2020 12:35 AM |
| 82 | You are the best professional enablers I've ever seen. Trained em really well. | 10/6/2020 12:03 AM |
| 83 | There is too much of an issue for them to handle and now it's completely out of hand. | 10/5/2020 10:57 PM |
| 84 | There needs to be more action and noticeable engaging in all these newly housed clients and street people, and homeless and the ones bent on sneaky stuff to support the drug habits . Maybe TRU volunteers involved in these programs there, could give time to involve themselves in these issues. | 10/5/2020 10:39 PM |
| 85 | | 10/5/2020 10:14 PM |
| 86 | I know someone hired on payroll that has no training | 10/5/2020 10:10 PM |
| 87 | Your staff shared knowledge with me and did some training with me. Also provided me with extra information and offered to be there if I needed more support. | 10/5/2020 10:02 PM |
| 88 | Nothing | 10/5/2020 9:49 PM |
| 89 | Your internal processes are none of my business | 10/5/2020 9:43 PM |
| 90 | I dont know | 10/5/2020 9:21 PM |
| 91 | I can't comment | 10/5/2020 9:17 PM |
| 92 | No comment | 10/5/2020 9:13 PM |
| 93 | Nope. Profits are elsewhere | 10/5/2020 9:10 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|---|--------------------|
| 94 | No real idea | 10/5/2020 8:53 PM |
| 95 | I dont know | 10/5/2020 8:46 PM |
| 96 | If they were then perhaps they would not feel they can do NOTHING... and accept the problem and continue to bandaid it daily. | 10/5/2020 8:40 PM |
| 97 | No comments | 10/5/2020 8:30 PM |
| 98 | They don't care about the citizens of Kamloops. One cannot even go to a business near Ask Wellness. It's a disgrace! | 10/5/2020 7:37 PM |
| 99 | None | 10/5/2020 10:51 AM |
| 100 | Once again, as my interactions with the day-to-day operations of Ask are very close to zero, I have no way to realistically answer this question. | 10/5/2020 7:05 AM |
| 101 | Bull shit you get the homeless ☹️ to do the bad work with no training | 10/4/2020 9:22 PM |
| 102 | ASK employees have a great understanding of what community resources are available for their clients. | 10/3/2020 1:50 PM |
| 103 | They seem stressed. I think they do the best they can, but are not supported. I've known a few who've worked there; it seems like there's a reason for the high attrition rate. You always see job postings, so maybe they aren't protecting their workers enough from the population they work with. | 10/2/2020 11:21 AM |
| 104 | Over the years, in my experience with ASKWellness, I felt concern with some employees/volunteers and question the opportunity given them before they're "ready" | 10/1/2020 9:27 PM |
| 105 | Absolutely not, I question who you are hiring | 10/1/2020 6:32 PM |
| 106 | The staff that i have interacted with are often totally untrained. The staff who are trained often leave. | 10/1/2020 2:47 PM |
| 107 | in speaking of staff and volunteers its not always the best fit for the capability of the individual. It is good to place someone in a role that challenges them but at times I have seen volunteers overwhelmed and know just as much as the person asking questions | 10/1/2020 12:56 PM |
| 108 | NA | 10/1/2020 12:17 PM |
| 109 | There is no consistency between workers | 10/1/2020 12:02 PM |
| 110 | ASK is a great agency to learn with... | 10/1/2020 11:58 AM |

Q19 ASK Wellness Society’s core values regarding social justice and respect for diversity involves ensuring that its organizational structure and service provision are culturally safe and responsive. With this in mind, to what level do you agree with the following statement: “When I visit an ASK Wellness site, I feel that the environment is inclusive and promotes diversity through staff and environmental cultural cues with which people from diverse populations can identify to and connect with. Furthermore, I feel that the ASK Wellness Society provides environments and services where people feel respected and free from discrimination.”

Answered: 186 Skipped: 11



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 49 | 9,198 | 186 |
| Total Respondents: 186 | | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | | DATE |
|----|-----|---------------------|
| 1 | 71 | 10/13/2020 7:21 PM |
| 2 | 50 | 10/13/2020 9:35 AM |
| 3 | 50 | 10/12/2020 9:38 PM |
| 4 | 45 | 10/12/2020 6:39 PM |
| 5 | 48 | 10/11/2020 9:10 AM |
| 6 | 38 | 10/10/2020 10:26 AM |
| 7 | 98 | 10/9/2020 11:28 PM |
| 8 | 60 | 10/9/2020 5:04 PM |
| 9 | 70 | 10/9/2020 1:28 PM |
| 10 | 100 | 10/9/2020 10:46 AM |
| 11 | 94 | 10/9/2020 9:50 AM |
| 12 | 50 | 10/9/2020 9:21 AM |
| 13 | 87 | 10/9/2020 8:37 AM |
| 14 | 67 | 10/9/2020 7:24 AM |
| 15 | 48 | 10/9/2020 6:54 AM |
| 16 | 48 | 10/9/2020 6:38 AM |
| 17 | 83 | 10/9/2020 5:02 AM |
| 18 | 49 | 10/9/2020 2:21 AM |
| 19 | 62 | 10/9/2020 12:11 AM |
| 20 | 78 | 10/8/2020 9:53 PM |
| 21 | 2 | 10/8/2020 9:24 PM |
| 22 | 55 | 10/8/2020 9:23 PM |
| 23 | 49 | 10/8/2020 8:26 PM |
| 24 | 100 | 10/8/2020 7:52 PM |
| 25 | 47 | 10/8/2020 7:37 PM |
| 26 | 62 | 10/8/2020 7:14 PM |
| 27 | 62 | 10/8/2020 7:12 PM |
| 28 | 83 | 10/8/2020 7:09 PM |
| 29 | 4 | 10/8/2020 5:47 PM |
| 30 | 48 | 10/8/2020 5:38 PM |
| 31 | 52 | 10/8/2020 5:20 PM |
| 32 | 94 | 10/8/2020 4:49 PM |
| 33 | 91 | 10/8/2020 4:46 PM |
| 34 | 97 | 10/8/2020 4:01 PM |
| 35 | 100 | 10/8/2020 4:00 PM |
| 36 | 1 | 10/8/2020 3:36 PM |
| 37 | 97 | 10/8/2020 3:03 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|-----|--------------------|
| 38 | 56 | 10/8/2020 2:59 PM |
| 39 | 100 | 10/8/2020 2:43 PM |
| 40 | 55 | 10/8/2020 2:42 PM |
| 41 | 49 | 10/8/2020 2:33 PM |
| 42 | 50 | 10/8/2020 1:21 PM |
| 43 | 8 | 10/8/2020 12:27 PM |
| 44 | 51 | 10/8/2020 12:08 PM |
| 45 | 0 | 10/8/2020 11:49 AM |
| 46 | 3 | 10/8/2020 11:28 AM |
| 47 | 73 | 10/8/2020 11:20 AM |
| 48 | 50 | 10/8/2020 10:54 AM |
| 49 | 80 | 10/8/2020 10:26 AM |
| 50 | 49 | 10/8/2020 9:58 AM |
| 51 | 24 | 10/8/2020 9:52 AM |
| 52 | 50 | 10/8/2020 9:47 AM |
| 53 | 100 | 10/8/2020 9:32 AM |
| 54 | 86 | 10/8/2020 9:22 AM |
| 55 | 1 | 10/8/2020 6:16 AM |
| 56 | 0 | 10/7/2020 8:04 PM |
| 57 | 3 | 10/7/2020 9:52 AM |
| 58 | 84 | 10/7/2020 9:47 AM |
| 59 | 55 | 10/7/2020 8:11 AM |
| 60 | 36 | 10/7/2020 2:04 AM |
| 61 | 100 | 10/7/2020 1:37 AM |
| 62 | 100 | 10/6/2020 10:54 PM |
| 63 | 53 | 10/6/2020 10:01 PM |
| 64 | 60 | 10/6/2020 9:47 PM |
| 65 | 89 | 10/6/2020 9:27 PM |
| 66 | 40 | 10/6/2020 8:53 PM |
| 67 | 0 | 10/6/2020 8:26 PM |
| 68 | 77 | 10/6/2020 8:05 PM |
| 69 | 3 | 10/6/2020 7:11 PM |
| 70 | 58 | 10/6/2020 7:11 PM |
| 71 | 50 | 10/6/2020 6:59 PM |
| 72 | 4 | 10/6/2020 5:49 PM |
| 73 | 52 | 10/6/2020 5:29 PM |
| 74 | 0 | 10/6/2020 5:17 PM |
| 75 | 100 | 10/6/2020 5:12 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 76 | 49 | 10/6/2020 4:49 PM |
| 77 | 4 | 10/6/2020 4:32 PM |
| 78 | 1 | 10/6/2020 4:16 PM |
| 79 | 100 | 10/6/2020 4:11 PM |
| 80 | 100 | 10/6/2020 3:59 PM |
| 81 | 95 | 10/6/2020 3:14 PM |
| 82 | 5 | 10/6/2020 3:02 PM |
| 83 | 5 | 10/6/2020 2:57 PM |
| 84 | 50 | 10/6/2020 2:42 PM |
| 85 | 0 | 10/6/2020 1:45 PM |
| 86 | 48 | 10/6/2020 1:38 PM |
| 87 | 1 | 10/6/2020 1:29 PM |
| 88 | 55 | 10/6/2020 1:12 PM |
| 89 | 0 | 10/6/2020 12:45 PM |
| 90 | 50 | 10/6/2020 12:20 PM |
| 91 | 50 | 10/6/2020 12:01 PM |
| 92 | 49 | 10/6/2020 11:51 AM |
| 93 | 37 | 10/6/2020 11:44 AM |
| 94 | 1 | 10/6/2020 10:54 AM |
| 95 | 53 | 10/6/2020 10:48 AM |
| 96 | 5 | 10/6/2020 10:35 AM |
| 97 | 50 | 10/6/2020 9:54 AM |
| 98 | 0 | 10/6/2020 9:25 AM |
| 99 | 51 | 10/6/2020 9:19 AM |
| 100 | 0 | 10/6/2020 9:10 AM |
| 101 | 48 | 10/6/2020 8:52 AM |
| 102 | 49 | 10/6/2020 8:45 AM |
| 103 | 75 | 10/6/2020 8:45 AM |
| 104 | 51 | 10/6/2020 8:43 AM |
| 105 | 0 | 10/6/2020 8:32 AM |
| 106 | 52 | 10/6/2020 8:27 AM |
| 107 | 0 | 10/6/2020 8:16 AM |
| 108 | 2 | 10/6/2020 8:04 AM |
| 109 | 48 | 10/6/2020 7:59 AM |
| 110 | 53 | 10/6/2020 7:46 AM |
| 111 | 100 | 10/6/2020 7:39 AM |
| 112 | 49 | 10/6/2020 7:37 AM |
| 113 | 10 | 10/6/2020 7:32 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 114 | 50 | 10/6/2020 7:31 AM |
| 115 | 0 | 10/6/2020 7:30 AM |
| 116 | 100 | 10/6/2020 7:08 AM |
| 117 | 0 | 10/6/2020 7:05 AM |
| 118 | 0 | 10/6/2020 6:44 AM |
| 119 | 0 | 10/6/2020 6:38 AM |
| 120 | 96 | 10/6/2020 6:38 AM |
| 121 | 0 | 10/6/2020 6:28 AM |
| 122 | 0 | 10/6/2020 5:35 AM |
| 123 | 100 | 10/6/2020 5:23 AM |
| 124 | 87 | 10/6/2020 3:58 AM |
| 125 | 26 | 10/6/2020 3:08 AM |
| 126 | 10 | 10/6/2020 1:51 AM |
| 127 | 91 | 10/6/2020 12:58 AM |
| 128 | 0 | 10/6/2020 12:35 AM |
| 129 | 51 | 10/6/2020 12:03 AM |
| 130 | 5 | 10/5/2020 11:56 PM |
| 131 | 55 | 10/5/2020 10:57 PM |
| 132 | 75 | 10/5/2020 10:39 PM |
| 133 | 7 | 10/5/2020 10:14 PM |
| 134 | 43 | 10/5/2020 10:10 PM |
| 135 | 100 | 10/5/2020 10:02 PM |
| 136 | 0 | 10/5/2020 9:49 PM |
| 137 | 50 | 10/5/2020 9:48 PM |
| 138 | 50 | 10/5/2020 9:45 PM |
| 139 | 64 | 10/5/2020 9:43 PM |
| 140 | 56 | 10/5/2020 9:40 PM |
| 141 | 17 | 10/5/2020 9:38 PM |
| 142 | 73 | 10/5/2020 9:30 PM |
| 143 | 50 | 10/5/2020 9:22 PM |
| 144 | 51 | 10/5/2020 9:21 PM |
| 145 | 50 | 10/5/2020 9:17 PM |
| 146 | 50 | 10/5/2020 9:14 PM |
| 147 | 47 | 10/5/2020 9:13 PM |
| 148 | 4 | 10/5/2020 9:10 PM |
| 149 | 92 | 10/5/2020 8:53 PM |
| 150 | 7 | 10/5/2020 8:53 PM |
| 151 | 49 | 10/5/2020 8:51 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 152 | 49 | 10/5/2020 8:46 PM |
| 153 | 50 | 10/5/2020 8:30 PM |
| 154 | 49 | 10/5/2020 8:26 PM |
| 155 | 53 | 10/5/2020 8:24 PM |
| 156 | 52 | 10/5/2020 8:21 PM |
| 157 | 50 | 10/5/2020 7:58 PM |
| 158 | 98 | 10/5/2020 7:55 PM |
| 159 | 46 | 10/5/2020 7:52 PM |
| 160 | 55 | 10/5/2020 7:51 PM |
| 161 | 88 | 10/5/2020 7:44 PM |
| 162 | 0 | 10/5/2020 7:37 PM |
| 163 | 100 | 10/5/2020 7:36 PM |
| 164 | 60 | 10/5/2020 10:51 AM |
| 165 | 50 | 10/5/2020 7:05 AM |
| 166 | 50 | 10/4/2020 10:13 PM |
| 167 | 3 | 10/4/2020 9:22 PM |
| 168 | 49 | 10/4/2020 7:11 PM |
| 169 | 61 | 10/4/2020 6:09 PM |
| 170 | 54 | 10/4/2020 10:57 AM |
| 171 | 90 | 10/3/2020 9:51 PM |
| 172 | 50 | 10/3/2020 1:50 PM |
| 173 | 90 | 10/2/2020 3:53 PM |
| 174 | 67 | 10/2/2020 11:21 AM |
| 175 | 66 | 10/1/2020 11:01 PM |
| 176 | 20 | 10/1/2020 9:27 PM |
| 177 | 46 | 10/1/2020 6:32 PM |
| 178 | 71 | 10/1/2020 5:46 PM |
| 179 | 98 | 10/1/2020 5:34 PM |
| 180 | 50 | 10/1/2020 2:47 PM |
| 181 | 80 | 10/1/2020 12:56 PM |
| 182 | 50 | 10/1/2020 12:19 PM |
| 183 | 51 | 10/1/2020 12:17 PM |
| 184 | 89 | 10/1/2020 12:02 PM |
| 185 | 59 | 10/1/2020 11:58 AM |
| 186 | 13 | 10/1/2020 11:03 AM |

Q20 Comments on Cultural Safety:

Answered: 102 Skipped: 95

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | More work needs to be done | 10/13/2020 9:35 AM |
| 2 | N/a | 10/12/2020 6:39 PM |
| 3 | I have never entered a site. | 10/11/2020 9:10 AM |
| 4 | I guess if that statement makes ASK feel good then I guess it's true. | 10/10/2020 10:26 AM |
| 5 | Regardless of status of clients, and/or sexual orientation, race etc...I feel Ask Wellness does not discriminate in whom they hire, as well as whom they are serving. | 10/9/2020 11:28 PM |
| 6 | None | 10/9/2020 5:04 PM |
| 7 | It seems there in more help for the indigenous people..... what about everyone else! | 10/9/2020 9:50 AM |
| 8 | no knowledge | 10/9/2020 6:38 AM |
| 9 | none | 10/8/2020 9:53 PM |
| 10 | unknown | 10/8/2020 7:37 PM |
| 11 | Hope this is a core value | 10/8/2020 7:09 PM |
| 12 | Haven't been past the lobby of any one facility (dropping off food/donations/etc.) so not sure. | 10/8/2020 5:20 PM |
| 13 | it takes a huge effort but you do your best | 10/8/2020 4:46 PM |
| 14 | N/a | 10/8/2020 4:01 PM |
| 15 | Drug users around their office | 10/8/2020 3:36 PM |
| 16 | None - too time consuming | 10/8/2020 3:03 PM |
| 17 | No comment | 10/8/2020 2:59 PM |
| 18 | Unknown | 10/8/2020 2:42 PM |
| 19 | Never been in facilities | 10/8/2020 2:33 PM |
| 20 | More enabling. | 10/8/2020 12:27 PM |
| 21 | the safety of the community is at risk with askwellness operating nearby | 10/8/2020 11:49 AM |
| 22 | none | 10/8/2020 11:28 AM |
| 23 | In the Ask Wellness space closest to my home it is clear that indigenous cultures are supported. It is not as clear that immigrants or members of other cultures are supported; although, I am sure they are. | 10/8/2020 11:20 AM |
| 24 | none | 10/8/2020 10:54 AM |
| 25 | Inclusivity is probably one of the tenets of ASK | 10/8/2020 10:26 AM |
| 26 | Don't know | 10/8/2020 9:58 AM |
| 27 | I haven't seen this from housing clients in the Merritt area. | 10/8/2020 9:52 AM |
| 28 | No | 10/8/2020 9:32 AM |
| 29 | Respectful | 10/8/2020 9:22 AM |
| 30 | Why not ask questions for the local people who pay taxes! | 10/8/2020 6:16 AM |
| 31 | No.... In my opinion, based on my experience, Askwellness Discriminates. Oh.. your not a "Fit". That's a quote | 10/7/2020 8:04 PM |
| 32 | There is no respect, I do not feel safe there at all and I know for a fact if I was to go in there and ask for help they would tell everyone and it would be passed around the community. | 10/7/2020 9:52 AM |
| 33 | Nc | 10/7/2020 2:04 AM |
| 34 | . | 10/7/2020 1:37 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|---|--------------------|
| 35 | N/a | 10/6/2020 10:01 PM |
| 36 | None | 10/6/2020 9:27 PM |
| 37 | Im glad they feel respected and free from discrimination because clearly they are the only ones that matter in our community. Hopefully they feel safe and included when they go there to buy and use dope in the alley and then yard sale all the loot they pillaged from peoples yards, cars and garages from the night before. | 10/6/2020 8:26 PM |
| 38 | Seems safe | 10/6/2020 8:05 PM |
| 39 | again its all about the money...ask wellness doesn't give a shit about these people ...so stop pretending you care...because you don't | 10/6/2020 7:11 PM |
| 40 | From what I have seen ASK is inclusive in not discriminating | 10/6/2020 7:11 PM |
| 41 | Thry dont judge addicts | 10/6/2020 6:59 PM |
| 42 | No Knowledge in this area | 10/6/2020 5:29 PM |
| 43 | I dont believe the surrounding neighbours and business agree with this | 10/6/2020 5:17 PM |
| 44 | no knowledge | 10/6/2020 4:49 PM |
| 45 | there is no safety here anymore, our community is being overtaken by junkies hookers and thieves | 10/6/2020 4:32 PM |
| 46 | I will not even walk down the sidewalk In font of AW let alone go inside. | 10/6/2020 3:02 PM |
| 47 | Okay | 10/6/2020 1:38 PM |
| 48 | no comment | 10/6/2020 1:29 PM |
| 49 | Have not visited an ASK Wellness site | 10/6/2020 12:20 PM |
| 50 | Not enough info to comment | 10/6/2020 12:01 PM |
| 51 | No idea | 10/6/2020 11:51 AM |
| 52 | More resources that are culturally relevant are needed, especfor First Nations people | 10/6/2020 11:44 AM |
| 53 | Justice? How is it JUST that I have to tolerate trash, debris, used needles, and even SHIT in my neighborhood that I have worked my entire life to afford to live in...that your clients, by their abuse of my neighborhood, have totally TRASHED and devalued!? That is NOT justice. They act like animals! | 10/6/2020 10:54 AM |
| 54 | I'm sure your clients all feel very special and included. | 10/6/2020 10:48 AM |
| 55 | I've never visited a site | 10/6/2020 9:54 AM |
| 56 | Staff diversity is bullshit. Hire he most qualified person. | 10/6/2020 9:34 AM |
| 57 | When you enable street rats you destroy the community and it's culture. | 10/6/2020 9:25 AM |
| 58 | I have never and will never visit and ASK wellness site and I feel there are only drug addicts and thieves at these places | 10/6/2020 9:19 AM |
| 59 | No idea | 10/6/2020 9:10 AM |
| 60 | Bring them all in. Place to boot up. What about the safety of Kamloops people | 10/6/2020 8:52 AM |
| 61 | NOT FEELING ALL THAT SAFE IN THIS COMMUNITY RT NOW | 10/6/2020 8:43 AM |
| 62 | Keep partitioning society under the SJW flag. How's that working? | 10/6/2020 8:16 AM |
| 63 | Perhaps if I was in addiction and needing Services it would be a good place but it does not look that way. | 10/6/2020 8:04 AM |
| 64 | Hard to even get near the areas that askwellness programs are as its not safe | 10/6/2020 7:46 AM |
| 65 | You steal aboriginal dollars but you have no comprehension of aboriginal Values | 10/6/2020 7:32 AM |
| 66 | N/A | 10/6/2020 7:31 AM |

2020 Community at Large Feedback Survey (Kamloops)

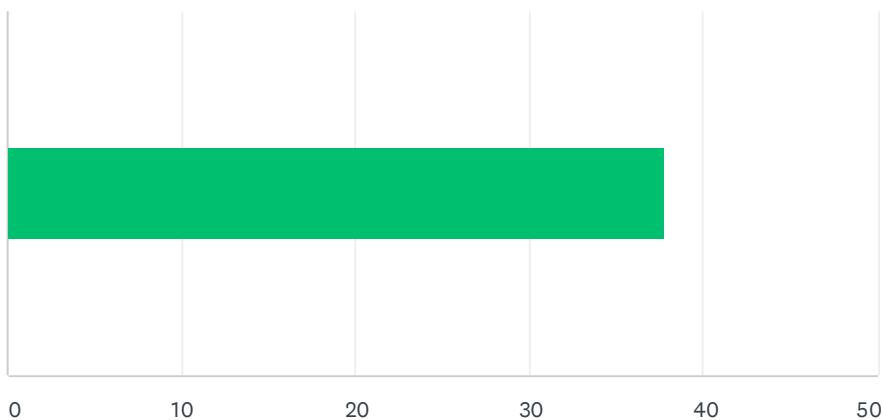
| | | |
|----|--|--------------------|
| 67 | Maybe that's a part of your picking and choosing who to help ☐ | 10/6/2020 7:05 AM |
| 68 | Na | 10/6/2020 6:44 AM |
| 69 | Stay as far away as I can | 10/6/2020 6:38 AM |
| 70 | Just because of society and people being who they are... this will never be 100% - I don't believe | 10/6/2020 6:38 AM |
| 71 | The only ones feeling safe (untouchable) are the criminals. Locals do not feel safe at all | 10/6/2020 5:35 AM |
| 72 | It's too bad the people using ask wellness are not getting help just being enabled | 10/6/2020 3:58 AM |
| 73 | I feel that there must be some behaviour management. There has to be protections for hard working people. Absolutely no concern for environmental safety in this population that I can see. No conscience for others property. You want a handout you earn it. If the mental illness is so bad that a person cannot understand these basic needs then perhaps some kind of forced rehabilitation as opposed to jail. I can empathize with the mission of ask wellness I don't agree with their approach. It appears to be building a slum in Kamloops. Although I do not know the answer it appears to me it is not working. The problem is getting worse not better. I see no light at the end of the tunnel with this methodology. | 10/6/2020 1:51 AM |
| 74 | The staff are culturally diverse | 10/6/2020 12:58 AM |
| 75 | Again. You hire clients. Its the unhealthy serving the unhealthy. | 10/6/2020 12:35 AM |
| 76 | Sure but I don't feel safe culturally in my own town. I am Caucasian and that's no good these days. | 10/5/2020 10:57 PM |
| 77 | I am not there enough to give thoughtful truth regarding this. | 10/5/2020 10:39 PM |
| 78 | | 10/5/2020 10:14 PM |
| 79 | No comment | 10/5/2020 10:10 PM |
| 80 | In the brief contact I had she mentioned breaking barriers of discrimination and gave an example and how they were reaching out to help them and show ASK is not just for "junkies" | 10/5/2020 10:02 PM |
| 81 | Firstly I don't go there, and I really feel you are not helping anybody but yourself | 10/5/2020 9:49 PM |
| 82 | Good | 10/5/2020 9:43 PM |
| 83 | I dont know | 10/5/2020 9:21 PM |
| 84 | I can't comment | 10/5/2020 9:17 PM |
| 85 | No comment | 10/5/2020 9:13 PM |
| 86 | Yeah cuz everyone gets a handout to go steal for the next 12 hours | 10/5/2020 9:10 PM |
| 87 | Try and stay away from ask wellness sites | 10/5/2020 8:53 PM |
| 88 | I would not feel safe to step in a site. | 10/5/2020 8:40 PM |
| 89 | No comments | 10/5/2020 8:30 PM |
| 90 | Whatever | 10/5/2020 7:37 PM |
| 91 | A politically correct concept, not necessarily happening on the streets | 10/5/2020 10:51 AM |
| 92 | I've only ever visited an Ask facility once, and that was because I was looking for a staff member on an unrelated matter.. I have no knowledge of Ask's position on discrimination, though I can't imagine it would be negative. However, I'm simply not in a position to evaluate it. | 10/5/2020 7:05 AM |
| 93 | I feel not wanted get out Why are you here, I don't want to hear it... | 10/4/2020 9:22 PM |
| 94 | I haven't had enough interactions with ASK personnel to make this call. | 10/3/2020 1:50 PM |
| 95 | They don't seem to have a problem in this area. Though, it does seem like it's easier to get a promotion with them if you are male. (I've never worked there though). | 10/2/2020 11:21 AM |
| 96 | A higher level of embracing the indigenous culture is needed. | 10/1/2020 11:01 PM |
| 97 | No comment | 10/1/2020 9:27 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|--|--------------------|
| 98 | Nope | 10/1/2020 6:32 PM |
| 99 | no comment | 10/1/2020 2:47 PM |
| 100 | While supporting an individual that is an active drug user there have been times that i go to get safe use tools for my individual. At tines I find it difficult to obtain these items as its almost like a questioning period when i am just trying to provide safe use items to my individual. If I am coming to ask for the help I feel that should be proof enough of the use. | 10/1/2020 12:56 PM |
| 101 | Agreed | 10/1/2020 12:02 PM |
| 102 | Needs to be more training from individuals who are part of diverse cultures | 10/1/2020 11:58 AM |

Q21 One of the ASK Wellness Society’s mandates is to educate the public on matters of homelessness, addiction, mental health, and more. With this in mind, to what level do you agree with the following statement: “The ASK Wellness Society has increased my knowledge and understanding of the issues facing the most marginalized groups within my community.”

Answered: 185 Skipped: 12



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 38 | 6,982 | 185 |
| Total Respondents: 185 | | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | | DATE |
|----|-----|--------------------|
| 1 | 71 | 10/13/2020 7:21 PM |
| 2 | 50 | 10/13/2020 9:35 AM |
| 3 | 88 | 10/12/2020 9:38 PM |
| 4 | 0 | 10/12/2020 6:39 PM |
| 5 | 29 | 10/11/2020 9:10 AM |
| 6 | 99 | 10/9/2020 11:28 PM |
| 7 | 0 | 10/9/2020 5:04 PM |
| 8 | 68 | 10/9/2020 1:28 PM |
| 9 | 64 | 10/9/2020 9:50 AM |
| 10 | 75 | 10/9/2020 9:21 AM |
| 11 | 72 | 10/9/2020 8:37 AM |
| 12 | 66 | 10/9/2020 7:24 AM |
| 13 | 88 | 10/9/2020 6:54 AM |
| 14 | 80 | 10/9/2020 6:38 AM |
| 15 | 82 | 10/9/2020 5:02 AM |
| 16 | 87 | 10/9/2020 2:21 AM |
| 17 | 85 | 10/9/2020 12:11 AM |
| 18 | 11 | 10/8/2020 9:53 PM |
| 19 | 0 | 10/8/2020 9:24 PM |
| 20 | 66 | 10/8/2020 9:23 PM |
| 21 | 28 | 10/8/2020 8:26 PM |
| 22 | 100 | 10/8/2020 7:52 PM |
| 23 | 1 | 10/8/2020 7:37 PM |
| 24 | 45 | 10/8/2020 7:14 PM |
| 25 | 85 | 10/8/2020 7:12 PM |
| 26 | 57 | 10/8/2020 7:09 PM |
| 27 | 7 | 10/8/2020 5:47 PM |
| 28 | 1 | 10/8/2020 5:38 PM |
| 29 | 51 | 10/8/2020 5:20 PM |
| 30 | 98 | 10/8/2020 4:49 PM |
| 31 | 64 | 10/8/2020 4:46 PM |
| 32 | 12 | 10/8/2020 4:01 PM |
| 33 | 68 | 10/8/2020 4:00 PM |
| 34 | 0 | 10/8/2020 3:36 PM |
| 35 | 96 | 10/8/2020 3:03 PM |
| 36 | 54 | 10/8/2020 2:59 PM |
| 37 | 100 | 10/8/2020 2:43 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|-----|--------------------|
| 38 | 83 | 10/8/2020 2:42 PM |
| 39 | 100 | 10/8/2020 2:33 PM |
| 40 | 50 | 10/8/2020 1:21 PM |
| 41 | 3 | 10/8/2020 12:27 PM |
| 42 | 1 | 10/8/2020 12:08 PM |
| 43 | 0 | 10/8/2020 11:49 AM |
| 44 | 1 | 10/8/2020 11:28 AM |
| 45 | 50 | 10/8/2020 11:20 AM |
| 46 | 12 | 10/8/2020 10:54 AM |
| 47 | 84 | 10/8/2020 10:26 AM |
| 48 | 45 | 10/8/2020 9:58 AM |
| 49 | 10 | 10/8/2020 9:52 AM |
| 50 | 15 | 10/8/2020 9:47 AM |
| 51 | 100 | 10/8/2020 9:32 AM |
| 52 | 87 | 10/8/2020 9:22 AM |
| 53 | 98 | 10/8/2020 6:16 AM |
| 54 | 0 | 10/7/2020 8:04 PM |
| 55 | 3 | 10/7/2020 9:52 AM |
| 56 | 30 | 10/7/2020 9:47 AM |
| 57 | 0 | 10/7/2020 8:11 AM |
| 58 | 0 | 10/7/2020 2:04 AM |
| 59 | 100 | 10/7/2020 1:37 AM |
| 60 | 67 | 10/6/2020 10:54 PM |
| 61 | 0 | 10/6/2020 10:01 PM |
| 62 | 55 | 10/6/2020 9:47 PM |
| 63 | 53 | 10/6/2020 9:27 PM |
| 64 | 10 | 10/6/2020 8:53 PM |
| 65 | 0 | 10/6/2020 8:26 PM |
| 66 | 70 | 10/6/2020 8:05 PM |
| 67 | 0 | 10/6/2020 7:11 PM |
| 68 | 51 | 10/6/2020 7:11 PM |
| 69 | 96 | 10/6/2020 6:59 PM |
| 70 | 0 | 10/6/2020 5:49 PM |
| 71 | 0 | 10/6/2020 5:29 PM |
| 72 | 48 | 10/6/2020 5:17 PM |
| 73 | 100 | 10/6/2020 5:12 PM |
| 74 | 0 | 10/6/2020 4:49 PM |
| 75 | 6 | 10/6/2020 4:32 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 76 | 0 | 10/6/2020 4:16 PM |
| 77 | 100 | 10/6/2020 4:11 PM |
| 78 | 100 | 10/6/2020 3:59 PM |
| 79 | 5 | 10/6/2020 3:02 PM |
| 80 | 1 | 10/6/2020 2:57 PM |
| 81 | 50 | 10/6/2020 2:42 PM |
| 82 | 0 | 10/6/2020 1:45 PM |
| 83 | 49 | 10/6/2020 1:38 PM |
| 84 | 3 | 10/6/2020 1:29 PM |
| 85 | 51 | 10/6/2020 1:12 PM |
| 86 | 0 | 10/6/2020 12:45 PM |
| 87 | 50 | 10/6/2020 12:20 PM |
| 88 | 11 | 10/6/2020 12:01 PM |
| 89 | 0 | 10/6/2020 11:51 AM |
| 90 | 22 | 10/6/2020 11:44 AM |
| 91 | 2 | 10/6/2020 10:54 AM |
| 92 | 0 | 10/6/2020 10:48 AM |
| 93 | 0 | 10/6/2020 9:54 AM |
| 94 | 12 | 10/6/2020 9:34 AM |
| 95 | 1 | 10/6/2020 9:25 AM |
| 96 | 0 | 10/6/2020 9:19 AM |
| 97 | 0 | 10/6/2020 9:10 AM |
| 98 | 100 | 10/6/2020 8:52 AM |
| 99 | 53 | 10/6/2020 8:45 AM |
| 100 | 100 | 10/6/2020 8:45 AM |
| 101 | 53 | 10/6/2020 8:43 AM |
| 102 | 0 | 10/6/2020 8:32 AM |
| 103 | 51 | 10/6/2020 8:27 AM |
| 104 | 51 | 10/6/2020 8:16 AM |
| 105 | 3 | 10/6/2020 8:04 AM |
| 106 | 32 | 10/6/2020 7:59 AM |
| 107 | 0 | 10/6/2020 7:46 AM |
| 108 | 68 | 10/6/2020 7:39 AM |
| 109 | 21 | 10/6/2020 7:37 AM |
| 110 | 10 | 10/6/2020 7:32 AM |
| 111 | 49 | 10/6/2020 7:31 AM |
| 112 | 0 | 10/6/2020 7:30 AM |
| 113 | 16 | 10/6/2020 7:08 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 114 | 0 | 10/6/2020 7:05 AM |
| 115 | 0 | 10/6/2020 6:44 AM |
| 116 | 0 | 10/6/2020 6:38 AM |
| 117 | 53 | 10/6/2020 6:38 AM |
| 118 | 0 | 10/6/2020 6:28 AM |
| 119 | 0 | 10/6/2020 5:35 AM |
| 120 | 100 | 10/6/2020 5:23 AM |
| 121 | 0 | 10/6/2020 3:58 AM |
| 122 | 34 | 10/6/2020 3:08 AM |
| 123 | 45 | 10/6/2020 1:51 AM |
| 124 | 75 | 10/6/2020 12:58 AM |
| 125 | 0 | 10/6/2020 12:35 AM |
| 126 | 0 | 10/5/2020 11:56 PM |
| 127 | 54 | 10/5/2020 10:57 PM |
| 128 | 95 | 10/5/2020 10:39 PM |
| 129 | 7 | 10/5/2020 10:14 PM |
| 130 | 7 | 10/5/2020 10:10 PM |
| 131 | 100 | 10/5/2020 10:02 PM |
| 132 | 1 | 10/5/2020 9:49 PM |
| 133 | 0 | 10/5/2020 9:48 PM |
| 134 | 0 | 10/5/2020 9:45 PM |
| 135 | 14 | 10/5/2020 9:43 PM |
| 136 | 53 | 10/5/2020 9:40 PM |
| 137 | 32 | 10/5/2020 9:38 PM |
| 138 | 77 | 10/5/2020 9:30 PM |
| 139 | 17 | 10/5/2020 9:22 PM |
| 140 | 63 | 10/5/2020 9:21 PM |
| 141 | 1 | 10/5/2020 9:17 PM |
| 142 | 0 | 10/5/2020 9:14 PM |
| 143 | 33 | 10/5/2020 9:13 PM |
| 144 | 4 | 10/5/2020 9:10 PM |
| 145 | 80 | 10/5/2020 8:53 PM |
| 146 | 5 | 10/5/2020 8:53 PM |
| 147 | 100 | 10/5/2020 8:51 PM |
| 148 | 4 | 10/5/2020 8:46 PM |
| 149 | 0 | 10/5/2020 8:40 PM |
| 150 | 13 | 10/5/2020 8:30 PM |
| 151 | 51 | 10/5/2020 8:26 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 152 | 9 | 10/5/2020 8:24 PM |
| 153 | 50 | 10/5/2020 8:21 PM |
| 154 | 0 | 10/5/2020 7:58 PM |
| 155 | 100 | 10/5/2020 7:55 PM |
| 156 | 49 | 10/5/2020 7:52 PM |
| 157 | 88 | 10/5/2020 7:51 PM |
| 158 | 0 | 10/5/2020 7:50 PM |
| 159 | 48 | 10/5/2020 7:44 PM |
| 160 | 0 | 10/5/2020 7:37 PM |
| 161 | 55 | 10/5/2020 7:36 PM |
| 162 | 18 | 10/5/2020 7:34 PM |
| 163 | 90 | 10/5/2020 10:51 AM |
| 164 | 70 | 10/5/2020 7:05 AM |
| 165 | 0 | 10/4/2020 10:13 PM |
| 166 | 2 | 10/4/2020 9:22 PM |
| 167 | 19 | 10/4/2020 7:11 PM |
| 168 | 4 | 10/4/2020 6:09 PM |
| 169 | 55 | 10/4/2020 10:57 AM |
| 170 | 80 | 10/3/2020 9:51 PM |
| 171 | 100 | 10/3/2020 1:50 PM |
| 172 | 1 | 10/2/2020 3:53 PM |
| 173 | 4 | 10/2/2020 11:21 AM |
| 174 | 79 | 10/1/2020 11:01 PM |
| 175 | 30 | 10/1/2020 9:27 PM |
| 176 | 13 | 10/1/2020 6:32 PM |
| 177 | 31 | 10/1/2020 5:46 PM |
| 178 | 98 | 10/1/2020 5:34 PM |
| 179 | 0 | 10/1/2020 2:47 PM |
| 180 | 100 | 10/1/2020 12:56 PM |
| 181 | 50 | 10/1/2020 12:19 PM |
| 182 | 31 | 10/1/2020 12:17 PM |
| 183 | 13 | 10/1/2020 12:02 PM |
| 184 | 0 | 10/1/2020 11:58 AM |
| 185 | 37 | 10/1/2020 11:03 AM |

Q22 Comments on the ASK Wellness Society's community education efforts:

Answered: 117 Skipped: 80

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | More work needs to be done in this area | 10/13/2020 9:35 AM |
| 2 | nothing to comment | 10/12/2020 9:38 PM |
| 3 | Have not seen or heard of any education possibilities in the community | 10/12/2020 6:39 PM |
| 4 | I feel that I've been beaten over the head with how needy the clients are and how I should be delighted to sacrifice personal safety, community safety and everything I've worked hard for to support those who won't support themselves. | 10/11/2020 9:10 AM |
| 5 | By continuing to reinforce the label "marginalized" ASK is telling their clients that they are less than part of the community. | 10/10/2020 10:26 AM |
| 6 | Having FB page, i think is encouraging, especially when I read about things Ask is doing, and have read success stories in the past from those that ASK helped to get back on their feet. | 10/9/2020 11:28 PM |
| 7 | You're not proactive | 10/9/2020 5:04 PM |
| 8 | Educate the staff to get people to rehab centres. Educate the people on drugs to get their life back on track.... life skills, treat them with respect, but take away their checks! Offer safety through forced rehab centres... food, water... safe living. But do not allow them to refuse rehab... mandatory.... they will all thank you in the end | 10/9/2020 9:50 AM |
| 9 | I believe the issues with addiction and homelessness is front and center. But at what point do we need to be concerned when children are witnessing drug abuse in front of their eyes and have to be cautious in a play ground because of needles etc. I dont think that this is ok. | 10/9/2020 8:37 AM |
| 10 | Most of the issues we face are based in mental illness first. It is good to see this coming to the forefront. | 10/9/2020 6:38 AM |
| 11 | Made me realize how much this organization has contributed to enabling drug use, crime without any penalty whatsoever. | 10/9/2020 12:11 AM |
| 12 | havent interacted with your organization in this way. Though asking for help with finding suitable rental didnt help at all | 10/8/2020 9:53 PM |
| 13 | ask wellness is not where my information has come from. My information comes from health professionals and my own experiences | 10/8/2020 7:37 PM |
| 14 | This education should got both ways. | 10/8/2020 7:09 PM |
| 15 | 100% | 10/8/2020 5:20 PM |
| 16 | Have not been explored to an educational opportunity | 10/8/2020 4:01 PM |
| 17 | Drug users on our streets they need to be somewhere else | 10/8/2020 3:36 PM |
| 18 | None - too time consuming | 10/8/2020 3:03 PM |
| 19 | No comment | 10/8/2020 2:59 PM |
| 20 | They do try to inform the community | 10/8/2020 2:42 PM |
| 21 | Great effort | 10/8/2020 2:33 PM |
| 22 | They have made me realize that they are a business of taking care of the 'marginalized" and without them, or at least the number they have attracted to Kamloops thy don't get a pay-cheque. More needs to be done to stop enabling and providing people a hand up and not a hand out | 10/8/2020 1:21 PM |
| 23 | I educate myself, not ASK. I see first hand the problems ASK has caused in Kamloops. It is abhorrent that ASK lines their pockets by enabling people who are obviously mentally ill, and using them to solicit donations. | 10/8/2020 12:27 PM |
| 24 | Ask Wellness doesn't care about forcing this on our community. YOu fix nothing, you're basically a home builder for addicts. | 10/8/2020 12:08 PM |
| 25 | there has been little to no community education and no regard for the feelings of the community | 10/8/2020 11:49 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|---|--------------------|
| 26 | none yet to see | 10/8/2020 11:28 AM |
| 27 | More community education is required, so that people are able to recognize the structural issues that cause poverty. Many people in our community blame poor people for being poor. They believe that poor people must be lazy or have done something bad to be where they are. The reality is that our systems push people into poverty. | 10/8/2020 11:20 AM |
| 28 | very little i have seen!! | 10/8/2020 10:54 AM |
| 29 | Lots of media engagement | 10/8/2020 10:26 AM |
| 30 | They educated me on the fact that I wouldn't want to live anywhere near one of their sites. | 10/8/2020 9:58 AM |
| 31 | There are persons sleeping under bridges, using needles in school ground playgrounds. It's not safe for children or pets to walk through playgrounds. Could the drug addicts please be told the playgrounds are for children? | 10/8/2020 9:52 AM |
| 32 | I am unaware of community education efforts. | 10/8/2020 9:47 AM |
| 33 | No | 10/8/2020 9:32 AM |
| 34 | Honourable | 10/8/2020 9:22 AM |
| 35 | Yes, you have totally educated everyone on what happens when the drug addicts and homeless take over our city. Yes we are all moving out, let the homeless pay taxes see how far that goes. | 10/8/2020 6:16 AM |
| 36 | No comment | 10/7/2020 8:04 PM |
| 37 | Not at all, I know how poverty and drug addiction works and I have helped people on my own and ask never did anything for me except slander me and abuse me. | 10/7/2020 9:52 AM |
| 38 | Until the crime committed by Ask Wellness clients comes to a full stop, it doesn't matter how much they try to educate. Educate you clients to respect others outside of their drug addicted community. | 10/7/2020 8:11 AM |
| 39 | They havent spoken to the community and do nothing to stop drug abuse and crime | 10/7/2020 2:04 AM |
| 40 | Keep up the good work. | 10/7/2020 1:37 AM |
| 41 | Inadequate | 10/6/2020 10:01 PM |
| 42 | Could have more people promoting their services | 10/6/2020 9:27 PM |
| 43 | Nope. I am very experienced in addiction and drug use. It ruined my life for years. I think a lot of these "experts" who "know what's best" for addicts dobt actually have a clue. You tell the public who is mostly unaware of these things what needs to be done so you can continue to operate without being contested. | 10/6/2020 8:26 PM |
| 44 | The addiction issues needs more education | 10/6/2020 8:05 PM |
| 45 | the only thing ask wellness does is enables these people to live the way they live...i see how ask wellness works and I'm pissed that there's no accountability Ask wellness is turning kamloops into a drug infested city | 10/6/2020 7:11 PM |
| 46 | I've given up☹ | 10/6/2020 7:11 PM |
| 47 | They keep briinging more of them in so ya its kind of hard to miss if you are in the area | 10/6/2020 6:59 PM |
| 48 | You ABSOLUTELY have provided no knowledge to the community. You only provide details on why you need more (money, resources) | 10/6/2020 5:29 PM |
| 49 | N/a | 10/6/2020 5:17 PM |
| 50 | no knowledge | 10/6/2020 4:49 PM |
| 51 | I've never once had or heard of any community education. | 10/6/2020 4:32 PM |
| 52 | My sister is homeless and never got help | 10/6/2020 4:16 PM |
| 53 | The only thing I know or hear about AW is to bring people to Kamloops that need help so AW can get more funding. I know the homeless situation is largely blamed on them. | 10/6/2020 3:02 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|--|--------------------|
| 54 | None that I've seen | 10/6/2020 2:57 PM |
| 55 | don't see much about it | 10/6/2020 1:38 PM |
| 56 | I see no education, problem is just getting worse. | 10/6/2020 1:29 PM |
| 57 | None | 10/6/2020 1:12 PM |
| 58 | Living here has increased my awareness and knowledge | 10/6/2020 12:20 PM |
| 59 | No all we hear is....this was stolen that was stolen....this person was attacked that person was assaulted....what we hear is...they are homeless... they have mental illness...they are addicts it's not their fault. | 10/6/2020 11:51 AM |
| 60 | I think there is a lot of misunderstandings and negativity directed towards ASK. I feel that the larger community does not understand what you do besides handing out needles (and not cleaning them up) | 10/6/2020 11:44 AM |
| 61 | I guess they have, but not in a good way. I know how many times a day they shit by the # of piles they leave by my fence, I know how many times a day they shoot up by the number of used needles they leave, I know what they eat by the trash left behind, i know what the want to steal by our family items that have been taken right from our fenced yard, patio and locked shed overnight, AND I know that YOU will continue making excuses for their bad behaviour. That HAS been an education...THAT I COULD HAVE DONE WITHOUT!! | 10/6/2020 10:54 AM |
| 62 | i dont hear anything in regards to statistics on how many ppl you actually HELP get off drugs and live a normal life as a result of your programs | 10/6/2020 10:48 AM |
| 63 | I've never been approached by an ASK Wellness employee on this matter | 10/6/2020 9:54 AM |
| 64 | Enabling is wrong. | 10/6/2020 9:25 AM |
| 65 | I have never felt the Ask wellness is trying to improve my community for myself and family | 10/6/2020 9:19 AM |
| 66 | Well your not doing a very good job at it | 10/6/2020 9:10 AM |
| 67 | Yes I see you care more for promoting drugs not educating. | 10/6/2020 8:52 AM |
| 68 | Ask wellness has helped me to be more compassionate to those struggling in the community | 10/6/2020 8:45 AM |
| 69 | I don't really know to much just see so much that makes a person feel sick More consequences has to happen. More mental health help | 10/6/2020 8:43 AM |
| 70 | You need to educate the addicts not the general public. We are sick and tired of paying for these scumbags and them stealing our stuff and breaking into our vehicles. | 10/6/2020 8:32 AM |
| 71 | NA | 10/6/2020 8:16 AM |
| 72 | How did they do this? I have never seen anything from ask attempting to educate the community other than informing them that they will be putting up an SIS. | 10/6/2020 8:04 AM |
| 73 | I am already aware of what makes a person become homeless. Its sad, but they are treating the rest of the community like garbage which I will not stand for. | 10/6/2020 7:46 AM |
| 74 | Have never experienced | 10/6/2020 7:32 AM |
| 75 | I have heard a lot about the homeless situations in Kamloops and elsewhere. I sympathise to some degree but my patience is running thin when I see the homeless criminal activity at such a high level. | 10/6/2020 7:31 AM |
| 76 | not at all I haven't heard anything from ask wellness | 10/6/2020 7:30 AM |
| 77 | More needs to be done to make people understand the whole picture of how Ask Wellness is trying to help | 10/6/2020 7:08 AM |
| 78 | All I've heard is how you turn people away. You helped bring in busloads of people during the fires which increased the crime rate. | 10/6/2020 7:05 AM |
| 79 | Na | 10/6/2020 6:44 AM |
| 80 | Needs major improvements | 10/6/2020 6:38 AM |
| 81 | No you are not properly educated on this. Enabling is not help. I'm an ex addict. I am ashamed | 10/6/2020 5:35 AM |

2020 Community at Large Feedback Survey (Kamloops)

of how the government and mental health uses the bandaid solutions to these issues. Have you not seen how bad it's really getting??

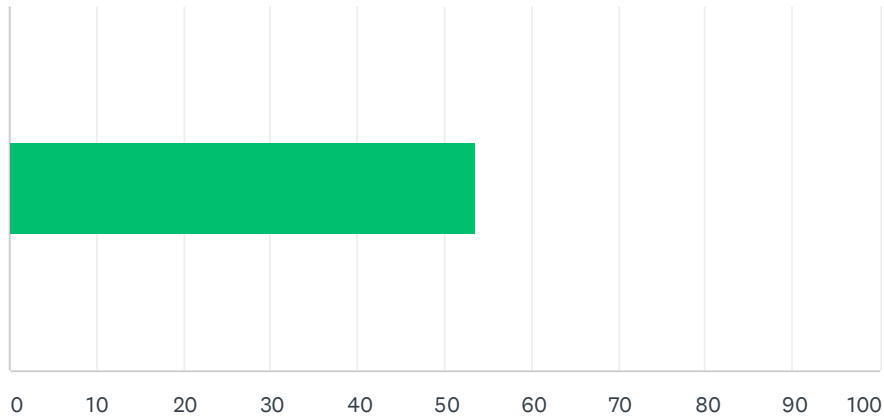
| | | |
|-----|---|--------------------|
| 82 | I don't agree with enabling. Need to fix the issues not just enable | 10/6/2020 3:58 AM |
| 83 | My house in the downtown area has become a licked up fortress. It hasn't always been this way. As a senior person I'm feeling less safe in the home that I have worked hard to pay for. I think better education of the people you support rather than telling us all to deal with it should be the mission of the society. | 10/6/2020 1:51 AM |
| 84 | I feel educated although if I was not working directly with the agency I am not sure I would be | 10/6/2020 12:58 AM |
| 85 | No. | 10/6/2020 12:35 AM |
| 86 | You've done an excellent job of actually killing most of the compassion I did have for your clients. You've totally opened my eyes to how a social agency can murder a community by coddling their clients. | 10/6/2020 12:03 AM |
| 87 | The community is rising in anger because they see the addicted handed free needles and sites to inject, and no other help that gives them a future and a hope. They are blaming Ask wellness for this, and that needs to be addressed to the community. This agency is being blamed for everything, and is swallowed up by negativity but stick with this as where would they be without this agency. And the thefts going on right now, is totally out of control (bikes, etc) There is no quick answers. The education on this should be at highschool level, sending out speakers and testimony's about drugs/alcohol abuse. | 10/5/2020 10:39 PM |
| 88 | Never have I seen anything from ask wellness in regards to educating the community on what they do. | 10/5/2020 10:14 PM |
| 89 | Needs to be out there more....showing the difference being made | 10/5/2020 10:10 PM |
| 90 | Not on all topics but I'm confident if I asked about more they would have given me plenty of information | 10/5/2020 10:02 PM |
| 91 | Teach and help all u want most of these people will not change, just looking for a hand out | 10/5/2020 9:49 PM |
| 92 | Hard to educate people when you won't come to community forums. Need to interact with the community to educate them. | 10/5/2020 9:48 PM |
| 93 | I feel there is a lack of communication . | 10/5/2020 9:45 PM |
| 94 | There seems to only be one side to your mandate. Very little consideration is given to how your organization's choices and actions impact the community negatively | 10/5/2020 9:43 PM |
| 95 | Need more advertising for such events | 10/5/2020 9:22 PM |
| 96 | Poor job | 10/5/2020 9:17 PM |
| 97 | I feel everything is blamed on mental illness in the conversations i have. Then treat the illness with more then a bandaid. Recovery/ rehab | 10/5/2020 9:13 PM |
| 98 | A place to regroup, and plan the next wave of crime. | 10/5/2020 9:10 PM |
| 99 | Havent educated anyone about anything | 10/5/2020 8:53 PM |
| 100 | no! Its a pity party for these individuals and enabling them wont help them. They need to be institutionalized!!! | 10/5/2020 8:46 PM |
| 101 | I speak to the homeless, addicted etc almost daily. I speak to them like any other human. They are people like the rest of us. To understand them as they are all different we must talk to them as they are all unique. This is not something that required education. It is human nature to me. | 10/5/2020 8:40 PM |
| 102 | I have received no education efforts. My experiences with ASK have been negative. | 10/5/2020 8:30 PM |
| 103 | Understanding the plight of addiction and homelessness is not an excuse for criminal behaviour. My issue is with the ACTIONS of the addicts and homeless, not the fact that they are addicts. I suggest that ASK go one step further and educate the Clients that they should not bite the hand that feeds them - stop stealing from and vandalizing/littering in the community that supports them. | 10/5/2020 7:55 PM |
| 104 | The company has made Kamloops undesirable. Period. | 10/5/2020 7:37 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|--|--------------------|
| 105 | Radio and what's left of the newspaper give adequate information, for those of us NOT on Facebook or other social media. | 10/5/2020 10:51 AM |
| 106 | In my opinion, just by the act of being there to help dispossessed people, Ask is educating the general public and creating a positive example. | 10/5/2020 7:05 AM |
| 107 | I am not aware of a community meeting since moving here in 2007. | 10/4/2020 10:13 PM |
| 108 | So full of it you bring new people to house here not our street sisters and brothers living ruff day after day | 10/4/2020 9:22 PM |
| 109 | more community education needed | 10/4/2020 7:11 PM |
| 110 | I haven't learned anything from ASK. | 10/2/2020 3:53 PM |
| 111 | I think they do a really bad job at this! Like, sooo BAD! ASK's strategy has been to guilt trip the residents of the neighbourhood into trying to feel compassion for the drug users who have taken over the area since ASK came in. It's like ASK won't even admit there is a problem here for the residents; they deny accountability. | 10/2/2020 11:21 AM |
| 112 | It does educate and inform, but it is not the sole educator | 10/1/2020 9:27 PM |
| 113 | Very rarely do I see anything put out there from agency | 10/1/2020 6:32 PM |
| 114 | ASK has encouraged more marginalized groups to move to kamloops | 10/1/2020 2:47 PM |
| 115 | What education ? | 10/1/2020 12:17 PM |
| 116 | It is a mess trying to find resources and nobody knows exactly what's offered and through who | 10/1/2020 12:02 PM |
| 117 | I feel that ask does little to educate the public but takes a strong advocacy stance toward people experiencing homelessness-a lot of speaking for in the media and not giving marginalized people the opportunity to be heard. | 10/1/2020 11:58 AM |

Q23 When it comes to managing some of the issues that are faced by communities when it comes to the homeless population, to what level do you see it as the ASK Wellness Society's responsibly to deal with these issues?

Answered: 188 Skipped: 9



| ANSWER CHOICES | AVERAGE NUMBER | TOTAL NUMBER | RESPONSES |
|------------------------|----------------|--------------|-----------|
| | 53 | 10,052 | 188 |
| Total Respondents: 188 | | | |

2020 Community at Large Feedback Survey (Kamloops)

| # | | DATE |
|----|-----|---------------------|
| 1 | 50 | 10/13/2020 7:21 PM |
| 2 | 50 | 10/13/2020 9:35 AM |
| 3 | 53 | 10/12/2020 9:38 PM |
| 4 | 75 | 10/12/2020 6:39 PM |
| 5 | 17 | 10/11/2020 9:10 AM |
| 6 | 89 | 10/10/2020 10:26 AM |
| 7 | 69 | 10/9/2020 11:28 PM |
| 8 | 54 | 10/9/2020 5:04 PM |
| 9 | 82 | 10/9/2020 1:28 PM |
| 10 | 56 | 10/9/2020 10:46 AM |
| 11 | 89 | 10/9/2020 9:50 AM |
| 12 | 54 | 10/9/2020 9:21 AM |
| 13 | 52 | 10/9/2020 8:37 AM |
| 14 | 66 | 10/9/2020 7:24 AM |
| 15 | 50 | 10/9/2020 6:54 AM |
| 16 | 0 | 10/9/2020 6:38 AM |
| 17 | 57 | 10/9/2020 5:02 AM |
| 18 | 47 | 10/9/2020 2:21 AM |
| 19 | 55 | 10/9/2020 12:11 AM |
| 20 | 49 | 10/8/2020 9:53 PM |
| 21 | 99 | 10/8/2020 9:24 PM |
| 22 | 51 | 10/8/2020 9:23 PM |
| 23 | 100 | 10/8/2020 8:33 PM |
| 24 | 51 | 10/8/2020 8:26 PM |
| 25 | 48 | 10/8/2020 7:52 PM |
| 26 | 0 | 10/8/2020 7:37 PM |
| 27 | 48 | 10/8/2020 7:14 PM |
| 28 | 70 | 10/8/2020 7:12 PM |
| 29 | 48 | 10/8/2020 7:09 PM |
| 30 | 1 | 10/8/2020 5:38 PM |
| 31 | 67 | 10/8/2020 5:20 PM |
| 32 | 50 | 10/8/2020 4:49 PM |
| 33 | 53 | 10/8/2020 4:46 PM |
| 34 | 51 | 10/8/2020 4:01 PM |
| 35 | 64 | 10/8/2020 4:00 PM |
| 36 | 1 | 10/8/2020 3:36 PM |
| 37 | 52 | 10/8/2020 3:03 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|-----|--------------------|
| 38 | 50 | 10/8/2020 2:59 PM |
| 39 | 49 | 10/8/2020 2:43 PM |
| 40 | 47 | 10/8/2020 2:42 PM |
| 41 | 81 | 10/8/2020 2:33 PM |
| 42 | 51 | 10/8/2020 1:21 PM |
| 43 | 3 | 10/8/2020 12:27 PM |
| 44 | 0 | 10/8/2020 12:08 PM |
| 45 | 0 | 10/8/2020 11:49 AM |
| 46 | 1 | 10/8/2020 11:28 AM |
| 47 | 50 | 10/8/2020 11:20 AM |
| 48 | 40 | 10/8/2020 10:54 AM |
| 49 | 64 | 10/8/2020 10:26 AM |
| 50 | 48 | 10/8/2020 9:58 AM |
| 51 | 71 | 10/8/2020 9:52 AM |
| 52 | 57 | 10/8/2020 9:47 AM |
| 53 | 49 | 10/8/2020 9:32 AM |
| 54 | 52 | 10/8/2020 9:22 AM |
| 55 | 98 | 10/8/2020 6:16 AM |
| 56 | 99 | 10/7/2020 8:04 PM |
| 57 | 52 | 10/7/2020 9:52 AM |
| 58 | 71 | 10/7/2020 9:47 AM |
| 59 | 64 | 10/7/2020 8:11 AM |
| 60 | 91 | 10/7/2020 2:04 AM |
| 61 | 50 | 10/7/2020 1:37 AM |
| 62 | 0 | 10/6/2020 11:15 PM |
| 63 | 52 | 10/6/2020 10:54 PM |
| 64 | 53 | 10/6/2020 10:01 PM |
| 65 | 78 | 10/6/2020 9:47 PM |
| 66 | 51 | 10/6/2020 9:27 PM |
| 67 | 69 | 10/6/2020 8:53 PM |
| 68 | 0 | 10/6/2020 8:26 PM |
| 69 | 50 | 10/6/2020 8:05 PM |
| 70 | 100 | 10/6/2020 7:11 PM |
| 71 | 50 | 10/6/2020 7:11 PM |
| 72 | 47 | 10/6/2020 6:59 PM |
| 73 | 3 | 10/6/2020 5:49 PM |
| 74 | 18 | 10/6/2020 5:29 PM |
| 75 | 97 | 10/6/2020 5:17 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
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| 76 | 55 | 10/6/2020 5:12 PM |
| 77 | 55 | 10/6/2020 4:49 PM |
| 78 | 4 | 10/6/2020 4:32 PM |
| 79 | 0 | 10/6/2020 4:16 PM |
| 80 | 71 | 10/6/2020 4:11 PM |
| 81 | 50 | 10/6/2020 3:59 PM |
| 82 | 52 | 10/6/2020 3:14 PM |
| 83 | 81 | 10/6/2020 3:02 PM |
| 84 | 1 | 10/6/2020 2:57 PM |
| 85 | 75 | 10/6/2020 2:42 PM |
| 86 | 0 | 10/6/2020 1:45 PM |
| 87 | 50 | 10/6/2020 1:38 PM |
| 88 | 0 | 10/6/2020 1:29 PM |
| 89 | 49 | 10/6/2020 12:45 PM |
| 90 | 50 | 10/6/2020 12:20 PM |
| 91 | 73 | 10/6/2020 12:01 PM |
| 92 | 73 | 10/6/2020 11:51 AM |
| 93 | 55 | 10/6/2020 11:44 AM |
| 94 | 100 | 10/6/2020 10:54 AM |
| 95 | 54 | 10/6/2020 10:48 AM |
| 96 | 66 | 10/6/2020 10:35 AM |
| 97 | 100 | 10/6/2020 9:54 AM |
| 98 | 10 | 10/6/2020 9:34 AM |
| 99 | 0 | 10/6/2020 9:25 AM |
| 100 | 50 | 10/6/2020 9:19 AM |
| 101 | 0 | 10/6/2020 9:10 AM |
| 102 | 46 | 10/6/2020 8:52 AM |
| 103 | 58 | 10/6/2020 8:45 AM |
| 104 | 50 | 10/6/2020 8:45 AM |
| 105 | 46 | 10/6/2020 8:43 AM |
| 106 | 3 | 10/6/2020 8:32 AM |
| 107 | 60 | 10/6/2020 8:27 AM |
| 108 | 0 | 10/6/2020 8:16 AM |
| 109 | 62 | 10/6/2020 8:04 AM |
| 110 | 71 | 10/6/2020 7:59 AM |
| 111 | 49 | 10/6/2020 7:46 AM |
| 112 | 50 | 10/6/2020 7:39 AM |
| 113 | 50 | 10/6/2020 7:37 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 114 | 12 | 10/6/2020 7:32 AM |
| 115 | 52 | 10/6/2020 7:31 AM |
| 116 | 98 | 10/6/2020 7:30 AM |
| 117 | 100 | 10/6/2020 7:08 AM |
| 118 | 100 | 10/6/2020 7:05 AM |
| 119 | 0 | 10/6/2020 6:44 AM |
| 120 | 52 | 10/6/2020 6:38 AM |
| 121 | 50 | 10/6/2020 6:38 AM |
| 122 | 0 | 10/6/2020 6:28 AM |
| 123 | 53 | 10/6/2020 5:35 AM |
| 124 | 50 | 10/6/2020 5:23 AM |
| 125 | 91 | 10/6/2020 3:58 AM |
| 126 | 67 | 10/6/2020 3:08 AM |
| 127 | 76 | 10/6/2020 1:51 AM |
| 128 | 90 | 10/6/2020 12:58 AM |
| 129 | 2 | 10/6/2020 12:35 AM |
| 130 | 45 | 10/5/2020 11:56 PM |
| 131 | 73 | 10/5/2020 10:57 PM |
| 132 | 51 | 10/5/2020 10:39 PM |
| 133 | 100 | 10/5/2020 10:14 PM |
| 134 | 40 | 10/5/2020 10:10 PM |
| 135 | 50 | 10/5/2020 10:02 PM |
| 136 | 100 | 10/5/2020 9:49 PM |
| 137 | 75 | 10/5/2020 9:48 PM |
| 138 | 64 | 10/5/2020 9:45 PM |
| 139 | 52 | 10/5/2020 9:43 PM |
| 140 | 45 | 10/5/2020 9:40 PM |
| 141 | 36 | 10/5/2020 9:38 PM |
| 142 | 63 | 10/5/2020 9:30 PM |
| 143 | 66 | 10/5/2020 9:22 PM |
| 144 | 50 | 10/5/2020 9:21 PM |
| 145 | 50 | 10/5/2020 9:17 PM |
| 146 | 0 | 10/5/2020 9:14 PM |
| 147 | 54 | 10/5/2020 9:13 PM |
| 148 | 97 | 10/5/2020 9:10 PM |
| 149 | 61 | 10/5/2020 8:53 PM |
| 150 | 68 | 10/5/2020 8:53 PM |
| 151 | 54 | 10/5/2020 8:51 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|-----|-----|--------------------|
| 152 | 46 | 10/5/2020 8:46 PM |
| 153 | 68 | 10/5/2020 8:30 PM |
| 154 | 81 | 10/5/2020 8:26 PM |
| 155 | 12 | 10/5/2020 8:24 PM |
| 156 | 51 | 10/5/2020 8:21 PM |
| 157 | 50 | 10/5/2020 7:58 PM |
| 158 | 68 | 10/5/2020 7:55 PM |
| 159 | 47 | 10/5/2020 7:52 PM |
| 160 | 52 | 10/5/2020 7:51 PM |
| 161 | 100 | 10/5/2020 7:50 PM |
| 162 | 51 | 10/5/2020 7:44 PM |
| 163 | 100 | 10/5/2020 7:37 PM |
| 164 | 52 | 10/5/2020 7:36 PM |
| 165 | 54 | 10/5/2020 7:34 PM |
| 166 | 55 | 10/5/2020 10:51 AM |
| 167 | 64 | 10/5/2020 7:05 AM |
| 168 | 50 | 10/4/2020 10:13 PM |
| 169 | 3 | 10/4/2020 9:22 PM |
| 170 | 52 | 10/4/2020 7:11 PM |
| 171 | 53 | 10/4/2020 6:09 PM |
| 172 | 51 | 10/4/2020 10:57 AM |
| 173 | 90 | 10/3/2020 9:51 PM |
| 174 | 70 | 10/3/2020 1:50 PM |
| 175 | 54 | 10/2/2020 3:53 PM |
| 176 | 97 | 10/2/2020 11:21 AM |
| 177 | 70 | 10/1/2020 11:01 PM |
| 178 | 47 | 10/1/2020 9:27 PM |
| 179 | 100 | 10/1/2020 6:32 PM |
| 180 | 84 | 10/1/2020 5:46 PM |
| 181 | 51 | 10/1/2020 5:34 PM |
| 182 | 100 | 10/1/2020 2:47 PM |
| 183 | 75 | 10/1/2020 12:56 PM |
| 184 | 63 | 10/1/2020 12:19 PM |
| 185 | 54 | 10/1/2020 12:17 PM |
| 186 | 52 | 10/1/2020 12:02 PM |
| 187 | 52 | 10/1/2020 11:58 AM |
| 188 | 53 | 10/1/2020 11:03 AM |

Q24 Comments on the ASK Wellness Society's responsibility to deal with issues regarding the homeless population:

Answered: 124 Skipped: 73

2020 Community at Large Feedback Survey (Kamloops)

| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | We all need to work together and collaborate | 10/13/2020 9:35 AM |
| 2 | every community needs more affordable, safe,and pet friendly housing | 10/12/2020 9:38 PM |
| 3 | N/a | 10/12/2020 6:39 PM |
| 4 | I think programs such as ASK wellness offers encourage homelessness, and opting out of participation in society | 10/11/2020 9:10 AM |
| 5 | This is an unfair, leading question. Of course the answer lies between the community involvement & ASK facilitating the section. | 10/10/2020 10:26 AM |
| 6 | Am not aware of how much funding, Ask Wellness receives to state that Ask be held completely responsible. I do believe that municipal, provincial, and Federally there should be some responsibility to aid in the collaborative effort. | 10/9/2020 11:28 PM |
| 7 | None | 10/9/2020 5:04 PM |
| 8 | Enforce mandatory rehab. Have Rcmp on property, and people walking around streets, talking to people who need rehab | 10/9/2020 9:50 AM |
| 9 | We are fortunate to have you in Kamloops. | 10/9/2020 6:54 AM |
| 10 | There is none. They are single minded for the people. | 10/9/2020 6:38 AM |
| 11 | As stated in the above sentence; the Society must work in conjunction with community services. | 10/9/2020 5:02 AM |
| 12 | Something needs to be done but supporting open drug use, injection sites in our neighborhoods is criminal. Why do us law abiding citizens have to follow the law but all these people get away with anything. Its so frustrating. | 10/9/2020 12:11 AM |
| 13 | it should be more than your organization | 10/8/2020 9:53 PM |
| 14 | no comment | 10/8/2020 7:37 PM |
| 15 | Need to advocate for these people to the various governments as I feel it should be their responsibility not the cities as they are paid by the tax payers to run and manage city issues. | 10/8/2020 7:09 PM |
| 16 | I believe that's the biggest issue we have right now. More and more people are coming to Kamloops to use Ask services. But they are not all law abiding, which becomes a huge issue as we can see daily. | 10/8/2020 5:20 PM |
| 17 | The many groups in town should be working together more effectively | 10/8/2020 4:01 PM |
| 18 | They need to have drug users not on our streets | 10/8/2020 3:36 PM |
| 19 | None - too time consuming | 10/8/2020 3:03 PM |
| 20 | No comment | 10/8/2020 2:59 PM |
| 21 | It will take help from goverment and community | 10/8/2020 2:42 PM |
| 22 | Every one is needed | 10/8/2020 2:33 PM |
| 23 | They have attracted these folks here for services and "should" be doing more and using the money the Govt have already given them and not looking for another handout. | 10/8/2020 1:21 PM |
| 24 | It's not up to a charity to deal with mental illness. There are professionals that specialize in dealing with these poor people. | 10/8/2020 12:27 PM |
| 25 | I've seen no responsibility from ask wellness. go walk around kamloops. They've wrecked it. | 10/8/2020 12:08 PM |
| 26 | there was NO community input before the start of this program | 10/8/2020 11:49 AM |
| 27 | ask wellness should be disbanded and DEFUNDED | 10/8/2020 11:28 AM |
| 28 | Ask Wellness deals with issues regarding the homeless population regularly; however, the problems are community and economic problems not agency problems. | 10/8/2020 11:20 AM |
| 29 | none | 10/8/2020 10:54 AM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|--|--------------------|
| 30 | Addressing underlying causes of other social issues is key | 10/8/2020 10:26 AM |
| 31 | They house them. But that's it | 10/8/2020 9:58 AM |
| 32 | Don't give ASK Wellness funding to deal with issues regarding the homeless. Giving them more INJECTION sites is not the answer! IT makes it worse in each community this happens. | 10/8/2020 9:52 AM |
| 33 | Does ASK Wellness get additional money for each homeless person being sent to Kamloops from other areas of the province? | 10/8/2020 9:47 AM |
| 34 | It going to take slot more than ask to help this social problem. Governments need to take action at a higher level. Mental health facilities gearing towards homelessness is a key factor. At risk Youth Need help so they don't end up on the path to drugs and homelessness. We need not only women's shelters but men's shelters. I see so many men And young men that need help from turning to drugs and homelessness. First Nations people need more support too. It's a huge problem that won't go away or get better unless there are more places where people can get help. | 10/8/2020 9:32 AM |
| 35 | There should be a more help from others | 10/8/2020 9:22 AM |
| 36 | You brought them here you deal with the problems they cause. 100% | 10/8/2020 6:16 AM |
| 37 | If Askwellness is payed to help the homeless, and marginalized people, then it is their sole responsibility. Isn't it time a different organisation, with fresh ideas come on board if Askwellness can't handle our housing problem | 10/7/2020 8:04 PM |
| 38 | I don't think people want to work with Bob Hughes. They know he is a crook | 10/7/2020 9:52 AM |
| 39 | Homelessness should be against the law and there should be no shelters full stop. This would force the government to build affordable housing. | 10/7/2020 8:11 AM |
| 40 | You want to play, you take the ball. Why are there stakeholders if it's not about money? Uh huh | 10/7/2020 2:04 AM |
| 41 | . | 10/7/2020 1:37 AM |
| 42 | Your only enabling | 10/6/2020 11:15 PM |
| 43 | N/a | 10/6/2020 10:01 PM |
| 44 | They help find good accommodation for the circumstances | 10/6/2020 9:27 PM |
| 45 | you have literally created the problem you are trying to solve | 10/6/2020 8:26 PM |
| 46 | It's a community issue | 10/6/2020 8:05 PM |
| 47 | stop fucking enabling these people before it's too late...personally I think its already too late...ask wellness has failed us all | 10/6/2020 7:11 PM |
| 48 | I don't believe it is the sole responsibility on ASK to deal with the homelessness I think the city needs to figure out something to help | 10/6/2020 7:11 PM |
| 49 | we need to reduce the number of homeless by making them less dependent on the system. Get a job | 10/6/2020 6:20 PM |
| 50 | You need more oversight and you need to admit that your success in treating the issues are minimal | 10/6/2020 5:29 PM |
| 51 | You created a program that pretty much said we will take care of it.. and the city's drug use and homeless population increased.. along with crime. | 10/6/2020 5:17 PM |
| 52 | its everyone's responsibility | 10/6/2020 4:49 PM |
| 53 | they don't do anything | 10/6/2020 4:32 PM |
| 54 | You're the biggest played in town, you should be a large part of a collaborative effort to address homelessness. | 10/6/2020 4:11 PM |
| 55 | Homeless is everyone's responsibility, Ask Wellness is one of many "tools" in the tool box..(a very good and important tool) , but it is not their responsibility entirely. All the tools must be accessed and used in the right way and in proper order for the desired outcome to be achieved | 10/6/2020 3:14 PM |
| 56 | Isn't that why they are here? | 10/6/2020 3:02 PM |

2020 Community at Large Feedback Survey (Kamloops)

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| 57 | They are completely to blame for the large population we have here. They've gone to the lmd and Nanaimo to attract homeless people to kamloops. This is completely unacceptable | 10/6/2020 2:57 PM |
| 58 | You are enabling them and the general public is fed up with it | 10/6/2020 2:42 PM |
| 59 | I think ASK and City have done quite a bit re housing in Kamloops | 10/6/2020 1:38 PM |
| 60 | Again if they where doing there job, situations would be improving. | 10/6/2020 1:29 PM |
| 61 | None | 10/6/2020 1:12 PM |
| 62 | It definitely takes more than just one society to address these issues but do not feel they are being addressed appropriately | 10/6/2020 12:20 PM |
| 63 | As a designated housing agency I feel much more could be done | 10/6/2020 12:01 PM |
| 64 | You invite them into this community therefore it is your responsibility to protect the people of this community....not just the client. | 10/6/2020 11:51 AM |
| 65 | Be a voice for the voiceless, actively work to reduce stigmatization, communicate with the larger community | 10/6/2020 11:44 AM |
| 66 | If you cant deal with it, then dissolve your Society and let the tax dollars go to programs that ACTUALLY help to reshape futures. You guys are a waste of money. | 10/6/2020 10:54 AM |
| 67 | if you seem to be taking on this responsibility, then yes you should be the ones to blame/thank for how things are going | 10/6/2020 10:48 AM |
| 68 | When ASK Wellness builds places for homeless to live and those homeless people choose not to live there it most definitely is the society's responsibility to deal with it. Busing them in from other communities is not the answer | 10/6/2020 9:54 AM |
| 69 | Not responsible | 10/6/2020 9:34 AM |
| 70 | You've only made things worse while fattening your wallet. | 10/6/2020 9:25 AM |
| 71 | Maybe if you didn't interfere and made it easy for the. Maybe more would get there shit together and make a better life for themselves. Like I said tough love | 10/6/2020 9:10 AM |
| 72 | Your getting paid to deal with these issues but you are failing big time. | 10/6/2020 8:52 AM |
| 73 | REALLY WHAT IS THE RIGHT ANSWER HELPING THEM HAVE DRUGS ISNT THE ANSWER IN MY BOOKS | 10/6/2020 8:43 AM |
| 74 | Move to the south shore near city hall . They are better prepared to deal with these druggies | 10/6/2020 8:32 AM |
| 75 | None | 10/6/2020 8:16 AM |
| 76 | actually DEAL with them. Help them find housing like you say you do. | 10/6/2020 8:04 AM |
| 77 | I feel like if they were not around then we would have less homeless. They are a coming here as they see kamloops as a free ride now. This is the worst I have seen in a long time. I dont feel askwellness is equipped to deal with this anymore. | 10/6/2020 7:46 AM |
| 78 | If somebody doesnt start dealing with these criminals. WE WILL. ENOUGH IS ENOUGH. | 10/6/2020 7:37 AM |
| 79 | Should have continuity | 10/6/2020 7:32 AM |
| 80 | I wish I knew the answer to this dilemma! | 10/6/2020 7:31 AM |
| 81 | I think most people feel that Ask is responsible. That is the problem. | 10/6/2020 7:08 AM |
| 82 | Start with who actually wants off the streets. Find them another community to live if it's easier for them that way. You know. A place that's cheaper to live? | 10/6/2020 7:05 AM |
| 83 | Na | 10/6/2020 6:44 AM |
| 84 | Get them gone | 10/6/2020 6:38 AM |
| 85 | It is totally a joint responsibility.... that includes responsibility from the homeless and well.... commitments - whether that be financial, agreeing to attend counseling/ beginning the process of becoming a recovering 'addict'.... they should be held accountable somehow as well or they | 10/6/2020 6:38 AM |

2020 Community at Large Feedback Survey (Kamloops)

don't receive assistance in whatever form because those who abuse the system are taking away a spot gotte someone who truly wants to improve themselves and their life

| | | |
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| 86 | Work more with mental health and perhaps come up with a plan for free rehab. | 10/6/2020 5:35 AM |
| 87 | It is not 100% your responsibility and there should be more done by other community members/agencies but it seems the brunt of it falls on ask shoulders because everyone else is too much of a pussy to get their hands dirty and mingle with the homeless and users and mentally ill. | 10/6/2020 5:23 AM |
| 88 | Stop enabling. These people need rehab | 10/6/2020 3:58 AM |
| 89 | Spend the funding appropriately. | 10/6/2020 1:51 AM |
| 90 | You house ppl. Give free paraphernalia Thate about it. | 10/6/2020 12:35 AM |
| 91 | I seriously think you should focus on housing, rehab, education for people with strong ties to this community. Work hard on helping people connect with services in their hometowns/communities they have ties to. For example family or a potential support system living there. Help spread those needing help around a bit instead of them being centered in one place. Honestly it's this concentration that's causing so much trouble. | 10/6/2020 12:03 AM |
| 92 | If you are using my tax dollars your throwing my money away. Do something so that the people that work live and pay taxes feel safe on their city | 10/5/2020 10:57 PM |
| 93 | homeless don't always want homes or to be helped. This takes time and patience of ask wellness agency to help this person back into society. This agency can only do so much. | 10/5/2020 10:39 PM |
| 94 | You give hookers condoms. You give junkies needles. You deal with the mess they make. Shouldn't be on the shoulders of the community. | 10/5/2020 10:14 PM |
| 95 | Help in collaboration of shelters avail etc... | 10/5/2020 10:10 PM |
| 96 | I think you guys have a good idea about how to support people in need so you would be a valuable player I wouldn't say solely responsible | 10/5/2020 10:02 PM |
| 97 | Get them off the street. Don't feel safe walking down the street | 10/5/2020 9:49 PM |
| 98 | As a primary service provider to the homeless population, ASK has the duty to take the lead in finding a solution by be an active voice at the table. At this point it seems like they are MIA | 10/5/2020 9:48 PM |
| 99 | I see it as part of your mandate, when you take on government contracts etc. | 10/5/2020 9:45 PM |
| 100 | It should be a group effort | 10/5/2020 9:43 PM |
| 101 | It's a collaborative effort | 10/5/2020 9:17 PM |
| 102 | No comment | 10/5/2020 9:13 PM |
| 103 | Stop wasting taxpayer money | 10/5/2020 9:10 PM |
| 104 | It's the business you've decided to be in so do your job | 10/5/2020 8:53 PM |
| 105 | enabling them doesnt help them | 10/5/2020 8:46 PM |
| 106 | Who knows...You said "some of these issues" should they go around and hand out tents ... NO.. | 10/5/2020 8:40 PM |
| 107 | I would really like to see results and numbers showing that ASK reintegrates into society / finds housing / reduces homelessness. From my perspective ASK is simply enabling homeless to continue being homeless | 10/5/2020 8:30 PM |
| 108 | You bring them into our community - you deal with them. The RCMP should still play a role of putting criminals and people exhibiting anti-social behaviour behind bars. | 10/5/2020 7:55 PM |
| 109 | Get them off the street. It's pretty simple. | 10/5/2020 7:37 PM |
| 110 | Keep pushing for grants from different levels of government | 10/5/2020 10:51 AM |
| 111 | Yes, Ask should be fully engaged with all stake holders (i.e., everybody). However without a lot more funding and without affirmative support from all levels of government, it would be useless to simply dump such huge responsibility on the Society. | 10/5/2020 7:05 AM |

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| 112 | Help them by housing them together as a family they're living ruff together Why can't they go in together | 10/4/2020 9:22 PM |
| 113 | It's not all on ask wellness. The city should be doing theirs | 10/4/2020 10:57 AM |
| 114 | I don't think ASK is required to deal with all issues regarding the negative impacts on the community; however, the reality is that the services provided (harm reduction) bring people to your sites and then they use in close proximity to your sites. ASK is the hub and the neighbouring businesses and homes are negatively affected. ASK needs to be responsible if they make themselves the hub. | 10/3/2020 9:51 PM |
| 115 | ASK is a fantastic organization when it comes to providing services and supplies to users. Furthermore, ASK is great at reaching out to clients and finding community resources. This is a double-edged sword though; people flock from outside of Kamloops to gain access to these supports. As such, ASK is definitely responsible for some of these issues, but they are also the best to manage it. With proper funding, ASK can continue to do great things. | 10/3/2020 1:50 PM |
| 116 | There was problems with homelessness before ASK, but once they moved in on the N.S., the neighbourhood has gotten exponentially worse. They dont' seem to care either as long as they're receiving funding. They are 100% responsible for the current state of the N.S. | 10/2/2020 11:21 AM |
| 117 | While it is not fair to expect ASK to be responsible for all actions or facets of an individuals life/behaviours this organization does have an obligation to ensure the wellness of the community is also with held. Due to the level of growth in housing units etc. Their must be a certain level of responsibility for the effects these changes have on our community and it's neighbours | 10/1/2020 11:01 PM |
| 118 | it is not your sole responsibility | 10/1/2020 9:27 PM |
| 119 | Ensuring proper authorities are alerted to bike thefts or crime in the area would make it safer. | 10/1/2020 5:46 PM |
| 120 | ASK is the reason many of these people move into the neighborhood | 10/1/2020 2:47 PM |
| 121 | I feel that homelessness for adults is of the top priority of asl but that they lack the ability to provide services for you. Quite often referring to another agency or collaborating with other community partners. This becomes problematic as the person that may not have any id does paper work with ask that is repeated for other community partners when they then do their paperwork. Having each partner work with the V.A.T that works for all ages limiting the amount of time a person has to tell their often traumatic story. | 10/1/2020 12:56 PM |
| 122 | Kamloops is a dirty mess ..our beaches , parks , streets overrun with open drug use , litter , used needles , condoms | 10/1/2020 12:17 PM |
| 123 | We need to work together not seperately | 10/1/2020 12:02 PM |
| 124 | It seems ASK has monopolized these services. | 10/1/2020 11:58 AM |

Q25 Do you have any other comments about the ASK Wellness Society?
This could include what forms of programming should also be offered, what forms of programming should not be offered, or anything else you would like to say to the Society's front line staff, leadership team, or Directors?

Answered: 121 Skipped: 76

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| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | no other comments | 10/13/2020 9:35 AM |
| 2 | Personally I think you do an amazing job with the job at hand, be wonderful if city and govt would be more available as rescources. | 10/12/2020 9:38 PM |
| 3 | I hope that they can continue to encourage clients who frequent parks where child are, to not use drugs/needles when kids are present. I wish they would encourage the clients to clean up and if they can not....ASK should be more present for clean ups and education clients on common sense and responsibility | 10/12/2020 6:39 PM |
| 4 | No | 10/11/2020 9:10 AM |
| 5 | ASK Wellness should, in my opinion, provide lifeskills education for their clients & help them to integrate into their community. It is NOT the responsibility of the community to continually change their values. | 10/10/2020 10:26 AM |
| 6 | Although many don't agree, locally that new needles should be issued..keeping aids/hep at bay I should be a continued practice and would like to see some form of program adopted, like Caroline and Mr. Geisbricht had; giving a nickle for returned needles. Although i understand needles pose limited health risk; public perception of the risk is high. would like to see more put into follow up with clients to ensure that if a clients needs mental health assistance, that Ask Wellness may be able to refer a client to a service or speak on behalf of a client to ensure continued success. | 10/9/2020 11:28 PM |
| 7 | Askwellness has caused more problems in the community than solved | 10/9/2020 5:04 PM |
| 8 | I would love to see an exercise program for Seniors. | 10/9/2020 10:46 AM |
| 9 | You need more government money to get people educated, and more rehab centres. You will get more money when you stop the welfare checks to drug addicted people. Everyone else gets their rent cent to landlords, and pay people to pay their bills for them, making sure they have a home to go to. Some form of food stamp, Preferably electronica | 10/9/2020 9:50 AM |
| 10 | Community support for issues created by their work. | 10/9/2020 6:38 AM |
| 11 | no | 10/9/2020 2:21 AM |
| 12 | PLEASE listen to the neighborhood. You have destroyed our community by inviting these criminals and drug dealers into our community. I support your housing programs, but the safe injection site and bringing people from outside of the community to Kamloops to keep customers. Its clear that if there was NO PROBLEM with marginalized people, ASK wellness would not receive funding. Its in your own best interest to have a terrible community problem and to not fix it because if the problem was fixed, you would not have funding. | 10/9/2020 12:11 AM |
| 13 | no | 10/8/2020 9:53 PM |
| 14 | Why have you sent this survey out to the general public?? Every question is addressed to persons who have had direct contact with your agency. An in house survey would have given your devotes opportunity to give you their biussed opinions. You would be better off to ask the general puplic how they feel about all the "homeless" (drug addicts) being plunked down in their neighborhoods. I was recently accosted 6 times in one day with people begging for money.....most look healthy enough to be out there working. I feel the more you give the more you are going to have people that you will have to give to. This survey is a joke. | 10/8/2020 9:49 PM |
| 15 | Be more firm, strong rules | 10/8/2020 9:23 PM |
| 16 | keep up the great work | 10/8/2020 7:52 PM |
| 17 | stop importing non residents to Kamloops. Our town is dying | 10/8/2020 7:37 PM |
| 18 | Put on a course explain the cost of crime, trash pickup left by homeless people And bylaw enforcement. | 10/8/2020 7:09 PM |
| 19 | I truly think we've got a huge problem with our "homeless" people that are in Kamloops because they know we provide amazing services as you've noted. Petty crime, littering (of all sorts), etc. | 10/8/2020 5:20 PM |
| 20 | I appreciate your efforts in doing a tough job, | 10/8/2020 4:01 PM |

2020 Community at Large Feedback Survey (Kamloops)

| | | |
|----|--|--------------------|
| 21 | There needs to be more places to get clean and they should be housed outside the city | 10/8/2020 3:36 PM |
| 22 | I am grateful that we have an Ask Wellness in Kamloops. | 10/8/2020 3:03 PM |
| 23 | Not involved | 10/8/2020 2:59 PM |
| 24 | terrific organization; a role model to others | 10/8/2020 2:43 PM |
| 25 | No | 10/8/2020 2:42 PM |
| 26 | More homelessness = more donations and more grants. Go away ASK. | 10/8/2020 12:27 PM |
| 27 | Get rid of Bob to start as his approach of acquiring numerous properties to house people is not the solution. WE NEED TREATMENT AND REHAB for people not a roof over their heads to shoot up and overdose in. The extreme drain on resources within our front line workers, police, fire, ambulance and hospital is ridiculous. A poor man dies of a heart attack because all the ambulances in kamloops are dealing with overdoses? Dealing with the same person overdosing numerous times daily??? Try fixing it instead of enabling it! | 10/8/2020 12:08 PM |
| 28 | will askwellness compensate homeowners for theft and property damage due to their clients? Will askwellness foot the bill for the extra policing required to support their programs? | 10/8/2020 11:49 AM |
| 29 | tell the true and be more transparent | 10/8/2020 11:28 AM |
| 30 | I am grateful to have Ask Wellness in my community. Please continue with the work you do. | 10/8/2020 11:20 AM |
| 31 | more public input as to where a site is being placed and the impact this site may have on the surrounding community | 10/8/2020 10:54 AM |
| 32 | Kamloops citizens should be shown their own responsibility in solving social issues. Get people to own the issues and help solve them, not just complain all the time | 10/8/2020 10:26 AM |
| 33 | You do not do enough, or care about the businesses or homeowners around your sites. I have heard your employees say (about concerns or complaints brought by the former), " no matter what they'll find something to complain about). | 10/8/2020 9:58 AM |
| 34 | RECOVERY houses. Defund Injection sites. | 10/8/2020 9:52 AM |
| 35 | What is ASK Wellness doing about the increase in drug use and theft among the increased homeless population in the community? | 10/8/2020 9:47 AM |
| 36 | I have worked with your staff and some members of your program before and was impressed with all. Keep up the good work! Thank you. I have noticed less people sleeping in and around my work since the low income housing went up at Tranquille and have also noticed less needles discarded around. Such a good step in the right direction. | 10/8/2020 9:32 AM |
| 37 | Your doing fantastic job | 10/8/2020 9:22 AM |
| 38 | Stop bringing more homeless and drug addicts to our city! Neverminded its too late. | 10/8/2020 6:16 AM |
| 39 | No comment | 10/7/2020 8:04 PM |
| 40 | It's a hard job at the best yet to have someone like Bob in then is a distrage to society , you have a huge mess on your hands that will one day come back to bite your asses. may not be today or tomorrow but people know and one day it will catch up to you. The directors do nto even listen and just support Bob which is of no help. need unbiased sources. I am just sickened. | 10/7/2020 9:52 AM |
| 41 | I would like to see you shit your doors and leave the Northshore. | 10/7/2020 8:11 AM |
| 42 | This town has become a shit show since ask wellness decided to get its paws on it. Welcoming criminals and drug abusers saying you're "helping" is bullshit | 10/7/2020 2:04 AM |
| 43 | . | 10/7/2020 1:37 AM |
| 44 | More advertising online and through posters. Awareness and workshops. | 10/6/2020 10:54 PM |
| 45 | Great job keep up the good work | 10/6/2020 9:27 PM |
| 46 | Pull the plug on the needle program and the consumption sites. Overdoses are at a all time high in kamloops because you have turned it into a safe haven and a nice place to live for the unemployed career criminal not wanting to fix themselves drug addict. I believe if you were to | 10/6/2020 8:26 PM |

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leave and set up shop in another community they would follow you there too. Maybe this is a good idea

| | | |
|----|--|--------------------|
| 47 | None | 10/6/2020 8:05 PM |
| 48 | just stop enabling...all this drug use will cripple our health care system... | 10/6/2020 7:11 PM |
| 49 | Any help given should be great fully excepted. I'm not sure if they have a 3 strikes your out policy. Help and enabling are 2 very different things. As you are well aware of maybe figure that out. I believe more mental health nurses or counsellors should be employed to help. You all have an extremely difficult job to do. You need more professional help. And need to move | 10/6/2020 7:11 PM |
| 50 | get rid of the free needles and crack pipes | 10/6/2020 6:59 PM |
| 51 | lies lies lies | 10/6/2020 5:49 PM |
| 52 | While your mission is noble, you are carrying it out with such disregard for the community that you are quickly losing support. Your clientele are at this point where they are like petulant children. They throw a tantrum and get what they want and don't need to show any responsibility. The community is sick of it | 10/6/2020 5:29 PM |
| 53 | encouraged drug use is ridiculous!! Let them use dirty needles, they won't be throwing them in the streets or playgrounds anymore! | 10/6/2020 5:17 PM |
| 54 | no | 10/6/2020 4:49 PM |
| 55 | You're doing amazing work | 10/6/2020 3:59 PM |
| 56 | Thank you for giving hope and helping so many people to live a meaningful life and giving them skills to carry on | 10/6/2020 3:14 PM |
| 57 | They should be run out of town! The silent majority are pissed off. This city was a great place to live but now ask wellness is turning it into a shit hole. At the very least they should have some competition. There should also be a financial and open review of their operations. Bob Hughes is corrupt | 10/6/2020 2:57 PM |
| 58 | You should not be providing drugs to these people. How will that clean them up? It only makes it worse because now it's free and they get shelter with it. It's disgusting how many people loiter outside your buildings and in surrounding areas. The North Shore has been TERRIBLE lately. Guaranteed all because of ASK Wellness. | 10/6/2020 1:45 PM |
| 59 | Needle for a needle - don't hand out (at ALL would be best) but don't hand out if they don't return - children's safety and dogs etc | 10/6/2020 1:38 PM |
| 60 | Nothing that I have not already put in my statements. | 10/6/2020 1:29 PM |
| 61 | None | 10/6/2020 1:12 PM |
| 62 | no | 10/6/2020 12:20 PM |
| 63 | Please focus on mental health, recovery and sobriety | 10/6/2020 12:01 PM |
| 64 | I feel that you have a great thing here...just need to be able to protect the public in this city....they need to be held accountable for their actions and not hide behind their illness or addictions...they need help..if they are harmful or have harmed others they need to be held in a facility that can help them and also be able to protect the community from their actions. | 10/6/2020 11:51 AM |
| 65 | Definitely better communication for the community, such as direct ways reducing harm for people living with addiction also reduces harm for the community. | 10/6/2020 11:44 AM |
| 66 | REHAB | 10/6/2020 10:48 AM |
| 67 | I've lived in Kamloops for 38 years (all my life) and never has open drug use been such a problem as it is now. At one point we weren't scared to shop or even go for a walk along that stretch of Tranquille, now there is no way I would go over there. A few weeks ago we took our dogs to the Tranquille road vet, while we were waiting for them to be done I was going to walk my 6 year old daughter over to Tim Hortons for a treat. Before we even crossed the parking lot she was subjected to seeing a certain drug user/street person (Kyle) with his pants down around his ankles yelling and swearing. Then a fire truck comes speeding into the parking lot followed by 2 ambulances and the police. A male had overdosed in the Tim Horton's! Needless | 10/6/2020 9:54 AM |

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to say we turned around and walked back over to sit in our vehicle until the dogs were done at the vet. We took our business else where and will continue to do so from now on.

| | | |
|----|---|-------------------|
| 68 | My uncle is one of the biggest addicts in town and can be seen Trippin on the streets. Glad he had a roof and meals. Wish he'd go to jail and straighten it instead of being enabled. | 10/6/2020 9:34 AM |
| 69 | Shut down. Stop enabling drug users. | 10/6/2020 9:25 AM |
| 70 | Shut the place down, town was better off before you came. | 10/6/2020 9:10 AM |
| 71 | You bring in druggies from other towns to fill vacant beds. Why. You have ruined our town. All to fill your pockets | 10/6/2020 8:52 AM |
| 72 | No | 10/6/2020 8:45 AM |
| 73 | Keep up the good work. You're making a difference:) | 10/6/2020 8:45 AM |
| 74 | GETTING THESE ADDICTS INTO TREATMENT CENTRES THEY DONT WANT THE HELP TO GET BETTER THEN LET THEM.BE RESPINSIBLE ON THERE OWN NO FREE DRUGS IM NOT A BLEEDING HEART | 10/6/2020 8:43 AM |
| 75 | NA | 10/6/2020 8:16 AM |
| 76 | The reputation of ask Wellness is in the gutter. People's perception is that people like Bob and Kira live large and take more than their share of what is given to ask. Given the seriously increase the amount of homeless and addicted people on the streets I would say that ask is failing miserably. | 10/6/2020 8:04 AM |
| 77 | You really need to think your programs through. Are you just letting them use your company, or are you trying to get them better and into actual housing and becoming a normal paying citizen? All I see is the homeless are abusing the system and not changing their lifestyles at all, even getting worse and bringing all their friends to live in kamloops too! We as a community feel unsafe. This has gone way to far | 10/6/2020 7:46 AM |
| 78 | Would really like to feel you are helping | 10/6/2020 7:32 AM |
| 79 | Enabling an addict does not work! | 10/6/2020 7:31 AM |
| 80 | Thank you for helping as much as you can. | 10/6/2020 7:08 AM |
| 81 | House people that actually want to better their lives. Quit kissing the asses of the drug addicts. Get them in treatment centres before handing them other crap. Make them prove they want to change. | 10/6/2020 7:05 AM |
| 82 | Na | 10/6/2020 6:44 AM |
| 83 | Since ASK has opened in our community it has changed it for the people who once felt safe, into an over populated drug and homeless area. ASK needs to go | 10/6/2020 6:38 AM |
| 84 | With our judgmental community/ society, I believe ASK is striving to move forward, interact with the community, educate. As I mentioned earlier, I feel that those seeking assistance, wanting a safe injection - need to be held more accountable- even if it's only by way of returning 5 dirty needles to get 1 clean one because we'r know they could do that. We know because we have to many community members including children that are seeing the needles discarded. The needles is the one issue that really bothers me... thinking back of Dennis Geisbrechts does to clean needles... that is a program that I believe or city council needs to get behind and along with ASK... perhaps hire/ train personnel because our young children are becoming increasingly in danger of going places and stepping on them or picking them up- schoolyards, playgrounds. Their needs to be stiffer penalties for those receiving assistance when they cause vandalism, injuries, theft to those within our community | 10/6/2020 6:38 AM |
| 85 | Please help them properly. What you and the government are doing is not helping at all. Bring back psychiatric hospitals with rehab can collaborate. Because we (tax payers) are tired of not having any rights while the drug addicts have more than us. They commit a crime but yet nothing happens to them. We pay the price over and over. And we are all done with that. It will end up turning out extremely bad as vigilantly will be the next step. And it won't be pretty. | 10/6/2020 5:35 AM |
| 86 | I feel there should be a little more emphasis around recovery options. Not shoved down the throats of people in addiction but there should be more options other than aash | 10/6/2020 5:23 AM |
| 87 | Stop putting the addicts in homes. They need rehab centres. Instead of building housing for | 10/6/2020 3:58 AM |

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| | | |
|-----|--|--------------------|
| | them to destroy there should be rehab centres built | |
| 88 | Again. REHAB. HEALTHCARE. MENTAL HEALTH. LIFE SKILLS | 10/6/2020 12:35 AM |
| 89 | Please stop enabling people. Please. Build dry housing. Get some detox going. Show some boundaries instead of just coddling people. Please. I love this city but What's being done is not working. Our community is dying and people are furious with the mess you've created. My entire family (about 8 households) are so fed up that we're all contemplating moving away. Please please please help fix the mess you've helped make. | 10/6/2020 12:03 AM |
| 90 | Don't fund their habits. Don't give away free drugs or needles. I don't want my tax dollars going towards that. Stop enabling the addicts! Tough love they won't change unless they are forced to and they don't have handouts. | 10/5/2020 10:57 PM |
| 91 | Maybe more explaining what they do in the paper, over and over, showing statistics on how they help people and give the town some hope instead seeing noone doing anything. Although this is not the case, there is no presence out there on the streets that they can see. | 10/5/2020 10:39 PM |
| 92 | | 10/5/2020 10:14 PM |
| 93 | Should work with bylaw to keep homeless and addicts off the streets, beaches, parks etc. | 10/5/2020 10:10 PM |
| 94 | I'd like more education towards the general public to help change the way we see you guys as well as the people using your place. I think we should all be trained on how to use naloxone kits or at least told more that we should! You ever know when you might need to help someone. Also, what about teens. What education is shared to middle/highschool kids? Knowledge is power so I'd like to provide my child with information but not sure what to say to him. | 10/5/2020 10:02 PM |
| 95 | Nope. I really feel you don't help them as they continue to live on the streets. How many have you really helped. | 10/5/2020 9:49 PM |
| 96 | Been allegations on improper handling of programs and funds by ASK and its board. Suggestions of misappropriating funds, paying clientele in Visa Gift Cards. Providing housing to clientele who are then dealing drugs to other clients making the space unsafe to anyone trying to correct coarse. ASK has an image problem that they are not concerned about the impact on the community they operate. | 10/5/2020 9:48 PM |
| 97 | Nope | 10/5/2020 9:43 PM |
| 98 | My comments on previous questions answers this question. | 10/5/2020 9:30 PM |
| 99 | Loutring should be adhered to in all of kamloops, ask wellness should not allow it | 10/5/2020 9:21 PM |
| 100 | None | 10/5/2020 9:17 PM |
| 101 | I disagree with supplying drug paraphanelia. Common opinion in the circles i talk to is your program is enabling. If these individuals want/ need help they should be contributing to there own recovery by attending rehab etc. Its to easy to just keep asking for help and has become an expectation | 10/5/2020 9:13 PM |
| 102 | Yeah, they want a meal, put them to work. A bed. Put them to work. There is garbage detail, landscaping snow removal. I bust my ass everyday to see these junkies steal from hard working people trying to make ends meet. | 10/5/2020 9:10 PM |
| 103 | Too much to write here | 10/5/2020 8:53 PM |
| 104 | Open up our institutions, and put these people back in them where they belong and where they can be properly cared for. | 10/5/2020 8:46 PM |
| 105 | I think the staff do the best job they know how under the leadership given. But it do not think they have authority to make any real change and that is a problem and makes it all a waste of money.. Lets get these people homes, then deal with their problems. Without a safe home..not a tent or a dorm bed... a real safe home how can they get well? | 10/5/2020 8:40 PM |
| 106 | I suggest that ASK educates their Clients that they should not bite the hand that feeds them - stop stealing from and vandalizing/littering in the community that supports them. ASK has a role in controlling the abhorrent behaviour of their clients in the greater community! | 10/5/2020 7:55 PM |
| 107 | Are you related to Patrick McDonald ? | 10/5/2020 7:52 PM |

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| | | |
|-----|--|--------------------|
| 108 | This organization has made Kamloops a dumping ground for drug use and homelessness. It would be nice if kids could actually use our parks but they can't thanks to drug use promoted by Ask Wellness. | 10/5/2020 7:37 PM |
| 109 | My neighborhood is better with you than without you | 10/5/2020 10:51 AM |
| 110 | I believe Ask is a critically important agency. I also believe it needs a LOT better funding and the homeless problem in general needs a LOT more financial support. Including way more public housing projects such as Spero House. | 10/5/2020 7:05 AM |
| 111 | Ask. Wellness needs to get out of housing shut down leave town let the people who have been there to help those who want to have a new life do tiny house 😊 have people with lived experience run the housing | 10/4/2020 9:22 PM |
| 112 | Meaningful groups that give people purpose, hope to move forward | 10/4/2020 7:11 PM |
| 113 | Substance use rehab and long term counselling to help the drug affected population heal from their hurts. | 10/3/2020 9:51 PM |
| 114 | no | 10/3/2020 1:50 PM |
| 115 | Take responsibility for the negative effects your organization has had on the neighbourhood of the N.S. | 10/2/2020 11:21 AM |
| 116 | Thank you for what you do. | 10/1/2020 11:01 PM |
| 117 | why repeat programs for those it has failed. I've heard so much of I've been through this/that program before, but that's what they offer. Each individual requires different and at times new levels of assistance and guidance | 10/1/2020 9:27 PM |
| 118 | Crime reduction strategies for entrenched peoples. Offering communication classes to ensure proper communication between client's and community members. Ensuring client's are sober before entering or leaving facilities. | 10/1/2020 5:46 PM |
| 119 | Needle exchange ..has nothing to do with exchange at all ..why are they polluting our neighbourhoods ? | 10/1/2020 12:17 PM |
| 120 | More support for the families as a whole | 10/1/2020 12:02 PM |
| 121 | You need a board of directors, not just one person whose biases and personal relationships interfere with the agency's functioning and client care. | 10/1/2020 11:58 AM |

Q26 Would you like to be added to the mailing list for the ASK Wellness Society? This will include original content about our programs, staff, and client success stories as well as a monthly newsletter.

Answered: 109 Skipped: 88

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| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | No thank you | 10/13/2020 9:35 AM |
| 2 | no thank you, can't stay caught up as is | 10/12/2020 9:38 PM |
| 3 | No | 10/12/2020 6:39 PM |
| 4 | No | 10/11/2020 9:10 AM |
| 5 | Yes but I would also like to hear about missed opportunities with their work. | 10/10/2020 10:26 AM |
| 6 | Rhondagray1970@gmail.com | 10/9/2020 11:28 PM |
| 7 | No | 10/9/2020 5:04 PM |
| 8 | Yes | 10/9/2020 1:28 PM |
| 9 | doreente@hotmail.com | 10/9/2020 10:46 AM |
| 10 | no | 10/9/2020 6:38 AM |
| 11 | yes | 10/9/2020 2:21 AM |
| 12 | no | 10/8/2020 9:53 PM |
| 13 | No thanks, tried to help, addicts and alcoholics more rights and given to much. More effort needed for them to do chores to earn things, don't just give freely | 10/8/2020 9:23 PM |
| 14 | definitely not thanks anyway | 10/8/2020 7:37 PM |
| 15 | No | 10/8/2020 7:09 PM |
| 16 | Already do! | 10/8/2020 5:20 PM |
| 17 | No thank you. | 10/8/2020 4:49 PM |
| 18 | no thank you | 10/8/2020 4:46 PM |
| 19 | N/a | 10/8/2020 4:01 PM |
| 20 | No | 10/8/2020 3:36 PM |
| 21 | gmkershaw@shaw.ca | 10/8/2020 3:03 PM |
| 22 | No | 10/8/2020 2:59 PM |
| 23 | No. | 10/8/2020 12:27 PM |
| 24 | no | 10/8/2020 11:49 AM |
| 25 | no just shut the program down please | 10/8/2020 11:28 AM |
| 26 | NO | 10/8/2020 10:54 AM |
| 27 | No | 10/8/2020 10:26 AM |
| 28 | NO | 10/8/2020 9:58 AM |
| 29 | No thanks | 10/8/2020 9:52 AM |
| 30 | No | 10/8/2020 9:32 AM |
| 31 | No thanks | 10/8/2020 6:16 AM |
| 32 | Yes | 10/7/2020 8:04 PM |
| 33 | No thank you, it's just another reminder of how they discriminate and never helped me and cherry pick who they will even speak to. | 10/7/2020 9:52 AM |
| 34 | No | 10/7/2020 8:11 AM |
| 35 | No way, do better | 10/7/2020 2:04 AM |
| 36 | No | 10/7/2020 1:37 AM |

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| | | |
|----|---|--------------------|
| 37 | Yes | 10/6/2020 10:54 PM |
| 38 | No thank-you | 10/6/2020 9:47 PM |
| 39 | Yes | 10/6/2020 9:27 PM |
| 40 | no | 10/6/2020 8:26 PM |
| 41 | Sure | 10/6/2020 8:05 PM |
| 42 | no ask wellness is a joke...bob hughes should be embarrassed...he has created this mess | 10/6/2020 7:11 PM |
| 43 | no | 10/6/2020 6:59 PM |
| 44 | No | 10/6/2020 5:49 PM |
| 45 | Not a chance | 10/6/2020 5:17 PM |
| 46 | yes | 10/6/2020 4:49 PM |
| 47 | Nope, I see enough. | 10/6/2020 4:32 PM |
| 48 | No | 10/6/2020 3:59 PM |
| 49 | Yes | 10/6/2020 3:14 PM |
| 50 | Hell no! | 10/6/2020 2:57 PM |
| 51 | No | 10/6/2020 2:42 PM |
| 52 | Yes please. | 10/6/2020 1:45 PM |
| 53 | no | 10/6/2020 1:38 PM |
| 54 | No as ask wellness do not do there job, and is not a place i would ever support. | 10/6/2020 1:29 PM |
| 55 | No | 10/6/2020 1:12 PM |
| 56 | no | 10/6/2020 12:20 PM |
| 57 | Sure | 10/6/2020 11:51 AM |
| 58 | No | 10/6/2020 11:44 AM |
| 59 | no. | 10/6/2020 10:48 AM |
| 60 | No thankw | 10/6/2020 9:34 AM |
| 61 | Nope | 10/6/2020 9:25 AM |
| 62 | no | 10/6/2020 9:19 AM |
| 63 | No thanks | 10/6/2020 9:10 AM |
| 64 | No. You've got to be kidding. | 10/6/2020 8:52 AM |
| 65 | No | 10/6/2020 8:45 AM |
| 66 | No thanks | 10/6/2020 8:45 AM |
| 67 | Sure see if theres any changes for the better | 10/6/2020 8:43 AM |
| 68 | No | 10/6/2020 8:16 AM |
| 69 | No | 10/6/2020 7:46 AM |
| 70 | No | 10/6/2020 7:32 AM |
| 71 | No | 10/6/2020 7:31 AM |
| 72 | Nope. | 10/6/2020 7:05 AM |
| 73 | Na | 10/6/2020 6:44 AM |
| 74 | no | 10/6/2020 6:38 AM |

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| | | |
|-----|--|--------------------|
| 75 | No thank you. Because of how horrible it's getting here, my husband and are moving out of Kamloops as we don't find it safe enough to raise our soon to be little on. Breaks our hearts as he was born and raised here, and he's disgusted with the lack of justice and crimes, drug use and prostitution that goes on right outside out door. | 10/6/2020 5:35 AM |
| 76 | Yes | 10/6/2020 5:23 AM |
| 77 | Absolutely not | 10/6/2020 12:35 AM |
| 78 | No | 10/5/2020 10:57 PM |
| 79 | chikamore2003@yahoo.ca | 10/5/2020 10:39 PM |
| 80 | No | 10/5/2020 10:14 PM |
| 81 | No thx | 10/5/2020 10:10 PM |
| 82 | Yes | 10/5/2020 10:02 PM |
| 83 | Definitely not. Not interested in more bs | 10/5/2020 9:49 PM |
| 84 | Nope | 10/5/2020 9:48 PM |
| 85 | Nope | 10/5/2020 9:43 PM |
| 86 | Nope | 10/5/2020 9:30 PM |
| 87 | Yes | 10/5/2020 9:22 PM |
| 88 | No | 10/5/2020 9:17 PM |
| 89 | No thankyou | 10/5/2020 9:13 PM |
| 90 | Fuck no | 10/5/2020 9:10 PM |
| 91 | No | 10/5/2020 8:53 PM |
| 92 | no thank you | 10/5/2020 8:40 PM |
| 93 | No | 10/5/2020 8:24 PM |
| 94 | no. | 10/5/2020 7:55 PM |
| 95 | Possibly | 10/5/2020 7:52 PM |
| 96 | No | 10/5/2020 7:44 PM |
| 97 | No | 10/5/2020 7:37 PM |
| 98 | No thanks | 10/5/2020 10:51 AM |
| 99 | No, thank you | 10/5/2020 7:05 AM |
| 100 | riggerunner@gmail.com | 10/4/2020 10:13 PM |
| 101 | No ducking way | 10/4/2020 9:22 PM |
| 102 | no | 10/3/2020 1:50 PM |
| 103 | No thank you. | 10/2/2020 3:53 PM |
| 104 | I follow them on social media. | 10/2/2020 11:21 AM |
| 105 | no thank you | 10/1/2020 9:27 PM |
| 106 | No | 10/1/2020 5:46 PM |
| 107 | No | 10/1/2020 12:19 PM |
| 108 | No | 10/1/2020 12:17 PM |
| 109 | No | 10/1/2020 12:02 PM |